



**TO MY PATIENTS:**

In the interest of better serving you, our office is now using the Clientell or Medical Information Network (MIN). This new system will make it easier and less frustrating for you to access your test results and receive other office communications from Dr. \_\_\_\_\_ . By using the system, it will allow you the convenience of obtaining a personal message from either Dr. \_\_\_\_\_ or our office staff regarding your confidential test results. The Medical Information Network may be accessed from any touch-tone phone nationwide, 24 hours a day, 7 days a week without ever getting a busy signal.

You may call for your confidential results using the Clientell or MIN card provided to you at the time of your visit. Your results will remain available for 45 days from the access date written on your card and may be listened to as often as you prefer. To call the system, please dial the toll free number 1-866-785-9247 and enter your social security number. Once you have entered your social security number, the system will then walk you through the simple process of accessing your results. These instructions are also listed on your MIN card provided to you at the time of your visit.

We understand the frustration and urgency many of you have expressed in trying to reach us for your test results, which is why we have taken this step. Please use the system to access your test results. In the event that you have waited the estimated amount of time to access your results and they are not available, call our office. I hope this system will save you time and eliminate the frustration of obtaining your results.

Sincerely,

Patient's Name:

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Patient's Signature

Date

Social Security Number