

Patient Information

Radiation Oncology

1.844.632.2278

- Our hours of operation are Monday thru Friday from 8:00am to 5:00pm; we are closed on weekends and most major holidays.
 - Following your consult, your physician will start the insurance authorization process for your treatment and order any necessary additional testing.
 - Upon receiving authorization from your insurance company, our staff will call you to schedule your treatment planning appointment or simulation. They will review any special instructions at this time.
 - Your simulation appointment will take approximately one hour. Please wear something comfortable and warm.
 - You will be able to discuss your treatment times with the radiation therapist at your simulation appointment. We will consider requests for specific treatment times, but the time you request may not be available. We will do our best to try to meet your needs.
 - After your simulation, your treatment course will be prescribed by your physician and planned with the help of a highly specialized team. This process typically takes 7-10 business days.
 - You will be called with a date and time to begin treatment by a radiation therapist, approximately two days before your treatment course begins.
 - During your course of radiation therapy you will be seen once a week by a radiation oncology physician and a nurse. These visits are called “on treat visits” and are built into your treatment course in order to educate, address any concerns, and manage the side effects of radiation therapy. In most cases you will see your physician on the same day every week after your radiation treatment. These appointments may change due to holidays.
 - Patients that arrive 15 minutes later than their scheduled appointments for the clinic and radiation therapy will be worked in as our schedule allows, or may need to be rescheduled. If you are having trouble making it to your appointments, please let us know as soon as possible.
 - If you need assistance with Family Medical Leave Act (FMLA) or disability paperwork, please alert your nurse at your weekly visit. A nursing visit will then be scheduled to complete this paperwork. Our nursing staff will need a minimum of five business days to process these requests.
 - It is our goal for our patients to be as comfortable as possible thru the process. Our team maintains utmost professionalism in their daily conduct, and is comprised of men and women in the healthcare profession. If you have any concerns about one of the team members who are caring for you, please let us know. We cannot guarantee a change in your care team, but are willing to help resolve your concerns.
- If you are not feeling well or have fever over 100.4 degrees please call our office at 1-844-632-2278 as soon as possible and ask to speak to your nurse. This will allow us to evaluate your condition and intervene as necessary prior to your treatment. If needed, you can be placed on the clinic schedule to see an advanced practice nurse practitioner or physician as soon as possible. Outside of business hours an on call physician will be notified of your condition.

Your radiation oncology physician is: _____

Your radiation oncology nurse is: _____

Your physicians on treat visit day is: _____

(Subject to change due to holidays)