BRITISH EVENTING

IT TRANSFORMATION PROJECT UPDATES

2018

BRITISH EVENTING

Providing the ultimate equestrian challenge

Introduction

The IT Transformation Project (ITTP) officially launched in mid-January 2016 starting with the Discovery Phase, this ran across the next two months and below you will find the lastest update along with previous details listed below:

September update

There are three imminent deadlines that the BE Project Team are working towards currently:

1. Scoring Trial

The Scoring Application has now been handed over by Makepositive following completion of development and bug fixing. User Acceptance Testing (UAT) of the system started on Monday, and continues progress. The main objective of UAT is to build confidence in the new system - ensuring all functionality has been tested by our project team, and bugs ironed out by Makepositive prior to starting the field trial at a selected number of British Eventing fixtures in October.

The field trial will be used to further test the system and will involve members of the project team running the new Scoring App in parallel with the scoring system on event. Once the trial has been completed the project team will review feedback, and make any changes necessary before wider deployment next season.

2. The website launch

We continue to work on developing the website with Brightsites, our Drupal partner, for launch before Christmas. Work also continues with Makepositive, our Salesforce partner, to ensure that information runs seamlessly between the database and new website. The British Eventing Marketing team are currently in the process of populating the new website Content Management System (CMS) with new content, fresh images and an improved navigation structure. Focus groups with representatives from all stakeholder groups will be involved in the User Acceptance Testing of the website prior to its launch. The testing period will start in mid-October and is due to last eight weeks.

3. Entries and Event Administration

Entries: the Entries system remains under development and will be completed as part of the launch of the new website.

The Event Administration element of the EARS project will be restarted shortly and the aim is to have this ready for field testing at the beginning of the 2019 season and continue development and deployment during 2019 ready for full deployment in 2020

Please refer to previous updates for detailed information on the elements of the project covered above which can be found HERE.

August 2018 Update

Further to the July update the website, Scoring Application and Entries Administration systems are progressing.

The BE project team are working to three target dates - a Scoring trial by September 2018, the website launch pre-Christmas 2018 and a EARS trial by March 2019.

Website

Further to the July update, we continue to work on developing the website with Brightsites, our Drupal partner, for delivery before Christmas. Work also continues with Makepositive, our Salesforce partner, to ensure that information runs seamlessly between the database and the new website. The BE Team are now uploading content into the new website so that it will be fully populated before launch. Focus groups with representatives from all stakeholder groups will be involved in the User Acceptance Testing of the website prior to its launch

Entries and Results

Entries: the Entries system remains under development and will be completed as part of the launch of the new website.

The Administration element of the EARS project as reported above will be restarted shortly and the aim is to have this ready for Field Testing at the beginning of the 2019 season and continue development and deployment during 2019 ready for full deployment in 2020

Event Scoring: the Scoring and Results part of EARS is nearing completion and field trials will take place starting in September. The purpose of these field trials is to ensure that the Scoring App functions across the whole scope of event types we have – from grassroots to international.. The field trial will be used to test the system and make any changes necessary before wider deployment next season. The trial will involve running the Scoring App in parallel with the scoring system on event.

We will continue to post regular updates on the progress of the various elements of the I.T Transformation Project. Please refer to previous updates for detailed information on the elements of the project covered above.

July 2018 Update

General
BEHQ have been working off the Salesforce database since December 2016, which was Release 1 of the ITTP.

As members you have not seen anything different as the current website links through the old database for validating entries and results information, which is 'synced' to Salesforce and will continue to do so until the new website is launched. Developments for the new Salesforce Entry Validations (Release 1A) and the Training & Education booking system are completed (Release 3) however these cannot be fully tested until the new website developments are complete.

The Safety Application (Release 3A) - which is used by our Technical Advisers to input important Risk Management data from events, is fully functional and was in use last year.

Website

Further to the June update, we continue to work on developing the website with Brightsites for delivery after the end of the season.

Work also continues with Salesforce, our database partners, to ensure that information runs seamlessly between the database and new website. Entries and Results The entry system remains under development and will be completed to coincide with the launch of the new website. As a part of the testing of the entry system we will be involving users (i.e. riders, entry secretaries, entry agents) .

The Entries, Administration, Results and Scoring parts of the project, also known as 'EARS' (Release 2 of the IT Transformation Project) will continue to be developed and extensively trialled over 2018 and 2019 with the intention that this will be in use in 2020. This will coincide with the BDWP system coming to a close at the end of 2019 due to Paul Harris's decision to retire. Looking at each aspect in turn:

The recent review that has been conducted was principally focusing on the administration element of the EARS project to scope out the costs and timelines related to the options for the administration system.

As a consequence of the review it has been confirmed that we will continue to develop the final elements of the administration system using Salesforce – which will enable us to be able to have the full system (EARS) in place for the start of 2020 season as previously planned.

The review considered existing systems in place and alternative platforms for the administration system; however it has concluded that to continue with Salesforce is the best solution since the cost and time of developing a new platform - even if based on one of the existing systems – would be too great. The existing platforms would require significant investment and time to put onto a new platform which would interface with the entry system referred to above.

We will continue to post regular updates on the progress of the various elements of the I.T Transformation Project.

June 2018

Website

It had originally been planned that we would 'go live' with the new website in July, however given the complexities of the project, plus the fact that the website is heavily used to make entries, the new website is now intended for launch once the season has finished in order to avoid disruption to competitors. In relation to the budget for the project there is close scrutiny by the Board who receive weekly updates from the Project Board.

Entries and Results

Members will continue to enter events in 2018 and 2019 using the current entry platforms available namely BE and BDWP, and Organisers and their Entries Secretaries will also continue to use their entries administration system of choice. In 2019 British Eventing will be launching a new and improved entries system which will take the best parts of the current BE entries system and that of BDWP which will be fully integrated into our Salesforce database.

The Entries, Administration, Results and Scoring parts of the project, also known as 'EARS' (Release 2 of the I.T. Transformation Project) will continue to be developed over 2018 and 2019 with the intention that this will be in widespread use in 2020. This will coincide with the BDWP system coming to a close at the end of 2019 due to Paul Harris' retirement.

This has been one of the most challenging aspects of the ITTP due to the complexities of all the various elements that the Developers have needed to consider, for example multiple classes, validating MER's, timetabling, sectioning of entries and so on.

Looking at each aspect in turn:

- Entries: the entries system is under development and will be completed to coincide with the launch of the new website.
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- Administration of entries: will continue to be developed over 2018 and trialled in 2019.
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- Results: will be uploaded from the new Scoring Application used by Scorers and results will be able to be viewed on the new website.
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- Scoring: the scoring element has been developed as a stand-alone Application so that it can work off and online at events. The development is nearing completion and we are planning field trials before the end of this season.

We are currently also undertaking an independent review of the various EARS options/solutions – with a report due back to the Board in early June.

Finally members will be aware of changes that have been made to the BDWP entries system recently whereby users have to enter their BE Membership and Horse Registration numbers. These changes have been made in order to meet certain GDPR requirements and we are continuing to work with BDWP to review these processes. We apologise for any inconvenience that was caused whilst the changes were implemented.

Database

The Salesforce database (Release 1 of the I.T. Transformation Project) was completed and launched in December 2016. It is currently used internally in the British Eventing office, and once the new website is live (Release 4 of the I.T Transformation project), members and all external users will also be working directly with the Salesforce database. The Training & Education booking system has been completed and will be launched to coincide with the new website launch, and the Safety Application used by Technical Advisors to input important Risk Management data has successfully been in use since last season.

We will continue to post regular updates on the progress of the various elements of the I.T Transformation Project in order to keep all our stakeholders informed.

February 2018

General Project

Following a meeting between representatives of the Board of Directors and Makepositive prior to Christmas there has been a change to the order in which the project will be delivered.

Release 4 (the website) will be prioritised over Release 2 (Entries, Admin, Results and Scoring (EARS)). This will deliver the bulk of the project this summer giving greater benefit to all members and enable us to deliver the EARS system ensuring that it is fully fit for purpose.

Release 1 (database) is fully in use internally and is awaiting the final Release 4 (Website) before it is fully functional without the need for the additional syncing process.

Release 1A – the Entry Validations, and Release 3 (Training and Education system) are completed with the exception of the final part, which is again the interface to the new website. Release 3A (Risk Management data input from events) is fully functional and has been used last season by the Technical Advisers.

Next steps:

Release 4 (Website) will now be prioritised to enable the functionality behind Release 1, 1A and 3 - referred to above - to be fully activated and to enable members to start using the new website this summer. When the Website (Release 4) goes 'live' this will demonstrate the delivery of the core IT Project. Once this is completed the legacy database will be able to be turned off.

Members will continue to enter using the current entry platforms over 2018, namely BE and BDWP, and Organisers and their Entries Secretaries will continue to use the existing entries administrations systems in conjunction with their chosen entries system.

Release 2 (EARS) will continue to be developed over 2018 and 2019 with the intent of being in main stream use in 2020. However the main priority will be Release 4 until the new website is live. Then work on Release 2 will resume priority with the goal of having the field testing in Quarter 3.