

# IBU MEMBERCENTER DATA PRIVACY POLICY

## Legality of data processing

The legal basis for the processing of athletes' personal data is the consent of the data subject pursuant to Art. 6 (1) GDPR and our legitimate interest pursuant to Art. 6 (1) GDPR. Our legitimate interest lies in the below mentioned purposes.

### **The IBU collects data about how our websites are used.**

When you visit the IBU MemberCenter at [biathlonresults.com/membercenter](https://biathlonresults.com/membercenter), the IBU uses cookies, server logs, and other methods to collect data about what pages you visit, and when. The IBU collects technical information about the software and computer you use, such as:

- your IP address
- your preferred language
- the web browser software you use
- the kind of computer you use
- the website that referred you

The IBU uses data about how you use the website to:

- optimize the website, so that it's quick and easy to use
- diagnose and debug technical errors
- defend the website from abuse and technical attacks
- compile statistics on features popularity
- compile statistics on the kinds of software and computers visitors use
- compile statistics on visitor searches and needs, to guide development of new website pages and functionality
- decide who to contact about product announcements, service changes, and new features

The IBU usually deletes website log entries with identifiable information within a few weeks but keeps entries for visitors with MEMBERCENTER accounts. The IBU reviews log entries for those users twice a year and deletes entries when they're no longer needed.

The IBU may preserve log entries for all kinds of visitors longer, as needed in specific cases, like investigation of specific incidents. The IBU stores aggregate statistics indefinitely, but those statistics don't include data identifiable to individual persons.

**The IBU collects following personal data from Journalists seeking Accreditation for an IBU event:**

Data field collected	Why it is collected
Email address	This is the username for your MemberCenter account. It is also needed to communicate with the person seeking accreditation.
Password	An encrypted version of your password is stored. On "password recovery" a newly generated password will be sent to you by Email.
Given and Family Name	To verify your identify and to issue eventually an accreditation card with your name.
Employer, Employer address	We may try to contact your employer to verify that you are a legitimate journalist.
Gender and Date of birth	Used for identity verification and to make sure there are requests from proper journalists only.
AIPS Number (optional)	Eventually used to verify if you are an legitimate journalist
Passport/Id.Card No.	Eventually used to verify if you are an legitimate journalist
Personal address (optional)	For freelance journalists who don't have an employer address.
Mobile Phone Nr.	To stay in contact with you, eventually call you for verifications and to inform you about urgent matters during the events

The IBU uses your email to:

- reset your password and help keep your account secure
- contact you in special circumstances related to your account
- contact you about support requests
- contact you about legal requests and privacy complaints
- announce new service offerings, service changes, and features

The IBU stores account data as long as the account stays open.

**The IBU collects data about correspondence.**

The IBU collects data about you when you send support requests, legal complaints, privacy inquiries, and business inquiries. Those data usually include your name and email address, and may include your company or other affiliation.

The IBU uses contact data to:

- respond to you
- compile aggregate statistics about correspondence
- defend the IBU from legal claims

The IBU stores correspondence as long as it may be useful for these purposes.

### **The IBU collects journalist's data**

Journalists seeking accreditation for an IBU event, register through the IBU MemberCenter. The following personal data is collected:

- Full Name
- Personal address
- Work address
- Employer
- Copy of ID Document or Passport, Number of this Document
- Copy of Proof of Work or AIPS Membership
- Your mobile phone number
- Gender
- Date of Birth
- Arrival and Departure date
- Travel arrangements

While the IBU is responsible to create the IBU MemberCenter account for Journalists, the Organizing Committees are responsible for the final invitation of a journalist to an IBU Event.

Therefore, this data is shared with the Organizing Committees.

The IBU and the Organizing Committees are using this data to

- Identify eligible journalists
- Reject fake submissions
- Plan media operations at the venue
- Invite you to IBU events

This data might be also shared with local authorities if security background checks should be necessary to issue accreditations for specific events.

### **How can I make choices about data collection? (Art. 18 DSGVO)**

All requested data is needed to validate your account. However, after your first accreditation have been issued and your first presence at an IBU event, you may request to delete your personal data.

### **Where does the IBU store the data?**

The MemberCenter is operated for the IBU by its data & timing partner SIWIDATA. While SIWIDATA has generated the software and processes running the MemberCenter. All data is stored on cloud services (applications, databases and storage) offered by Microsoft Azure. All primary resources are located in Microsoft's Western Europe or North Europe data zones.

For load balancing and backup reasons, data may be also replicated to Microsoft's global datacenter infrastructure, including the United States of America.

### **How can I access data about me? (Art. 15 DSGVO)**

You can access your account data at any time by visiting your account page on [biathlonresults.com/membercenter](https://biathlonresults.com/membercenter).

### **How can I change or erase data about me? (Art. 16,17 & 21 DSGVO)**

You can change your personal account data at any time by visiting your account settings page on [biathlonresults.com/membercenter](https://biathlonresults.com/membercenter).

You can close your MEMBERCENTER account at any time through emailing to [Christian.Winkler@siwidata.com](mailto:Christian.Winkler@siwidata.com). Closing your account starts a process of erasing records of your account data. Closing your account does not automatically erase historical statistics and facts such as submitted entries to events or submitted requests for accreditations.

### **Right of data portability (Art 20 DSGVO)**

You may request that you receive your data in a structured, common, and machine-readable format and that we provide it to other persons of your desire.

### **Does the IBU share data about me with others?**

The IBU might share the data with their Member Federations, Organizing Committee and Rights holding partners for operational reasons.

The IBU does not sell information about you to others. However, IBU uses services provided by other companies to provide this service. Some of those services may collect data about you independently, for their own purposes. Some of the companies are based in the United States.

Some of these services may be used to collect information about your online activities across different websites.

### **Transfer of personal data**

#### **Order Processor**

For the processing of personal data, we sometimes use order processors. We have concluded a contract processing contract with all of our contract processors in accordance with Art. 28 para. 3 DSGVO. In addition, we have assured ourselves that we only work with contract processors who have implemented appropriate technical and organizational measures to ensure processing of the data in accordance with the requirements of the GDPR and the protection of the rights of data subjects.

### **Transfer of personal data to third parties**

Some of the personal data will also be forwarded to third parties who are not commissioned by us as follows:

- Organization Committees

### **Complaint to the Data Protection Authority (Art. 77 DSGVO)**

If you believe that the processing of your personal data is in violation of the DSGVO, you have the right to complain to a supervisory authority (in Austria, this is the Data Protection Authority)

More detailed information on these rights can be found in the German version of the DSGVO at the following link: <http://eur-lex.europa.eu/legal-content/EN/TXT/PDF/?uri=CELEX:32016R0679&from=EN>

Please note that in order to exercise these rights you must prove your identity in an appropriate form. Without this evidence, there could be a risk that unauthorized persons may access or dispose your data.

### **IBU uses Google Analytics.**

IBU MemberCenter uses Google Analytics to collect and analyze data about visitors to its websites. You can read [the privacy policy for Google Analytics online](#). You can opt out of Google Analytics by installing a [free browser extension](#).

### **The IBU uses computing platforms and content delivery networks.**

IBU uses Microsoft Azure Blob Storage to distribute copies of printed reports and other data worldwide, so that others can download it quickly from a server near them. You can read <https://www.microsoft.com/en-us/trustcenter/cloudservices/azure> to learn more about Microsoft's Azure security policies.

### **Updates to the Privacy Policy**

If there is a change in our privacy policy, we will post the change on our website. Please inform yourself here about changes to the privacy policy.

### **Who can I contact about IBU and my privacy?**

You can send questions or complaints to: [datenschutz@ibu.at](mailto:datenschutz@ibu.at) .

For complaints under DSGVO more generally, European Union users may lodge complaints with their local data protection supervisory authorities.