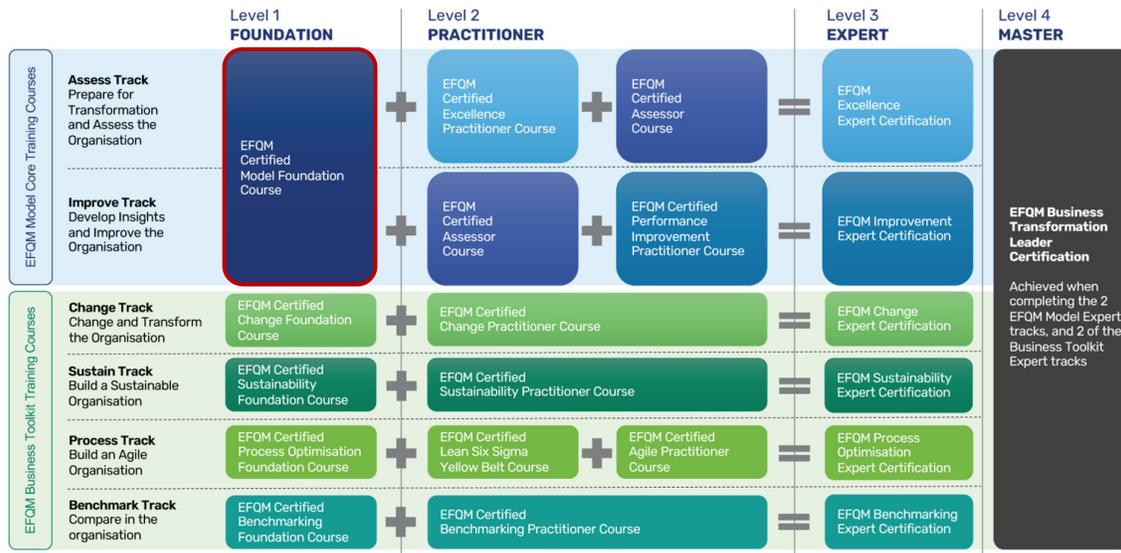


# EFQM Certified Model Foundation 2025

*Build a clear, practical understanding of the EFQM Model and RADAR—and start using them to diagnose performance, identify improvement opportunities, and guide sustainable value creation.*



This course is credited as part of the admission to the EFQM Certified Assessor, Performance Improvement Practitioner or Excellence Practitioner courses.

## Master EFQM Model 2025—fast

**Apply RADAR to boost performance**

**Rapid Diagnostic self-assessment**

### Overall course topics

- Why organisations need a model to face and master complexity; why EFQM
- The EFQM Model structure: **Direction (WHY), Execution (HOW), Results (WHAT)**
- The **7 criteria** and how they apply in practice
- Using **RADAR** as a diagnostic and improvement methodology
- High-level self-assessment using the **Rapid Diagnostic** on EFQM AssessBase
- EFQM **data & insights** and “next steps” for application and progression

## Goals

By attending, participants aim to understand how the EFQM Model and RADAR can benefit their organisation and help overcome current and future challenges; learn how the Model is structured and how its elements apply; start applying RADAR to identify strengths and improvement areas and support performance improvement; conduct a high-level self-assessment using the Rapid Diagnostic on EFQM AssessBase; understand the opportunities provided by EFQM data and insights; gain insight into alternative uses of the EFQM Model; and meet the prerequisite for progressing to further EFQM certification pathways.

## Learning objectives

To provide an introduction to the EFQM Model and RADAR and how these tools can benefit an organisation, including preparing participants to start applying them in practice.

## Learning outcomes

Participants will be able to:

- Demonstrate how the EFQM Model could benefit their organisation and help overcome current and future challenges
- Explain how the Model is structured and how the different elements apply to their organisation
- Start applying RADAR as a diagnostic tool and performance improvement methodology
- Conduct a high-level self-assessment using the Rapid Diagnostic on EFQM AssessBase
- Understand the opportunities provided by EFQM data and insights
- Gain insight into alternative uses of the EFQM Model

## Certification (exam)

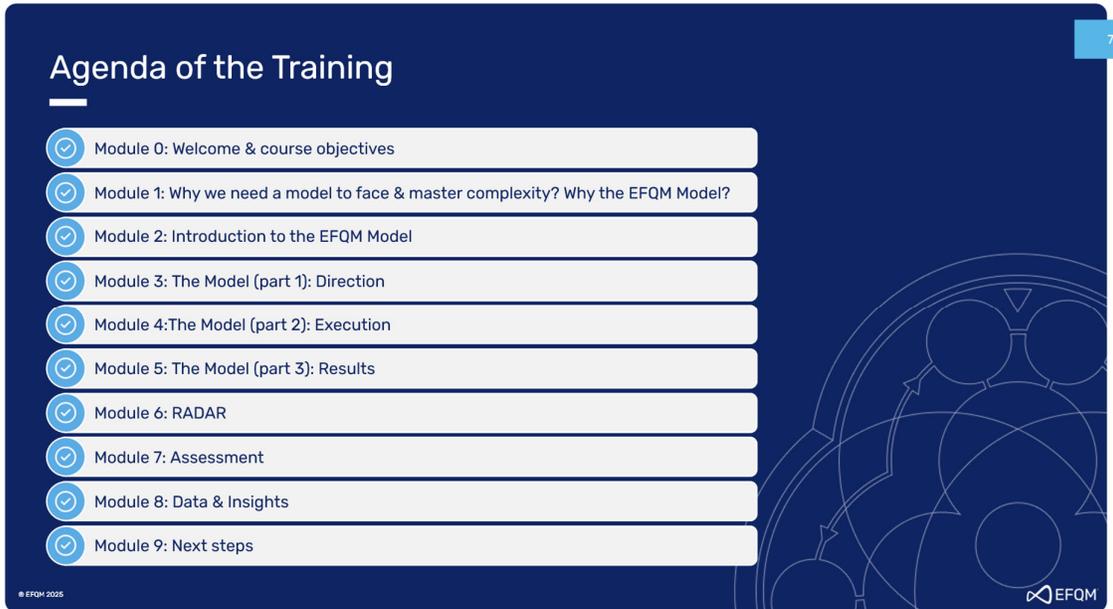
Final online exam: **30 questions, 60 minutes, open book, bloom level 1 & 2, pass mark 60%**



## Course agenda

The EFQM Certified Model Foundation open training course is delivered over 1 day from 9.00 till 16.30 CET.

It is delivered as a trainer-led virtual class. The typical agenda of the course is as follows:



The slide titled "Agenda of the Training" features a dark blue background with a white title and a list of ten modules. Each module is preceded by a blue circular icon containing a white checkmark. The modules are: Module 0: Welcome & course objectives; Module 1: Why we need a model to face & master complexity? Why the EFQM Model?; Module 2: Introduction to the EFQM Model; Module 3: The Model (part 1): Direction; Module 4: The Model (part 2): Execution; Module 5: The Model (part 3): Results; Module 6: RADAR; Module 7: Assessment; Module 8: Data & Insights; and Module 9: Next steps. The slide also includes a small blue square with the number "7" in the top right corner, a copyright notice "© EFQM 2025" in the bottom left, and the EFQM logo in the bottom right.

### Agenda of the Training

- Module 0: Welcome & course objectives
- Module 1: Why we need a model to face & master complexity? Why the EFQM Model?
- Module 2: Introduction to the EFQM Model
- Module 3: The Model (part 1): Direction
- Module 4: The Model (part 2): Execution
- Module 5: The Model (part 3): Results
- Module 6: RADAR
- Module 7: Assessment
- Module 8: Data & Insights
- Module 9: Next steps

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Breaks and lunch are scheduled throughout the day, timing is flexible and takes into account the course content, exercises and group discussions.