

Tasweld is dedicated to delivering unparalleled quality and excellence in all facets of our business. With a rich history dating back over 25 years, Tasweld began as an industrial gas and welding supplies distributor and has evolved into Tasmania's premier supplier of safety products, personal protective equipment, work clothing and footwear, power tools, abrasives, and tapes.

Our commitment to quality is underpinned by a robust Quality Management System (QMS) that aligns with the ISO 9001:2015 standard. This system is ingrained in our organisational culture and guides our operations across all branches located in Hobart, Burnie, and Launceston.

Key Pillars of our Quality Commitment:

1. **Customer Satisfaction:** Tasweld is dedicated to understanding and meeting the expectations of our customers. We consistently strive to exceed customer requirements by delivering high-quality products and services that add value to their operations.
2. **Continuous Improvement:** We are committed to continuous improvement in all aspects of our business. Through regular reviews, audits, and feedback mechanisms, we identify opportunities for enhancement in our processes, products, and services.
3. **Compliance:** Tasweld adheres to all relevant legislative frameworks and regulatory requirements governing our industry. This includes but is not limited to:-
 - Fair Work Act 2009
 - Privacy Act 1988
 - Credit Reporting Privacy Code 2014
 - Work Health and Safety Act 2012
 - Consumer Affairs Act 1988

Our commitment to compliance ensures that our products and services meet or exceed industry standards, providing our customers with confidence and assurance.

4. **Employee Involvement:** Our success is driven by the collective effort of our dedicated team of over 30 staff. We foster a culture of involvement and empowerment, encouraging our employees to contribute their expertise and ideas to enhance quality throughout our operations.
5. **Supplier Relationships:** Tasweld collaborates with reputable suppliers who share our commitment to quality. We maintain strong relationships with our suppliers, ensuring the reliability and consistency of the products and materials we source.
6. **Risk Management:** We proactively identify and manage risks to prevent quality issues and disruptions. This approach safeguards our reputation and reinforces the trust our customers place in us.
7. **Strategic Partnerships:** Tasweld values strategic partnerships with Tasmanian businesses and industries. By understanding the unique needs of our local community, we tailor our products and services to contribute positively to the success of our customers.

This Quality Statement reflects Tasweld's dedication to delivering excellence, fostering innovation, and maintaining the highest standards in quality. Our adherence to the ISO 9001:2015 standard, along with compliance with relevant legislative frameworks, demonstrates our ongoing commitment to quality management and customer satisfaction.

