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Education

School of Visual Arts Class of 2018 MFA, Interaction Design

Belmont University Class of 2013 BBA, Entrepreneurship

Honors

Interaction '18 Student Design Challenge Finalist

Verizon Connected Futures '18

Bloomberg AR Prototyping Fellowship

Highlighted In

Venture Beat Enterepreneur Politico The Muse Ed Surge Inc. Membership Puzzle Project Tech at Bloomberg The Nashville Scene

<u>Amy Ashida</u>

I have almost 10 years of professional design experience in product, web, and branding. Recently I have been focused on service design and research. I care about making important things like policy, public services, financial stability, and education equitable and accessible.

Affiliate Program Coordinator

Membership Puzzle Project

2017 - Present

- Coordinated a 6 month research program to understand how 5 different independent news sites across the world approached membership.
- Consulted with sites to identify individual research quesitons and goals for their membership programs. Provided examples, resources, and suggestions based on MPP's research findings.

UX Designer/Graphic Designer TechnologyAdvice

2014 - 2017

- Led discovery, research, prototyping, testing, and roll-out processes for a webbased internal CRM tool designed to improve efficency for employees
- Worked with executives to define the roadmap for new products and designed prototypes used to pitch new revenue stream opportunities
- Led effort to more capture and use data and user testing organized and executed redesigns, new ideas, and A/B tests to help grow monthly unique visitors by 92% and sales opportunities by 39% over 1 year
- Led the implementation and use of tools such as click tracking, heat maps, session recording, polls, and user interviews, which inspired and guided four major redesigns

Brand Designer Proof Branding

2013 - 2014

- Worked in an agency setting communicating directly with 15 clients to define and execute branding needs including logos, print, and web
- Led the redesign process for seven different websites over the course of nine months
- Helped facilitate brainstorming and discovery workshops which inspired better team alignment for our clients and informed design decisions

Graphic Designer Freelance

2009 - 2014

- Worked with 30+ small businesses to deliver design, branding, and marketing solutions that helped increase their outreach and brand identity
- Developed a cross-platform PR campaign that created over 8,000 impressions in two months and increased performance bookings
- Created digital advertisements, print materials, and wayfinding for a music festival which helped draw and guide over 15,000 attendees