INTEGRATION

Chatter REST API Cheat Sheet

Overview

The Chatter REST API provides access to Chatter feeds and social data such as users, groups, and followers. It returns data in JSON or XML format.

Construct the URL

To access the Chatter REST API resources, specify a base URI for your company, version information, and the resource. For example, if the base URI is this: https://nal.salesforce.com

And the version information is this:

/services/data/v29.0

And you're using the following resource:

/chatter/feeds/news/me/feed-items

Put together, the full URL to the resource is:

https://nal.salesforce.com/services/data/v29.0/chatter/feeds/news/me/feed-items

Authentication

Chatter REST API uses OAuth 2.0 for authentication. The return from a successful authentication includes an access token, which can be used for subsequent calls to the Chatter REST API resources by embedding it in an Authorization header, for example: Authorization: Oauth <token>

Salesforce supports the Web server and user-agent OAuth flows.

Post a Feed Item

To update the status of the logged-in user, use the news feed or the record feed resources. To update the status of another user, use the user profile feed resource.

This example posts a feed item to the logged-in user's feed using the news feed resource:

/chatter/feeds/news/me/feed-items?text=New+post

This example posts a feed item to another user's feed using the user profile feed resource:

/chatter/feeds/user-profile/005D0000001GLowIAN/feed-tems?text=New+post

Like a Feed Item

To like a feed item, make a POST request to the /chatter/feed-items resource and specify the feed item ID:

/chatter/feed-items/0D5D0000000DaZBKA0/likes

Follow Records

Use the users resource to follow a specific record. A record can be any object in Salesforce, such as a custom record, a file, a user, and so on.

To follow a record, use POST with the subjectId request parameter. This example follows a user:

/chatter/users/me/following?subjectId=005D0000001GpHp

Unfollow Records

Use the subscriptions resource to unfollow a record. You must use the subscription ID with the subscriptions resource. To get subscription IDs, use the following resource and specify a user ID:

/chatter/users/005D0000001GpHp/following

To unfollow a record, make a DELETE request to this resource and specify the subscription ID:

/chatter/subscriptions/0E8D00000001JkFKAU

Add Comments

To add a comment to a feed item, use the feed items resource, specify the feed item ID, and pass the comment in a text parameter:

/chatter/feed-items/0D5D0000000DaSbKAK/comments?text=New+post

Message Segments

Feed item bodies and comment bodies are made up of an array of rich text elements called "message segments." There are several types of message segments: text, hashtag, link, mention, and so on.

To render a feed item or a comment, render the array of message segments in order. Format message segments according to their type. For example, for a mention segment, you could prefix the mention with an "@" symbol and make the user name a link to the user's profile.

All message segments have a text property. Use the text property as the default case when a client doesn't recognize a message segment type.

Feeds Resources

There are many types of feeds, such as news, user profile and record.

To access most feeds, use the alias me or a user ID, such as 005D0000001GLowIAN.

/chatter/feeds/files/me /chatter/feeds/groups/me /chatter/feeds/user-profile/005D0000001GLowIAN

All feeds have a /feed-items resource that returns the feed items for that feed. For example, to return the feed items for the current user's news feed, make a GET request to the following resource:

/chatter/feeds/news/me/feed-items

To get feed items from all groups the logged-in user owns or is a member of, use the groups feed resource:

/chatter/feeds/groups/me/feed-items

To get feed items from a specific group, use the record feed resource with the group ID: /chatter/feeds/record/0F9D00000004CD5KAM/feed-items

Groups

These are some of the Chatter REST API resources for working with groups:

To get a list of all groups in an organization, make a GET request to this resource:

/chatter/groups

To get information about a specific group use this resource with a group ID:

/chatter/groups/0F9D000000006bOKAQ

To add a member to a group, use the /groups resource and POST with the group ID, the userID request parameter, and the specified user ID.

/chatter/groups/0F9D000000006bOKAQ/members?userId=005D0000001GLowIAB

To post to a group, POST to the /feeds/record resource and specify the group ID, and the text request parameter. For example:

/chatter/feeds/record/0F9D000000006b0/feed-items
?text=Has+everyone+seen+the+latest+building+proposal?

Pagination

Feeds, lists of groups or records a user is following, and other resources may return more items than can be contained in a single page. The response for these collections contains a currentPageUrl and a nextPageUrl property. The currentPageUrl contains a URL that points to the current page of items, while the nextPageUrl contains the URL for the next page of items.

The following is an example return from a news feed:

The second page of items contains a new value for nextPageUrl. To page through the feed items, use the URL from each subsequent page. There are no more pages when nextPageUrl is null.

Post a Feed Item with @mention

To post a feed item that @mentions a user, use a request body that contains a mention message segment.

Post the request body to the news feed, record feed, or user profile feed, for example:

/chatter/feeds/user-profile/{userId}/feed-items

Resources

These are some of the Chatter REST API resources:

Resource	Description
/chatter/comments	Get information about a comment, delete a comment, and like a comment.
/chatter/feed-items	Information about feed items. Access, search, delete, bookmark, and like feed items. Access and post comments. Access and vote in polls. Access, add, and remove topics.
/chatter/feeds	A list of all of the feeds the logged-in user is able to view.
/chatter/feeds/bookmarks	Feed items saved as bookmarks by the logged-in user.
/chatter/feeds/company	All feed items and comments from an entire company.
/chatter/feeds/favorites	A feed containing favorites saved by the logged-in user. Favorites are feed searches, list views, and topics that the logged-in user has added as a Chatter favorite.

Resources (continued)

Resource	Description
/chatter/feeds/files	A feed containing all the feed items that contain files posted by people or groups that the logged-in user follows.
/chatter/feeds/filter	The filter feed is the news feed filtered to contain feed items whose parent is a specified object type.
/chatter/feeds/groups	All feed items from all groups the logged-in user either owns or is a member of.
/chatter/feeds/news	All feed items from all groups the logged-in user either owns or is a member of, as well as from all files, records, and users the logged-in user follows. Use this resource to get information about the feed items and to post feed items.
/chatter/feeds/people	All feed items posted by all of the people the logged-in user follows.
/chatter/feeds/record	The feed of the specified record, which could be a group, person, object, file and so on. You can post a feed item to this feed. To post a feed item to a specific group, use this feed.
/chatter/feeds/to	Feed of all @mentions of the logged-in user and posts others make to the logged-in user's feed.
/chatter/feeds/user- profile	Contains feed items created when a user changes records that can be tracked in a feed, feed items whose parent is the user, and feed items that @mention the user. This feed is different than the news feed, which returns more feed items. To post a feed item to a user's profile, use this feed.
/chatter/files	Information about the specified file, including content, rendered version, and sharing.
/chatter/groups	Information about groups, such as the group's members, photo, and the groups the current user is following. Use to add members to a group and change the group photo. This resource is not a feed. To get the feed for a specific group, use the record feed resource: /chatter/feeds/record/{groupId}/feed-items.
/chatter/likes	Get information about a like or delete a like.
/chatter/records	Information about the specified record. This resource is not a feed. To access a record feed, use the /chatter/feeds/record resource.
/chatter/subscriptions	Information about the specified subscription. Also used to delete a subscription, for example, to unfollow a record.
/chatter/users	Information about the user, such as who is following the user, user messages, and recommendations.
/connect/organization	Information about the logged-in user's organization and settings.
/connect/topics	List of topics for the organization, list of suggested topics for a specified string of text or feed item, list of trending topics for the organization, information about a specified topic, information about the files posted recently to a specified topic, information about the groups recently contributing to a specified topic, and list of topics related to a specified topic.

