Lincoln Center

COVID-19 Health & Safety Plan

Restart Stages: Outdoors
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COVID-19 Health & Safety Plan: Restart Stages

I. General

A. Introduction
The following protocols are for outdoor performances in Spring/Summer 2021. This Plan will outline specific controls and procedures to be executed in conjunction with the measures outlined in the LCPA “Guide to Re-Opening Lincoln Center”.

B. COVID-19 Information
COVID-19 is caused by the virus SARS-CoV-2. The Center for Disease Control (“CDC”) has advised the primary transmission of COVID-19 is from person to person through respiratory droplets. Droplets are released when someone talks, sneezes, or coughs and the infectious droplets can land in the mouths or noses of individuals who are nearby or possibly be inhaled into the lungs. As with many respiratory pathogens, short-range inhalation of aerosols is a possibility for COVID-19 transmission, particularly in crowded or inadequately ventilated spaces. COVID-19 may also be spread if individuals touch contaminated objects and surfaces.

There is a wide range of symptoms reported including but not limited to fever, chills, cough, shortness of breath, difficulty breathing, headache, nasal congestion, runny nose, muscle or body aches, sore throat, new loss of smell or taste, and diarrhea. The estimated incubation period is 2 to 14 days. For more information about COVID-19, check the CDC website.

This revision follows New York State’s removal of most mandated protocols for events with attendance below 5,000.
II. Guest Experience

A. Ticketing and Pre-Arrival Guest Communications
- Tickets must be purchased or reserved in advance via web or phone.
- All tickets will be issued electronically.
- Entry will be contactless via ticket scanners.
- Guests will be informed of the event’s health and safety protocols, arrival and seating procedures, and any other attendance requirements, at the point of purchase, email confirmation, pre-arrival email and signage on site.

B. Entry and Health Screening
- Guests will be asked to:
  - Abide by any quarantine restrictions on travelers arriving in New York.
  - Stay home if not feeling well, have exhibited symptoms of COVID-19 in the past 10 days, have tested positive for COVID-19 within the past 10 days, or have been in contact with someone with COVID-19 in the past 10 days (and have subsequently tested negative).
  - Wash hands as often as possible and use hand sanitizing stations.
  - Cover nose and mouth when sneezing or coughing.
  - Follow the instructions of security guards and other LCPA staff.
- **Unvaccinated individuals** are required to wear masks, in accordance with federal CDC guidance.
- **Unvaccinated individuals** are encouraged to physical distance.

*LCPA reserves the right to refuse entry or remove from the premises anyone who does not comply with these procedures. Visitors who require an accommodation for any of the above requirements should contact access@lincolncenter.org or 212.875.5375 before your visit to discuss your needs.*

C. On-Site Guest Communications
- Signage will be posted throughout campus reminding guests to self-report and stay home if they have experienced symptoms of COVID-19 or been exposed to someone who has tested positive for COVID-19.
- Signage indicating protocols will be posted at all entry points, and may include, but are not limited to:
  - No Late Seating.
  - Remain seated during the performance.
  - Outside food and beverage is not permitted.
  - Hand sanitizing stations are located throughout for guests’ use.
  - **Unvaccinated individuals** are required to wear masks, in accordance with federal CDC guidance.
• A pre-show announcement will be made to remind guests of protocols during the performance.
• Guest Experience staff will inform guests of all policies and ask that they adhere to all instructions from staff and security.

D. Accessibility
• Assistive Listening Devices (ALDs) will be available at all performances.
  o A Guest Experience Representative will distribute the receiver upon request.
  o Guests are encouraged to bring their own headphones, but if needed, a sanitized headset will be available.
  o All equipment (receivers, headsets, loops) will be sanitized before and after use.
• Clear face masks will be available for staff to use, should a guest need to read lips during interactions.
• Performance areas are accessible.

E. Food and Beverage
• Food and beverage offerings will be determined by the current guidelines as set by NY State and NYC.
• No outside food or beverage is permitted.
III. Facilities and Maintenance Policies

A. HVAC / Air Filtration
   • LCPA will comply with *LCPA HVAC and Potable Water Systems: COVID-19 Building Pre-opening Facilities Survey Checklist* which can be found below under Section VI. Appendix, as well as all federal, state, and local laws, statutes, ordinances, orders, rules, and regulations related to the COVID-19 pandemic, including:
     a. All applicable Governor’s Orders and New York State Guidance; and
     b. All applicable guidance and directives for maintaining a clean and safe work environment issued by the City and State health departments, as well as the CDC, Occupational Safety and Health Administration, and other federal agencies.
   • HVAC systems will be operated during occupancy.
   • LCPA will run HVAC systems at maximum for at least 2 hours before and after use.
   • Portable HEPA filters using MERV-13 filters, which is the current standard recommended by the State, are installed in the Guggenheim Bandshell operating at 6 air changes per hour.
   • Doors and windows will be open at the upper level of the Guggenheim Bandshell for additional outside air.
   • LCPA, regularly and when necessary, will flush all of its spaces with fresh air for areas being occupied by individuals where applicable.

B. Restrooms
   • Signage limiting capacity is posted on each entry door and those with multiple stalls will be marked off to maintain social distance while in use.
   • Porter staff are assigned to clean restrooms as needed.
   • Restrooms will be monitored by security at all times.

C. Hand Sanitizing Stations
   • Hand sanitizing stations will be located at the entry checkpoint and other common locations throughout campus.
   • Signage is also posted at entry points and by sanitizing stations to remind guests to wash or sanitize hands often.

D. Sanitizing
   • High touch points will be cleaned as much as necessary, including elevator buttons, handrails and door handles.
   • Audience seats will be sanitized before and after occupancy.
While LCPA is taking measures to enhance the safety of our visitors, performers, and employees, an inherent risk of exposure to and infection with COVID-19 exists in any public place where people are present, and a visit to the LCPA Campus may still pose a risk to your safety. By visiting LCPA, you voluntarily assume all risks related to exposure of COVID-19.

If a client/vendor’s COVID-19 protocols differ from the ones set forth above, LCPA will employ the more stringent set of protocols.
IV. Appendix

A. Additional Resources

- NYS Guidelines for Phase IV Industries
- Centers for Disease Control and Prevention
- New York State Guidance for Media Production
- Production Activity on Public Property in New York City During the COVID-19 New York State Emergency
- American Guild of Musical Artists/Stage Directors and Choreographers Society “Return to Stage and Performing Arts Playbook”
- Event Safety Alliance Reopening Guide, and Six Month Update
- IATSE Stagecraft Safety Committee Recovery Plan