Lincoln Center
COVID-19 Health & Safety Plan
Restart Stages

As of March 24, 2021
# Table of Contents

I. **General**
   - Introduction .......................................................................................... 3
   - COVID-19 Information ............................................................................. 3

III. **Guest Experience**
   - Ticketing and Pre-Arrival Guest Communications ...................................... 3
   - Entry and Screening .................................................................................. 4
   - Accessibility ............................................................................................. 5
   - On-Site Guest Communications ................................................................... 5
   - Food and Beverage ................................................................................... 5

IV. **Facilities and Maintenance Policies**
   - Restrooms .................................................................................................. 6
   - Hand Sanitizing Stations ............................................................................ 6
   - Sanitizing .................................................................................................... 6

V. **Appendix**
   - Additional Resources ............................................................................... 7
COVID-19 Health & Safety Plan: Restart Stages

I. General
A. Introduction
Lincoln Center is committed to providing a welcoming and safe environment for staff, artists, and guests, when we begin outdoor performances in the spring and summer of 2021, with health and safety being our top priority. This plan will outline specific controls and procedures to be executed in conjunction with the measures implemented by LCPA’s COVID-19 reopening task force, in consultation with medical counsel. LCPA will continue to respond to changing circumstances, guidelines and regulations as outlined by New York State and will, on an ongoing basis, update this plan as necessary.

B. COVID-19 Information
COVID-19 is caused by the virus SARS-CoV-2. The Center for Disease Control (“CDC”) has advised the primary transmission of COVID-19 is from person to person through respiratory droplets. Droplets are released when someone talks, sneezes, or coughs and the infectious droplets can land in the mouths or noses of individuals who are nearby or possibly be inhaled into the lungs. As with many respiratory pathogens, short-range inhalation of aerosols is a possibility for COVID-19 transmission, particularly in crowded or inadequately ventilated spaces. COVID-19 may also be spread if individuals touch contaminated objects and surfaces.

There is a wide range of symptoms reported including but not limited to fever, chills, cough, shortness of breath, difficulty breathing, headache, nasal congestion, runny nose, muscle or body aches, sore throat, new loss of smell or taste, and diarrhea. The estimated incubation period is 2 to 14 days. For more information about COVID-19, check the CDC website.

II. Guest Experience
A. Ticketing and Pre-Arrival Guest Communications
- Tickets must be purchased or reserved in advance via web or phone.
- There will be no sales on site and all tickets will be issued electronically.
- Entry will be contactless via ticket scanners.
- Guests will be informed of the event’s health and safety protocols, arrival and seating procedures, and any other attendance requirements, at the point of purchase, email confirmation, pre-arrival email and signage on site.
- Capacity will be limited in consultation with LCPA’s medical advisor, and based upon pending guidance from New York State, as well as all federal, state, and local laws,
statutes, ordinances, orders, rules, regulations, and guidelines related to the COVID-19 pandemic.

B. Entry and Health Screening

• Any individual visiting LCPA’s campus must follow LCPA’s entry and screening protocols and Visitor Guidelines, which will be determined in consultation with LCPA’s medical advisor, and based upon guidance from New York State, as well as all federal, state, and local laws, statutes, ordinances, orders, rules, regulations, and guidelines related to the COVID-19 pandemic, including the following:
  • Guests attending an event at Lincoln Center must:
    o Complete a health survey within 24 hours leading up to their event, with questions related to recent travel, current symptoms, and any recent COVID-19 diagnosis or possible contact with someone who has recently tested positive. After completing the survey, each person will receive a QR code if permitted to attend the event. Upon arrival to campus, guests must show the code to gain entry.
    ▪ Complete a temperature check upon arrival. Anyone registering a temperature above 100.4 will be directed away from entry and asked to sit for 5 minutes. They will then have their temperature checked a second time. At this time, if they register above 100.4, they will not be admitted.
    ▪ As of April 2, 2021, for events with a capacity above 200, guests will be required to show proof of a negative COVID-19 test or full vaccination.
    ▪ Any guest who does not successfully complete any of the above requirements will not be admitted to the event. If a ticket was purchased, a full refund will be issued.
  • Abide by any quarantine restrictions on travelers arriving in New York;
  • Stay home if you don’t feel well, have exhibited symptoms of COVID-19 in the past 10 days, have tested positive for COVID-19 within the past 10 days, or been in contact with someone with COVID-19 in the past 10 days.
  • Maintain 6-feet (2m) social distance from others outside the individual’s group.
  • Visitors (age 2+) must wear appropriate face coverings while on the LCPA campus.
    o Paper masks, scarves, neck gaiters, shirts pulled up, and makeshift masks are not acceptable.
    o Masks must completely cover the mouth and nose.
    o LCPA will provide a surgical mask to anyone needing one.
  • Avoid congregating in groups.
  • Adhere to social distancing markers.
  • Wash hands as often as possible and use hand sanitizing stations.
  • Cover nose and mouth when sneezing or coughing.
  • Follow the instructions of security guards and other LCPA staff.

Lincoln Center reserves the right to refuse entry or remove from the premises anyone who does not comply with these procedures. Visitors who require an accommodation for any of the above requirements should contact access@lincolncenter.org or 212.875.5375 before your visit to discuss your needs.
A. Accessibility
- Assistive Listening Devices (ALDs) will be available at all performances.
  - A Guest Experience Representative will distribute the receiver upon request.
  - Guests are encouraged to bring their own headphones, but if needed, a sanitized headset will be available.
  - All equipment (receivers, headsets, loops) will be sanitized before and after use.
- Clear face masks will be available for staff to use, should a guest need to read lips during interactions.
- Performance areas are accessible.

B. On-Site Guest Communications
- Prior to the point of entry, 6-foot social distancing decals will be placed on the sidewalk to indicate proper queueing.
- Entry and Exit paths will be clearly designated with floor markers and stanchion, both at the initial entry and at the performance seating area.
- Signage will be posted throughout campus reminding guests to self-report and stay home if they have experienced symptoms of COVID-19 or been exposed to someone who has tested positive for COVID-19.
- Signage indicating protocols will be posted at all entry points, and may include, but are not limited to:
  - Face coverings must be worn at all times, except when eating and drinking.
  - No Late Seating.
  - Remain seated during the performance.
  - Food and drink may only be consumed while seated (at performances where food and drink are allowed).
  - Outside food and beverage is not permitted.
  - 6-foot social distance should be kept whenever possible.
  - Hand sanitizing stations are located throughout for guests’ use.
  - Guests must follow instructions from staff for entry and exit.
- A pre-show announcement will be made to remind guests of protocols during the performance.
- Guest Experience staff will inform guests of all policies and ask that they adhere to all instructions from staff and security.

C. Food and Beverage
- Food and beverage offerings will be determined by the current guidelines set by NY State and NYC.
- If offered, food and beverage on site will be individually packaged.
• Any approved food and beverage may only be consumed while seated.
• Masks must be worn when not consuming food or drink.
• No outside food and beverage is permitted.

III. Facilities and Maintenance Policies
   A. Restrooms
   • Signage limiting capacity is posted on each entry door and those with multiple stalls will be marked off to maintain social distance while in use.
   • Porter staff are assigned to clean restrooms as much as necessary.
   • Restrooms will be monitored by security at all times.

   B. Hand Sanitizing Stations
   • Hand sanitizing stations will be located at the entry checkpoint and other common locations throughout campus.
   • Signage is also posted at entry points and by sanitizing stations to remind guests to wash or sanitize hands often.

   C. Sanitizing
   • High touch points will be cleaned as much as necessary, including elevator buttons, handrails and door handles.
   • Audience seats will be sanitized before and after occupancy.

While we are taking measures to enhance the safety of our visitors, performers, and employees, an inherent risk of exposure to and infection with COVID-19 exists in any public place where people are present, and a visit to the Lincoln Center Campus may still pose a risk to your safety. By visiting Lincoln Center, you voluntarily assume all risks related to exposure of COVID-19.
IV. Appendix

A. Additional Resources

- New York State Guidance for Media Production
- Production Activity on Public Property in New York City During the COVID-19 New York State Emergency
- American Guild of Musical Artists/Stage Directors and Choreographers Society “Return to Stage and Performing Arts Playbook”
- Event Safety Alliance Reopening Guide, and Six Month Update
- IATSE Stagecraft Safety Committee Recovery Plan