



USER'S GUIDE 1425 SERIES

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### Thank you for buying a BISSELL Auto Care

We're glad you purchased a BISSELL Auto Care ProHeat. Everything we know about floor care went into the design and construction of this complete, high-tech home cleaning system. By purchasing this product you are helping BISSELL with our commitment to reducing our impact on the environment through an expanding range of sustainable design efforts.

Your Auto Care is well made, and we back it with a limited one-year warranty. We also stand behind it with a knowledgeable, dedicated Consumer Services department, so, should you ever have a problem, you'll receive fast, considerate assistance.

My great-grandfather invented the floor sweeper in 1876. Today, BISSELL is a global leader in the design, manufacture, and service of high quality homecare products like your Auto care.

Thanks again, from all of us at BISSELL.

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Mark J. Bissell

Chairman, President and CEO

# **BISSELL** consumer service

For information about repairs or replacement parts, or questions about your warranty, call:

# BISSELL Consumer Services 1-800-237-7691

Monday - Friday 8 a.m. — 10 p.m. ET Saturday 9 a.m. — 8 p.m. ET

Or write:

BISSELL Homecare, Inc.

PO Box 3606

Grand Rapids, MI 49501

ATTN: Consumer Services

Or visit the BISSELL website - www.bissell.com

When contacting BISSELL, have model number of unit available.

Please record your Model Number: Please record your Purchase Date:

NOTE: Please keep your original sales receipt. It is your proof of warranty.

# Thank you for selecting a BISSELL product.

If you should happen to need assistance during assembly or operation, call 1-800-237-7691.

# Please do not return this product to the store.

For any questions or concerns, BISSELL is happy to be of service. Contact us directly at 1-800-237-7691.



# **IMPORTANT SAFETY INSTRUCTIONS**

When using an electrical appliance, basic precautions should be observed, including the following:

Read all instructions before using your AUTO CARE®

# **WARNING:** To reduce the risk of fire, electric shock, or injury:

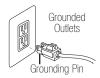
- Do not use for any purpose other than described in this User's Guide.
- Use only BISSELL cleaning products intended for use in this appliance.
- Use only manufacturer's recommended attachments.
- Do not expose to rain, store indoors.
- Do not handle Auto Care® ProHeat plug or appliance with wet hands.
- Do not leave **Auto Care® ProHeat** when it is plugged in.
- Do not put any object into appliance openings or use with blocked openings. Keep free of dust, lint, hair, and anything that may reduce air flow.
- Do not expose hair, loose clothing, fingers or body parts to openings or moving parts.
- Keep appliance on a level surface.
- Be extra careful when cleaning stairs.
- Do not carry the appliance while in use.
- Never spray at people or animals.
- Do not allow to be used as a toy. Close attention is necessary when used by or near children.
- Do not pick up hot or burning objects.
- Do not pick up flammable or combustible materials (lighter fluid, gasoline, kerosene, etc.) or use in the presence of explosive liquids or vapor.
- Do not pick up toxic material (chlorine bleach, ammonia, drain cleaner, gasoline, etc.).
- Do not use appliance in an enclosed space filled with vapors given off by oil base paint, paint thinner, some moth proofing substances, flammable dust, or other explosive or toxic vapors.
- Do not pull or carry by cord, use cord as a handle, close door on cord, pull cord around sharp corners or edges, run appliance over cord, or expose cord to heated surfaces.
- Do not use with damaged cord or plug.
- Turn off all controls before unplugging.
- Unplug before attaching the TurboBrush.
- Unplug from outlet when not in use and before conducting maintenance and troubleshooting.
- Do not use Auto Care® ProHeat if it has been dropped, damaged, left outdoors or dropped into water. Have it repaired at an Authorized Service Center.

- Unplug by grasping the plug, not the cord. Do not unplug by pulling on cord.
- Always connect to a properly grounded outlet; see grounding instructions.
- Do not modify the 3-prong grounded plug.

# SAVE THESE INSTRUCTIONS

#### GROUNDING INSTRUCTIONS

This appliance must be connected to a grounded wiring system. If it should malfunction or break down, grounding provides a safe path of least resistance for electrical current, reducing the risk of electrical shock. The cord for this appliance has an equipment-grounding conductor and a grounding plug. It must only be plugged into an outlet that is properly installed and grounded in accordance with all local codes and ordinances.



# **⚠ WARNING:** Improper

connection of the equipmentgrounding conductor can result in a risk of electrical shock. Check with a qualified electrician or service person if you aren't sure if the outlet is properly arounded. DO NOT MODIFY THE PLUG. If it will not fit the outlet, have a proper outlet installed by a qualified electrician. This appliance is designed for use on a nominal 120-volt circuit. and has a grounding attachment plug that looks like the plug in the drawing above. Make certain that the appliance is connected to an outlet having the same configuration as the plug. No plug adapter should be used with this appliance.

This model is for household use only.



# **A**ssembly

# Assembling your Auto Care ProHeat is a simple process.

- Take the flex hose clip and slide the back plate into the opening on the front of the unit. You will hear a "snap" when it is locked in place.
- 2. Slide the clip into the guide on the vacuum flex hose storage bracket, on the back of the unit.





# **O**peration

#### **Getting ready**

- To fill the clean/solution tank.
  - A. Remove the tank by lifting it straight up and then away from the unit.
  - B. Unscrew the black cap at the bottom of the clean/solution tank and remove bottle insert.
  - C. Add BISSELL Little Green formula to the FORMULA fill line (8 oz.) on the clean/solution tank. Fill the clean/solution tank with hot (NOT boiling) tap water to the WATER fill line. Replace the bottle insert and tighten the black cap.
  - D. Replace the clean/solution tank by lining up the vertical guides on the left side of the unit with the indentations on the clean/solution tank and cently sliding it down into position.
- 2. Release vacuum flex hose by twisting the bracket latch clockwise. Unwrap vacuum flex hose completely from around unit.
- Attach the tough stain brush tool to the spray trigger unit by pressing tool onto spray trigger firmly until the button lock snaps into hole. Make certain the tool is securely attached.
- 4. Twist the Quick Release cord wrap clockwise to unwrap the power cord completely from onboard cord storage and plug into 120 Volt grounded outlet, as described in Important Safety Instructions, page 3. The heat indicator light will take 30 seconds to illuminate.
- Press and hold spray trigger—spray will start in a few seconds. Raise the tool slightly to check for spray.

### **Pre-treating**

Cleaning effectiveness will be enhanced if you pre-treat heavily stained or highly-soiled areas. Here's how to do it:

- Hold the cleaning tool just above the surface of the carpet or upholstery to be cleaned.
   Press the trigger to release a spray of cleaning solution directly onto the soiled area.
- 2. Wait 3-5 minutes before cleaning.

# **△WARNING**:

Do not use this product while on any type of ladder. Do not place the product in a place where it will be stepped on or kicked while in use. Do not place the product on an elevated surface where it may be pulled off the surface while in use.

# **⚠WARNING:**

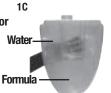
Do not use an extension cord with this product. The use of an extension cord may result in a severe electrical shock, particularly if the extension cord does not have an electrical rating higher than that of the product, OR if the extension cord does not have a three-prong grounding plug and if the extension cord is not plugged into a circuit box with a ground fault circuit interrupter. Safety precautions such as keeping all connections off the ground and dry will not eliminate the danger.

# **⚠ WARNING**

Use only BISSELL Little Green formula in your cleaner. Use of cleaning formulas which contain lemon or pine oil may damage this appliance and void the warranty. Chemical spot cleaners or solvent-based soil removers also should not be used. These products may react with the plastic materials used in your cleaner, causing cracking or pitting.

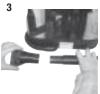
















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www.bissell.com 800.237.7691 **5** 

# **O**peration

#### Cleaning with your Auto Care

- Hold the tool approximately 1" above the soiled surface. Press the spray trigger to apply the cleaning solution to the soiled area.
- **2.** Using the brush on the tool, gently scrub the area to be cleaned.
- 3. For thorough cleaning, spray additional solution while the brush and suction are in contact with the surface.
- Apply downward pressure on the tool and pull it toward you. The suction will remove the dirt and cleaning solution. Continue until no more dirt can be removed.
- As a final step, use "drying strokes" (by not pressing the spray trigger) to remove as much liquid/moisture as possible. Repeat this step as often as necessary.

# Maintenance and care

#### After cleaning

- Unplug power cord from outlet.
  Note: If a significant amount of Little Green formula/water remains, it is all right to leave it in the clean/solution tank for your next cleaning task.
- Empty and rinse the dirty/collection tank after each use, OR when dirty water reaches the indicated maximum fill line. To remove the tank, lift up the dirty/collection tank release latch and remove the tank from the unit.
- Disconnect the cleaning tool from the spray trigger by pushing down on button lock and pulling straight off.
   (Do NOT twist tool to remove it)
- **4.** Once removed from the spray trigger, clean tool by rinsing under running water.
- Check spray nozzle for accumulated dirt or debris, If necessary, clean with soft bristle brush.

#### **Machine storage**

- 1. Wipe all surfaces with a soft cloth.
- Wrap power cord around the cord wrap on the back of the Auto Care.
- Wrap vacuum flex hose around the base of the unit and secure the spray trigger.
- **4.** Store unit in protected, dry area, at room temperature (40° to 110°F).

# **IMPORTANT:**

Check the manufacturer's tag before cleaning upholstery. "W" or "WS" on the tag means you can use your Auto Care. If tag is coded with an "S" (with diagonal strike-through), or says "Dry Clean Only," do not proceed. If manufacturer's tag is missing or not coded, check with your furniture dealer.

# Tip:

Deep cleaning stairs and high-traffic areas on a regular basis can prolong carpet life.

# Tip.

Check upholstery stuffing before cleaning. Colored stuffing may bleed through the fabric when it becomes wet.

# Tip:

Before turning off the Auto Care, vacuum up clean water to thoroughly rinse out the interior of the vacuum flex hose. Then, lift the cleaning tool and point it upwards to drain any remaining water into the dirty/collection tank.





Keep spray away from face. Failure to do so may result in personal injury.



# **Troubleshooting**

#### Reduced spray or no spray

#### Possible causes

- Spray nozzle clogged
- 2. Clean/solution tank empty
- Clean/solution tank insert cloqued
- 4. Pump needs priming

#### Remedies

- 1. Clean spray nozzle
- Check/fill tank
- Clean insert at bottom of clean/solution tank.
- 4. Gently lift clean/solution tank while depressing the spray trigger OR gently squeeze clean tank while depressing spray trigger

### Deep cleaner won't pick up cleaning solution

#### Possible causes

- 1. Tank release latch is not closed properly
- 2. Poor upholstery/carpet tool position
- 3. Dirty/collection tank is full

6. Incorrect cleaning formula

- 4. Upholstery/carpet tool brush worn
- 5. Excess solution in vacuum flex hose

### Remedies

- 1. Lift up the tank release latch and press down firmly to make sure it is in place
- Reposition upholstery/carpet tool on surface. follow recommended cleaning procedures
- 3. Empty dirty/collection tank
- 4. Replace with new brush
- 5. Lift tool and point upwards to allow water in hose to flow into the dirty/collection tank
- 6. Use BISSELL Little Green formula only

Other maintenance or service not included in the manual should be performed by an authorized service representative.

# Replacement parts -

You may purchase replacement parts from your retailer, by calling BISSELL Consumer Services or by visiting our website. To locate a retailer near you, or to place an order using Visa, MasterCard, Discover or American Express, call

### **BISSELL Consumer Services**

#### 1-800-237-7691

8 a.m. — 10 p.m. ET Monday - Friday

Saturday 9 a.m. — 8 p.m. ET

# Or visit our Website - www.bissell.com

				_	_
Item	Part No.	Part Name	1	2	3
1	203-7295	2-in-1 Crevics Tool Holder		437	Africa Tal
2	203-6652	TurboBrush®			
3	203-0116	2-in-1 Crevice Tool	4	5	6
4	203-7151	Tough Stain Brush Tool	-		(80)
5	203-7158	Clean/Solution Tank			-
		(includes cap and insert assembly)	7	8 755	9
6	203-7144	Collection/Dirty Tank		劃	
		(includes the airstack and float assembly)		1	
7	203-7302	Quick Release Cord Wrap		_	
8	203-7297	Vacuum Flex Hose Storage Bracket	10	11	12
		(includes screw for assembly)			(A)
9	203-7304	Flex Hose Clip		7.00	100

#### 203-5014 **CLEANING FORMULAS**

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11	497	64 oz. Little Green® Formula
12	797	64 oz. Pet Odor & Stain Removal® Formula

Bottle Cap & Insert Assembly

# Warranty

This warranty gives you specific legal rights, and you may also have other rights which may vary from state to state. If you need additional instruction regarding this warranty or have questions regarding what it may cover, please contact BISSELL Consumer Services by E-mail, telephone, or regular mail as described below.

### **Limited One Year Warranty**

Subject to the \*EXCEPTIONS AND EXCLUSIONS identified below, upon receipt of the product BISSELL Homecare, Inc. will repair or replace (with new or remanufactured components or products), at BISSELL's option, free of charge from the date of purchase by the original purchaser, for one year any defective or malfunctioning part.

See information below on "If your BISSELL product should require service".

This warranty applies to product used for personal, and not commercial or rental service. This warranty does not apply to fans or routine maintenance components such as filters, belts, or brushes. Damage or malfunction caused by negligence, abuse, neglect, unauthorized repair, or any other use not in accordance with the User's Guide is not covered.

#### If your BISSELL product should require service:

Contact BISSELL Consumer Services to locate a BISSELL Authorized Service Center in your area.

If you need information about repairs or replacement parts, or if you have questions about your warranty, contact BISSELL Consumer Services.

Website or E-mail: Or Call: Or write:

www.bissell.com BISSELL Consumer Services BISSELL Homecare, Inc.

Use the "Customer Services" tab. 1-800-237-7691 PO Box 3606

Monday - Friday 8 a.m. - 10 p.m. ET Grand Rapids, MI 49501 Saturday 9 a.m. - 8 p.m. ET ATTN: Consumer Services

BISSELL HOMECARE, INC. IS NOT LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY NATURE ASSOCIATED WITH THE USE OF THIS PRODUCT. BISSELL'S LIABILITY WILL NOT EXCEED THE PURCHASE PRICE OF THE PRODUCT.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

#### \*EXCEPTIONS AND EXCLUSIONS FROM THE TERMS OF THE LIMITED WARRANTY

THIS WARRANTY IS EXCLUSIVE AND IN LIEU OF ANY OTHER WARRANTIES EITHER ORAL OR WRITTEN. ANY IMPLIED WARRANTIES WHICH MAY ARISE BY OPERATION OF LAW, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE ONE YEAR DURATION FROM THE DATE OF PURCHASE AS DESCRIBED ABOVE.

Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

# Please register your new BISSELL product at www.bissell.com/productregistration



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