INSTRUCTION MANUAL ENCLOSED MANUEL D'INSTRUCTION Á L'INTÉRIEUR MANUAL DE INSTRUCCIONES ADJUNTO



ATTENTION



IF YOU HAVE ANY PROBLEMS OR QUESTIONS, EMAIL OR CALL CUSTOMER SERVICE <u>BEFORE</u> YOU RETURN THIS PRODUCT TO THE STORE WHERE IT WAS PURCHASED.

For Customer Service: email: parts@twinstarhome.com in English Call: (+1) 866-661-1218 in Spanish Call: (+1) 866-661-1218 in French Call: (+1) 866-374-9203



ATENCIÓN



SI TIENE ALGÚN PROBLEMA O PREGUNTAS, ENVÍE UN MENSAJE DE CORREO ELECTRÓNICO O LLAME AL SERVICIO DE ATENCIÓN AL CLIENTE ANTES DE DEVOLVER ESTE PRODUCTO A LA TIENDA EN LA QUE LO COMPRÓ.

Servicio de atención al cliente: Correo electrónico: parts@twinstarhome.com Línea para llamadas en inglés: (+1) 866-661-1218 Línea para llamadas en español: (+1) 866-661-1218 Línea para llamadas en francés: (+1) 866-374-9203



ATTENTION



SI VOUS AVEZ DES PROBLÈMES OU QUESTIONS, ENVOYEZ UN COURRIEL AU SERVICE À LA CLIENTÈLE OU APPELEZ LE SERVICE À LA CLIENTÈLE AVANT DE RETOURNER CE PRODUIT OÙ VOUS L'AVEZ ACHETÉ.

> Pour le service à la clientèle : courriel : parts@twinstarhome.com pour le service en anglais, composez le (+1) 866-661-1218 pour le service en espagnol, composez le (+1) 866-661-1218 pour le service en français, composez le (+1) 866-374-9203

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WOOD FIREPLACE MANTEL

PLEASE READ AND FOLLOW ALL SAFETY TIPS

GETTING STARTED

- 1. Before assembly, CAREFULLY use scissors or utility knife to cut and unwrap all parts. MAKE SURE YOU DO NOT DISCARD THE HARDWARE.
- 2. Make sure that you have all the parts listed. If you are missing any parts please email Customer Service: parts@twinstarhome.com, or call (+1) 866-661-1218 in English, (+1) 866-374-9203 in French, (+1) 866-661-1218 in Spanish. Please identify the parts you need, and model number. Make sure to include your name and address.

CAUTION:

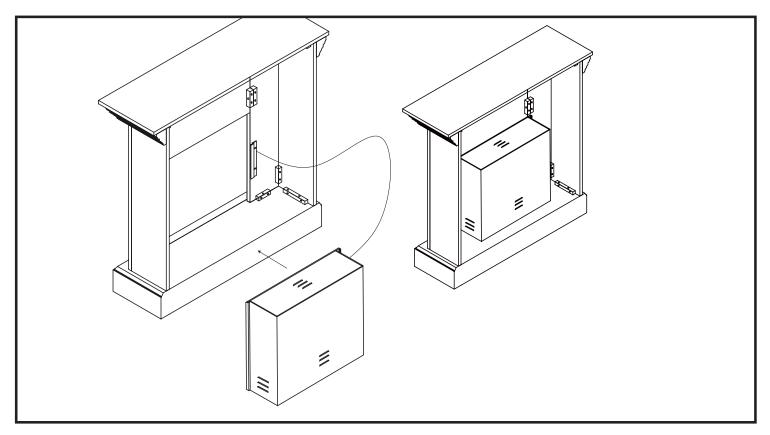
DO NOT MOVE MANTEL OR INSERT WHILE PLUGGED INTO POWER SUPPLY.

HELPFUL HINTS

- Some steps are more easily handled with two adults.
- Attach the fireplace insert to the completed wood mantel last.INSTALL INSERT FROM THE BACK OF THE FIREPLACE TO AVOID SCRATCHING THE HEARTH/BASE.
- Use care in assembling your new fireplace,take your time and use the hardware provided and a quality Phillips head screwdriver.NEVER OVER TIGHTEN BOLTS.
- Do not sit on top of the mantel.

Please read All "Electric Fireplace Insert" instructions prior to installing Electric Insert in your completed Fireplace Mantel.Install the insert in your fireplace close to its final position. Move your completed unit only short distances. Move completed unit with great care. It takes two people to move completed unit into its position.

- 1. Remove the two mounting brackets **attached** to the back of the Left and Right Front panels. Set aside with the wood screws.
- 2. Lift insert carefully into the back of the unit and center in the insert opening. Do not drag insert across Base/Hearth as it may scratch your unit.
- 3. Install the mounting brackets to hold insert flush against the inside of the mantel.



WOODEN FURNITURE CARE

Protect Your Investment:

Proper care and routine maintenance will help preserve your furniture's finish and ensure that it looks great for many years.

Caring For Furniture:

Caring for furniture is easy. Following a few simple guidelines will help extend the life of your furniture.

- Always dust with a polish moistened cloth. Polish cushions the cloth, eliminating the scratching that occurs with dry dusting. Dust will scratch the furniture surface if not removed properly.
- 2) Use a soft, clean cloth that won't scratch the surface. A void coarse or scratchy materials or fabrics.
- Avoid using soap and water on furniture. Water can penetrate the finish and raise the grain on wood, causing damage.

The Enemies of Furniture:

Many common problems in furniture care are caused by the elements. If you are aware of these troublemakers, the resulting damage can easily be avoided.

AVOID

A) Sunlight's ultraviolet rays can damage wood finishes. Arrange furniture out of direct sunlight; use sun screening drapes during intense sunlight hours, rotate furniture in place and in room arrangements.

- B) Liquid spills will damage furniture if not removed promptly Use coasters under beverage glasses saucers under cups and flowerpots. If a spill occurs, immediately blot it gently Without rubbing the surface.
- C) Heat creates a chemical change in the furniture finish, which can result in a white spot. Use protective pads under hot dishes, utensils or cooking appliances.
- D) Cyclic changes in temperature can damage furniture. Hot blasts of air such as those found from central heating, should be avoided because they cause extreme localized drying of the wood.

Tips for Better Dusting:

Be sure to use the same type of polish consistently. Your furniture will appear cloudy of streaky if oil-based and wax-based polishes are interchanged.

Always use a fine furniture polish when dusting. Never dry dust, as it could cuse microscopic scratches on your furniture surface, Remember to change dusting clothes frequently since a dirty cloth may scratch your furniture's surface. Spray your furniture surface evenly, but not too generously. Wipe in a circular motion with a soft. Clean cloth to clean and loosen the old polish.

Then, buff until completely dry for a beautiful shine and a smudgeresistant finish,, For wood trim, spray polish on the cloth first, then dust.

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