

# USER GUIDE

SAFETY • INSTALLATION & INTEGRATION • OPERATING INSTRUCTIONS • MAINTENANCE • SERVICE



**U-LINE**

RIGHT PRODUCT. RIGHT PLACE. RIGHT TEMPERATURE. SINCE 1962.

1000 Series • CLR1215 • 15" Clear Ice Maker

**Tip:** Click on any section below to jump directly there

## Contents

Intro

Cleaning Condenser

Extended Non-Use

## Safety

Safety and Warning

Disposal and Recycling

## Service

Troubleshooting

Warranty

## Installation

Environmental Requirements

Electrical

Cutout Dimensions

Product Dimensions

Side by Side Installation

Water Hookup

Drain

Drain Pump

Anti-Tip Bracket

General Installation

Grille / Plinth Installation

Door Swing

Door Stop

Door Adjust

## Operating Instructions

First Use

Control Operation

Ice

Sabbath Mode

Airflow and Product Loading

## Maintenance

Cleaning

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## WELCOME TO U-LINE

Congratulations on your U-Line purchase. Your product comes from a company with over five decades and three generations of premium modular ice making, refrigeration, and wine preservation experience. U-Line continues to be the American leader, delivering versatility and flexibility for multiple applications including residential, light commercial, outdoor and marine use. U-Line's complete product collection includes modular Wine Captain® Models, Beverage Centers, Clear Ice Machines, Crescent Ice Makers, Glass & Solid Door Refrigerators, Drawer Models, Freezers, and Combo® Models.

U-Line has captivated those with an appreciation for the finer things with exceptional functionality, style, inspired innovations and attention to even the smallest details. We are known and respected for our unwavering dedication to product design, quality and selection. U-Line is headquartered in Milwaukee, Wisconsin and has shipped product to five continents for over two decades and is proud to have the opportunity to ship to you.

## PRODUCT INFORMATION

Looking for additional information on your product? User Guides, Quick Reference Guides, CAD Drawings, Compliance Documentation, and Product Warranty information are all available for reference and download at [u-line.com](http://u-line.com).

## PROPERTY DAMAGE / INJURY CONCERNS

In the unlikely event property damage or personal injury is suspected related to a U-Line product, please take the following steps:

1. U-Line Customer Care must be contacted immediately at +1.800.779.2547.
2. Service or repairs performed on the unit without prior written approval from U-Line is not permitted. If the unit has been altered or repaired in the field without prior written approval from U-Line, claims will not be eligible.

## SERVICE INFORMATION

Answers to Customer Frequently Asked Questions are available at [u-line.com](http://u-line.com) under Customer Care or you may contact our Customer Care group directly, contact information below.

### GENERAL INQUIRIES

U-Line Corporation  
8900 N. 55th Street  
Milwaukee, Wisconsin 53223 USA  
Monday - Friday 8:00 am to 4:30 pm CST  
T: +1.414.354.0300  
F: +1.414.354.7905  
Email: [sales@u-line.com](mailto:sales@u-line.com)  
[u-line.com](http://u-line.com)

### SERVICE & PARTS ASSISTANCE

Monday - Friday 8:00 am to 5:30 pm CST  
T: +1.800.779.2547  
F: +1.414.354.5696  
Service Email: [onlineservice@u-line.com](mailto:onlineservice@u-line.com)  
Parts Email: [onlineparts@u-line.com](mailto:onlineparts@u-line.com)

## CONNECT WITH US



Designed, engineered and assembled in WI, USA

## Safety and Warning

### NOTICE

**Please read all instructions before installing, operating, or servicing the appliance.**

Use this appliance for its intended purpose only and follow these general precautions with those listed throughout this guide:

### SAFETY ALERT DEFINITIONS

Throughout this guide are safety items labeled with a Danger, Warning or Caution based on the risk type:



**Danger means that failure to follow this safety statement will result in severe personal injury or death.**



**Warning means that failure to follow this safety statement could result in serious personal injury or death.**



**Caution means that failure to follow this safety statement may result in minor or moderate personal injury, property or equipment damage.**

## Disposal and Recycling

### **DANGER**

**RISK OF CHILD ENTRAPMENT. Before you throw away your old refrigerator or freezer, take off the doors and leave shelves in place so children may not easily climb inside.**

If the unit is being removed from service for disposal, check and obey all federal, state and local regulations regarding the disposal and recycling of refrigeration appliances, and follow these steps completely:

1. Remove all consumable contents from the unit.
2. Unplug the electrical cord from its socket.
3. Remove the door(s)/drawer(s).

## Environmental Requirements

This unit is designed to operate between 50°F (10°C) and 100°F (38°C). Higher ambient temperatures may reduce the unit's ability to reach low temperatures and/or reduce ice production on applicable models.

For best performance, keep the unit out of direct sunlight and away from heat generating equipment.

In climates where high humidity and dew points are present, condensation may appear on outside surfaces. This is considered normal. The condensation will evaporate when the humidity drops.



**Damages caused by ambient temperatures of 40°F (4°C) or below are not covered by the warranty.**

## Electrical



### **SHOCK HAZARD — Electrical Grounding**

**Required. Never attempt to repair or perform maintenance on the unit until the electricity has been disconnected.**

**Never remove the round grounding prong from the plug and never use a two-prong grounding adapter.**

**Altering, cutting or removing power cord, removing power plug, or direct wiring can cause serious injury, fire, loss of property and/or life, and will void the warranty.**

**Never use an extension cord to connect power to the unit.**

**Always keep your working area dry.**

### **NOTICE**

**Electrical installation must observe all state and local codes. This unit requires connection to a grounded (three-prong), polarized receptacle that has been placed by a qualified electrician.**

The unit requires a grounded and polarized 115 VAC, 60 Hz, 15A power supply (normal household current). An individual, properly grounded branch circuit or circuit breaker is recommended. A GFCI (ground fault circuit interrupter) is usually not required for fixed location appliances and is not recommended for your unit because it could be prone to nuisance tripping. However, be sure to consult your local codes.

See CUTOUT DIMENSIONS for recommended receptacle location.

## Cutout Dimensions

### PREPARE SITE

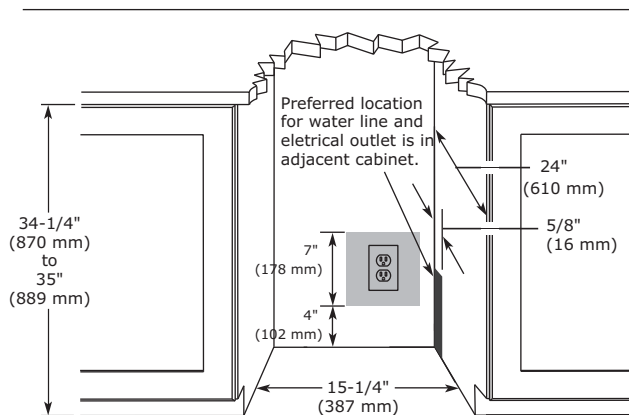
Your U-Line product has been designed for either free-standing or built-in installation. When built-in, your unit does not require additional air space for top, sides, or rear. However, the front grille must NOT be obstructed, and clearance is required for an electrical connection in the rear.



**Unit can NOT be installed behind a closed cabinet door.**

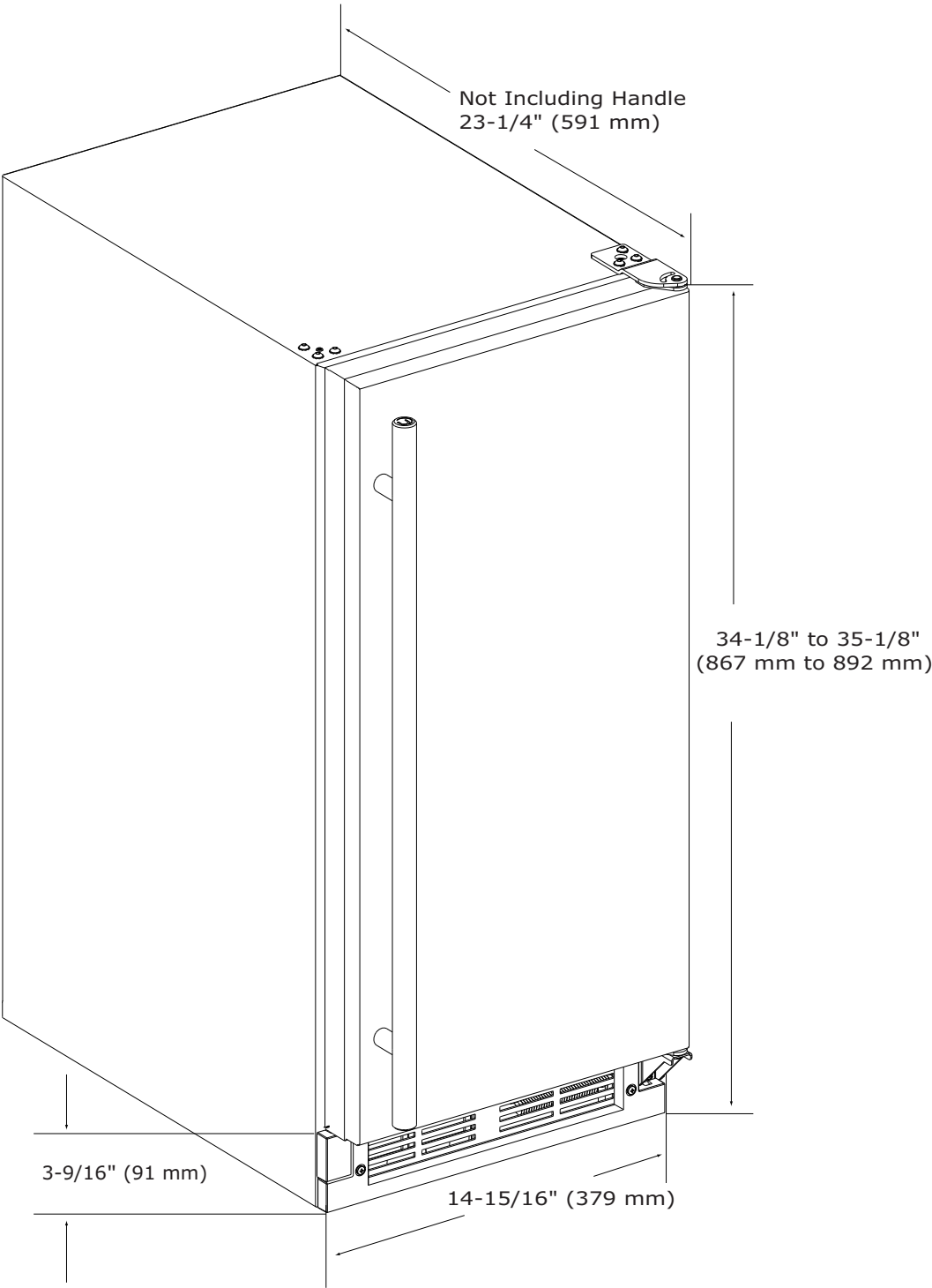
**If you would like to align the face of the unit with other adjacent cabinet doors, you may need to alter the wall just behind the drain connection on the unit to accommodate the drain.**

### CUTOUT DIMENSIONS





Product Dimensions



## Side-by-Side Installation

Two units may be installed side-by-side.

Cutout width for a side-by-side installation is the cutout dimension of a single unit times two.

No trim kit is required. However, 1/4" (6 mm) of space needs to be maintained between the units to ensure unobstructed door swing.

Units must operate from separate, properly grounded electrical receptacles placed according to each unit's electrical specifications requirements.

### Side-by-Side Installation with Bracket

1. Slide both units out so screws on top of units are easily accessible.
2. Remove screws as shown below.



3. Place bracket over holes and attach to unit with two screws removed in step 2 using a T-25 Torx driver. Tighten screws fully.
4. Gently push units into position. Be careful not to entangle the electrical cord or water line, if applicable.
5. Re-check the leveling, from front to back and side to side. Make any necessary adjustments. The unit's top surface should be approximately 1/8" (3 mm) below the countertop.

## Water Hookup

### PREPARE PLUMBING

The water valve uses a standard 1/4" (6.35 mm) compression fitting. U-Line recommends using accessory water hook up kit – part # WATERHOOKUP. The kit includes a 10' (3 m) braided flexible water supply line and a brass hose fitting. When using a 1/4" (6.35 mm) O.D. soft copper supply line use the brass nut and sleeve included with the unit.



**Prior to installation, determine if this product contains a gravity style drain or factory installed drain pump. Products without a drain pump may only use a gravity style drain. Failure to connect water supply or drain line connections properly may result in water leakage, personal injury, and/or property damage. Disconnect power and turn off water to the unit before attempting to alter these connections. These connections are the responsibility of the owner and must be connected per local plumbing code. If you are uncertain of how to safely and properly install this product, contact a licensed plumber.**

### Water Supply Connection



**Connect to potable water supply only.**



**Review, obey, and understand the local plumbing codes before you install your unit. Connect to the cold water supply. The water pressure should be between 20 and 120 psi (138 and 827 kPa). The water line MUST have a shut-off valve on the supply line.**



**Do not use any plastic water supply line. The line is under pressure at all times. Plastic may crack or rupture with age and cause damage to your home.**

**Do not use tape or joint compound when attaching a braided flexible water supply line that includes a rubber gasket. The gasket provides an adequate seal – other materials could cause blockage of the valve.**

**Failure to follow recommendations and instructions may result in damage and/or harm, flooding or void the product warranty.**

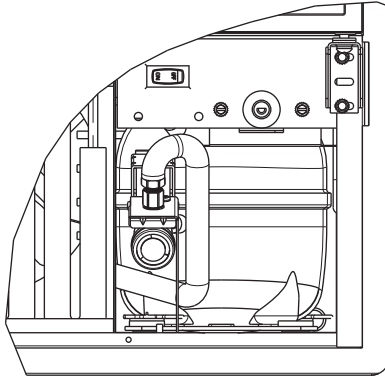


**Turn off water supply and disconnect electrical supply to unit prior to installation.**

**Use caution when handling back panel. The edges could be sharp.**

1. Turn off water supply and disconnect electrical supply to product prior to attempting installation.
2. Remove the grille/access panel in the front and the back panel.

3. Locate water valve in the front of the unit and thread water supply line through.

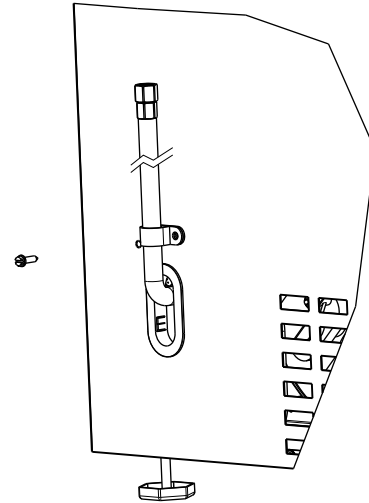


## NOTICE

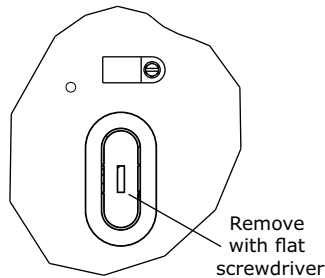
### Route the water supply line

through the unit so it does not come into contact with any internal components other than the solenoid valve. Normal operation creates some vibration. A water supply line contacting an internal component or cabinet wall can cause excessive noise during operation or damage to the line.

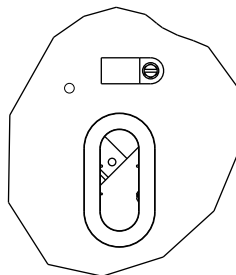
8. Install retaining clip.



4. On the back panel, break away filler feature in bushing with flat screwdriver.



5. Thread water line through back panel hole (with bushing).



6. Turn on water supply and check for leaks.

7. Reinstall back panel and grille/front access panel.

## Drain

Model numbers including “-00” or “-07” do not include a factory installed drain pump.

Model numbers including “-40” or “-47” include a factory installed drain pump.

### DRAIN CONNECTION



**If your U-Line unit did not come with a factory installed drain pump you must use a gravity style drain connection. For assistance in determining if your unit has a pump please contact U-Line. The floor drain must be large enough to accommodate drainage from all attached drains. Follow these guidelines when installing drain lines to prevent water from flowing back into the ice maker storage bin and/or potentially flowing onto the floor, which may result in personal injury or property damage.**

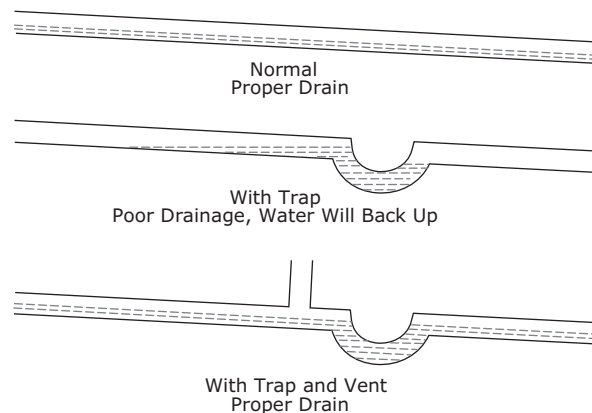
### NOTICE

**Drain can NOT be located directly below the unit. Unit has a solid base that will not allow the unit to drain below itself.**

**There is a possibility that hose connections may have loosened during shipment.**

**Verify all connections and fittings are free from leaks.**

### GRAVITY DRAIN



#### A gravity drain may be used if:

Drain line has at least a 1" drop per 48" (approximately 2 cm drop per 100 cm) of run.

Drain line does not create traps and is vented per local code.

1. Cut the pre-installed drain tube to length.
2. Connect to your local plumbing per the local code.
3. If necessary, insulate drain line to prevent condensation.



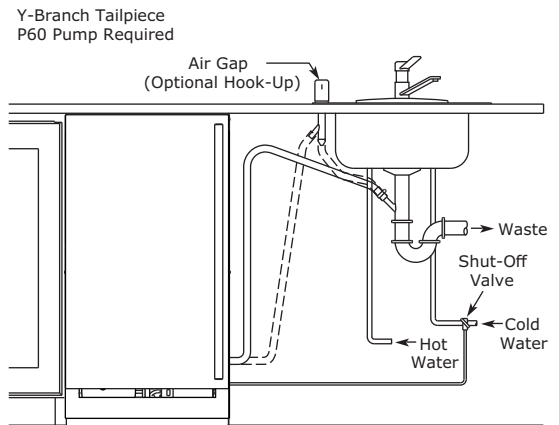
**Failure to connect water supply or drain line connections properly can result in personal injury and property damage. Gravity drain connections must be routed downward from the rest of the unit at the rate of 1/4" per foot (1 cm per 50 cm).**

## FACTORY INSTALLED DRAIN PUMP

If your drain line will run up to a stand pipe, disposal or spigot assembly, or does not otherwise meet the requirements for a gravity drain, you may have ordered a pre-installed U-Line P60 drain pump.

If you need to install a P60 drain pump into your unit, see DRAIN PUMP section in the User Manual.

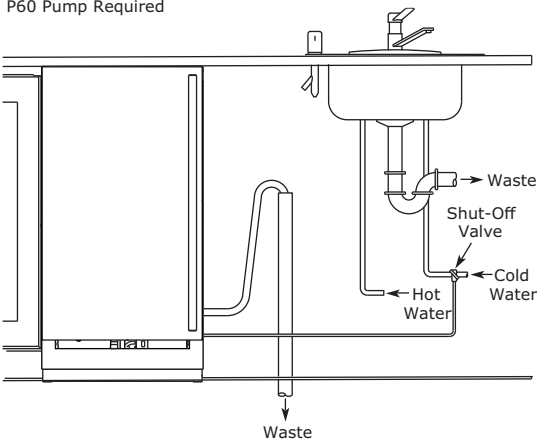
See below for typical installations requiring a drain pump.



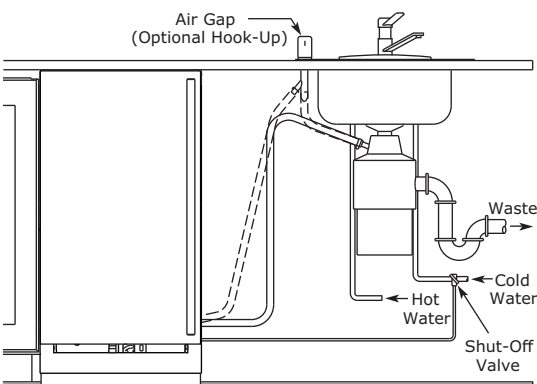
## NOTICE

**The maximum lift for the P60 drain pump is 10 feet. This must be done as close to the rear of the unit as possible.**

Stand Pipe  
P60 Pump Required



Disposal Assembly  
P60 Pump Required





## Drain Pump

### NOTICE

**PLEASE READ this instruction completely before attempting to install or operate the unit. Improper hook-up can result in substantial property damage! If you are unsure of your ability to safely connect the drain pump to the unit, consult a licensed plumber for assistance. Use these instructions to install the U-Line P60-00 drain pump in the U-Line Clear Ice Machine (unit). The drain pump should be installed before installing the unit.**

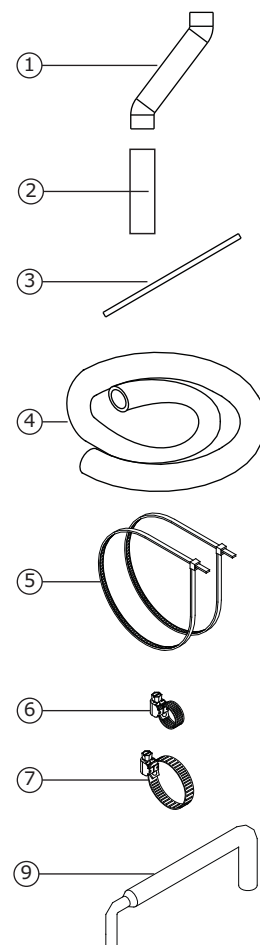
- The U-Line P60-00 drain pump is designed to be used exclusively on the U-Line Clear Ice Machine and is UL recognized only for use on the U-Line Clear Ice Machine.
- U-Line Corporation assumes no warranties or responsibility, whether express or implied, if the P60-00 drain pump is used on another ice machine or product for which it is not UL recognized or listed.
- Modification of the P60-00 drain pump will void all warranties.

### NOTICE

**Keep your proof of purchase for warranty purposes.**

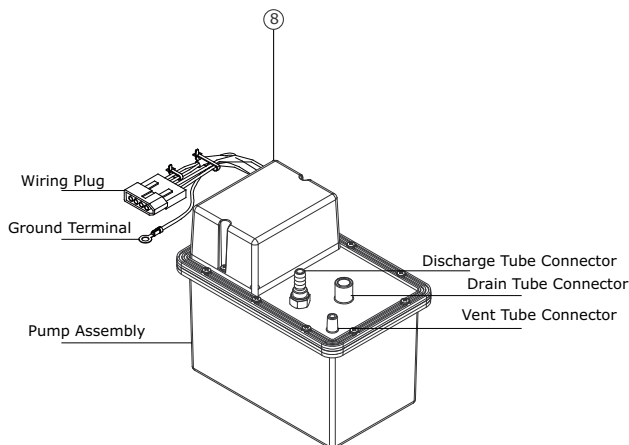
### INCLUDED IN KIT:

1. 1x S-shaped Drain Tube  
(Not used)
1. 1x Straight Drain Tube
1. 1x Vent Tube
1. 1x Braided Discharge Tube  
(Not included in pump kit. Ice Machine ships with discharge tube installed.)
2. 2x Vent tube Zip Ties
2. 2x Small Worm Gear Clamps
1. 1x Large Worm Gear Clamp
1. 1x P60 Pump
1. 1x Discharge Tub  
(Used on older models only)



### TOOLS REQUIRED:

- 1/4" x 6" Blade Screwdriver
- Adjustable Pliers
- 1/4" Nut Drive



## INSTALLATION PROCEDURE

### **WARNING**

**To prevent accidental electrocution, make certain that the floor surfaces surrounding the unit are dry whenever power/electricity is removed from, or applied to the unit.**

1. Disconnect your unit from its electrical outlet/socket.
2. Use a screwdriver, push the power/electric cord grommet through its seat in the back panel.
3. Using a screwdriver or 1/4" nut driver, remove the 12 screws from the back panel.
4. Remove the drain line/pipe from the storage bin drain nipple. Save the clamp for pump installation.

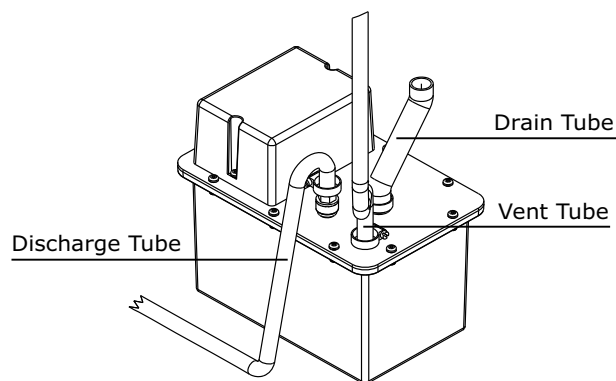
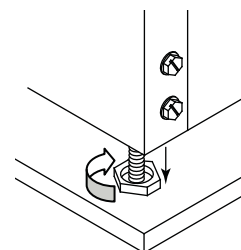
### **CAUTION**

**To prevent damage to the pump, leave sufficient space between leveling leg and pump.**

5. Fully extend the left rear leveling foot.

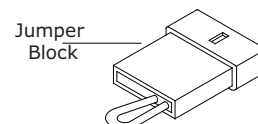
*Note:* Slide clamp on hose end before installing hose. Do not tighten clamp until pump and hoses have been installed.

6. Install the 3 hoses and hose clamps to the pump assembly as shown below. Do not tighten clamps at this time.

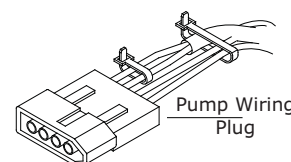


7. Remove the protective paper from the adhesive strip and carefully set pump inside of unit.

8. Unplug jumper block from ice machine wiring harness (jumper block has a single pink wire). Discard jumper block.



9. Connect pump wiring plug to the ice machine wiring harness connector, where the jumper block was removed. The connector is keyed and can only be inserted one way.



### **CAUTION**

**When working with tools inside of unit, be careful so as not to nick or damage any refrigerant lines/pipes or wires.**

## **WARNING**

**The back panel serves as a guard. Do not put your hands inside the ice machine cabinet or attempt to touch any components except the discharge tube during testing.**

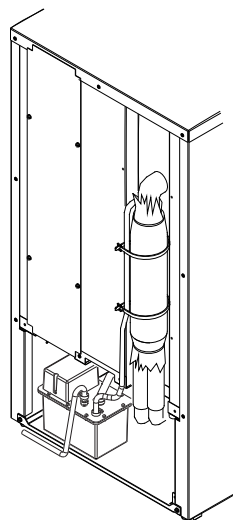
## **CAUTION**

**Failure to properly secure the vent tube will result in water damage to the unit and surrounding areas. Do not allow vent tube to kink, bend or be obstructed in any way.**

## **CAUTION**

**Vent tube must be straight and parallel to insulated tubes. Do not over-tighten the plastic tie wraps. Over-tightening can pinch vent tube closed or cut into insulation.**

10. Route the vent tube up the back of the unit, next to the insulated tubes. Secure vent tube vertical to the insulated tubes using plastic tie wraps.



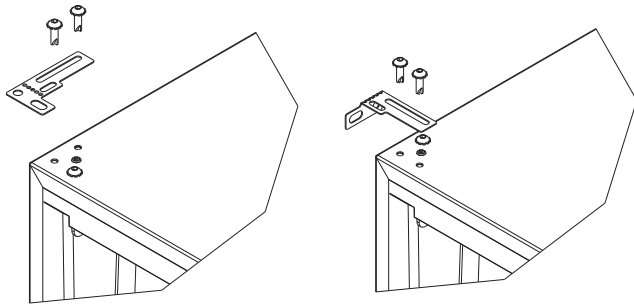
11. Connect pump drain tube to storage bin drain nipple with clamp removed from step 3. Ensure that no kinks are present in the tube.

12. Tighten the clamps on the drain, discharge, and vent tubes with a screwdriver or 1/4" nut driver.

## Anti-Tip Bracket

1. Slide unit out so screws on top of unit are easily accessible.
2. Remove the two screws from the opposite side of the hinge assembly using a T-25 Torx driver (see below).

NOTE: 1224 models shown with four screw. 1215 models only have three screws, but same screws are used in both applications.

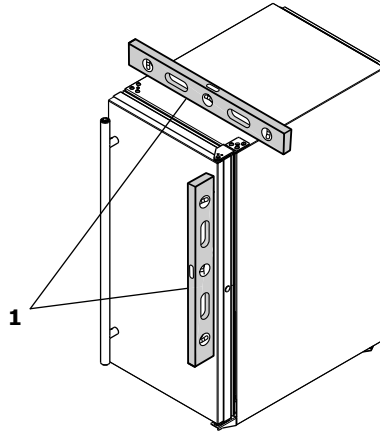


3. Place bracket (part #14154) over holes and attach to unit with two screws removed in step 2 using a T-25 Torx driver. Tighten screws fully.
4. Gently push unit into position. Be careful not to entangle the electrical cord or water line, if applicable.
5. Check to be sure the unit is level from front to back and side to side. Make any necessary adjustments. The unit's top surface should be approximately 1/8" (3 mm) below the countertop.
6. Secure bracket into adjoining surface.

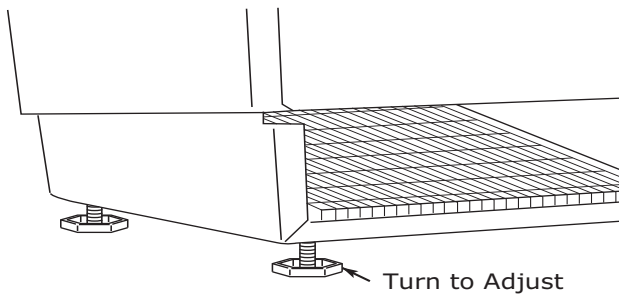
## General Installation

### LEVELING INFORMATION

1. Use a level to confirm the unit is level. Level should be placed along top edge and side edge as shown.



2. If the unit is not level, adjust the legs on the corners of the unit as necessary.



3. Confirm the unit is level after each adjustment and repeat the previous steps until the unit is level.

### INSTALLATION TIP

If the room floor is higher than the floor in the cutout opening, adjust the rear legs to achieve a total unit rear height of 1/8" (3 mm) less than the opening's rear height. Shorten the unit height in the front by adjusting the front legs. This allows the unit to be gently tipped into the opening. Readjust the front legs to level the unit after it is correctly positioned in the opening.

### INSTALLATION

1. Plug in the power/electrical cord.
2. Gently push the unit into position. Be careful not to entangle the cord or water and drain lines.
3. Re-check the leveling, from front to back and side to side. Make any necessary adjustments. The unit's top surface should be approximately 1/8" (3 mm) below the countertop.
4. Install the anti-tip bracket.
5. Remove interior packing material and wipe out the inside of the unit with a clean, water-dampened cloth.

## Grille - Plinth Installation

### REMOVING AND INSTALLING GRILLE



**Disconnect electric power to the unit before removing the grille.**

**When using the unit, the grille (plinth strip/base fascia) must be installed.**



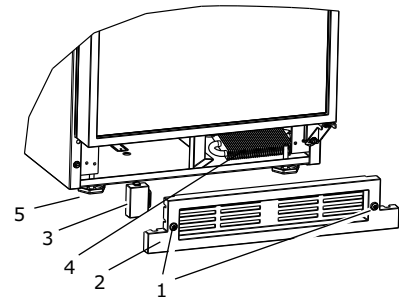
**DO NOT touch the condenser fins (4). The condenser fins are SHARP and can be easily damaged.**

#### Removing the grille

1. Disconnect power to the unit.
2. Loosen the two screws (1).
3. Remove grille (2) and grille cap (3) from unit.

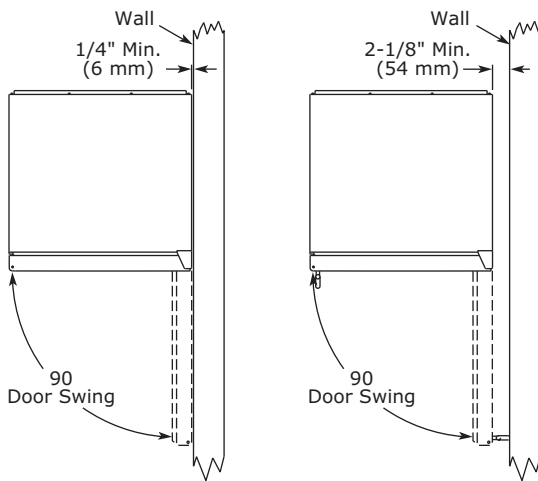
#### Installing the grille

1. Make sure grille cap (3) is behind grille in slots (2) provided in grille before attaching grille to unit.
2. Align cabinet and grille holes and secure, but do not over tighten grille screws (1).
3. Reconnect power to the unit.





## Door Swing



Units have a zero clearance for the door to open 90°, when installed adjacent to cabinets.

Stainless Steel and black and white models require 2-1/8" (54 mm) door clearance to accommodate the handle if installed next to a wall.

Integrated models require 1/4" (6 mm) clearance if installed next to a wall. Allow for additional space for any knobs or pulls installed on the integrated panel/frame.

## Door Stop

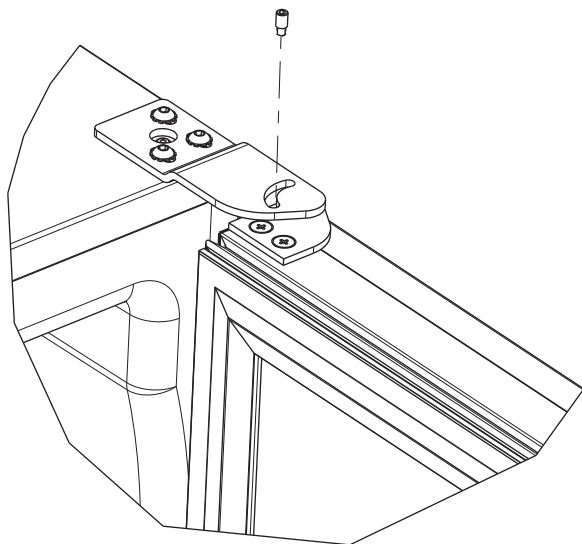
Your U-Line unit was shipped to you with the optional 90° pin(s). (Models that are 15" wide include 1 pin. Models that are 24" wide include 2 pins.) The unit's door will open freely without a fixed opening angle limitation. If you would like the door stop at 90° follow these instructions.

### NOTICE

**The pin is designed to stop the door at 90° under normal operating conditions. It is not designed for excessive force. Do not use the door to move the unit in/out of the cutout during installation.**

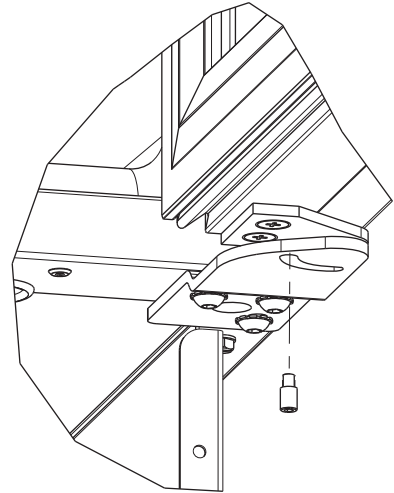
**If your unit is already undercounter, it might need to be moved out/forward to access the hinge.**

1. Locate the threaded pin.
2. With the door between 0° (closed) and 90° and using a 3/32" hex driver, install the threaded pin through the hinge.



3. On 24" models, a second pin is included for the bottom hinge. Repeat steps above for second hinge.

NOTE: Threaded pin will be inserted from the bottom.



4. Carefully slide your unit back in place.

### NOTICE

**The pin can be removed to return the door swing back to its original state by unscrewing the threaded pin.**

## Door Adjustments

### DOOR ALIGNMENT AND ADJUSTMENT

Align and adjust the door if it is not level or is not sealing properly. If the door is not sealed, the unit may not cool properly, or excessive frost may form in the interior.

#### NOTICE

**Properly aligned, the door's gasket should be firmly in contact with the cabinet all the way around the door (no gaps). Carefully examine the door's gasket to ensure that it is firmly in contact with the cabinet. Also make sure the door gasket is not pinched on the hinge side of the door.**

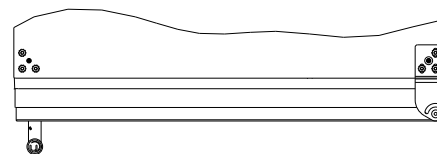
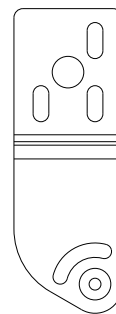
#### To align and adjust the door:

1. Loosen (do not remove) top and bottom hinge screws.
2. Align door squarely with cabinet.
3. Make sure gasket is firmly in contact with cabinet all the way around the door (no gaps).
4. Tighten bottom hinge screws.
5. Tighten top hinge screws.

### REVERSING THE DOOR

Location of the unit may make it desirable to mount the door on the opposite side of the cabinet.

The hinge hardware will be removed and reinstalled on the opposite side of the cabinet.



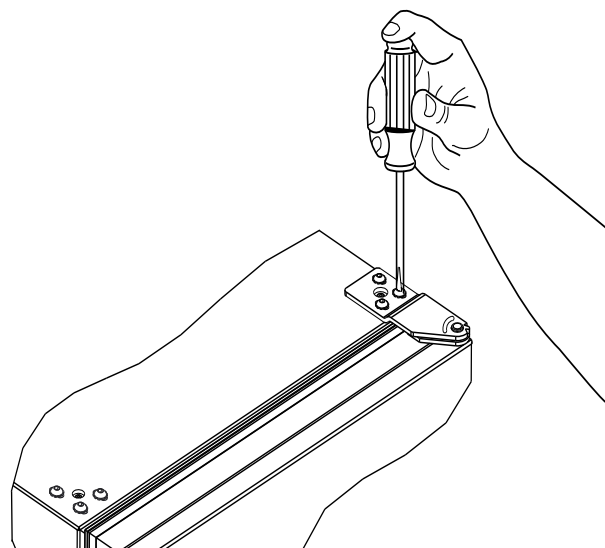
### TO REVERSE THE DOOR

#### Remove grille:

Remove the grille (see GRILLE-PLINTH INSTALLATION section of this guide).

#### Remove top hinge and door:

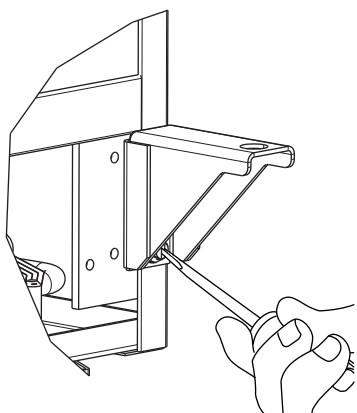
1. Hold door to keep it from falling.
2. Remove top hinge from cabinet by removing three screws. Set aside and save for possible future use.



3. Remove door by tilting forward and lifting door off bottom hinge. Retain shoulder washers; they will be reused.
4. Remove three screws from hinge holes on the opposite side. Reinstall into holes where the hinge was removed. Take care not to scratch cabinet.

## Remove bottom hinge:

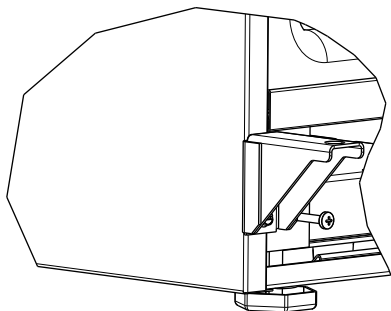
1. Remove bottom hinge from cabinet.



2. Remove corresponding screws on opposite side of cabinet. On some models there may be a nut behind one or both screws on either side.

## Install bottom hinge:

Install two or three screws, depending on model. Replace nuts if used.



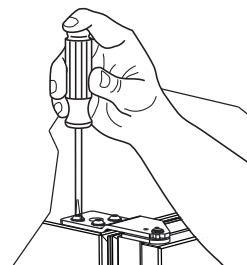
## Prepare door for reinstallation:

1. Remove gasket. This will reveal mounting holes for the magnet assembly

2. Remove magnet assembly from door with T-10 TORX driver. Be sure to only remove the two screws holding the assembly to the door. Reinstall on the opposite end of the door
3. Rotate gasket 180°, aligning notch with magnet assembly and pressing firmly into the gasket channel starting at the corners.
4. Rotate door 180° to reverse.

## Install top hinge and door:

1. Use alternate hinge supplied with unit and reinstall the screws. Do not tighten..



2. Lift the door on to the bottom hinge.
3. Align flat edge of the hinge with the outer edge of the unit.
4. Tighten three screws.

## Align and adjust the door:

Align and adjust the door (see DOOR ALIGNMENT AND ADJUSTMENT).

## Install grille:



Install the grille.

## First Use

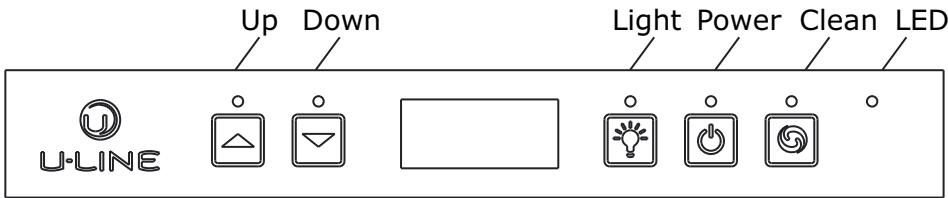
All U-Line controls are preset at the factory. Initial startup requires no adjustments.

### NOTICE





**U-Line recommends discarding the ice produced during the first two to three hours of operation to avoid possible dirt or scale that may dislodge from the water line.**

When plugged in, the unit will begin operating under the factory default settings. If the unit was turned off during installation, simply press  and the unit will immediately switch on. To turn the unit off, press  and hold for 5 seconds and release.

# Control Operation



## CONTROL FUNCTION GUIDE

FUNCTION	COMMAND	DISPLAY/OPTIONS
ON/OFF	Press  and release	Unit will immediately turn ON or OFF.
Adjust ice thickness	See "Ice" section	
Sabbath Mode	See "Sabbath Mode" section	
Silent Mode (ice production suspended for 3 hours)	Hold  and 	Display will show "OFF".
Clean Mode	Hold  for five seconds	



## Ice

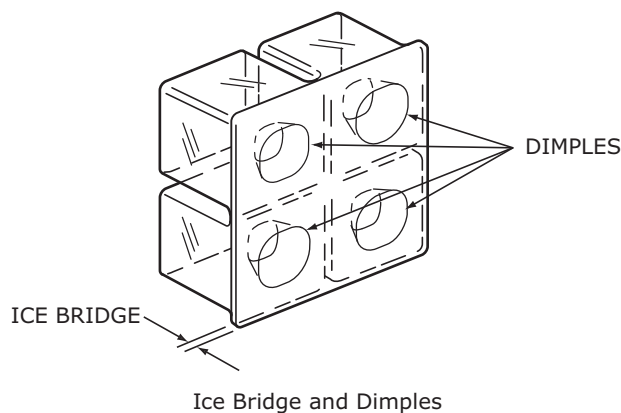
### ICE CUBE THICKNESS ADJUSTMENT

#### Interval - As Required

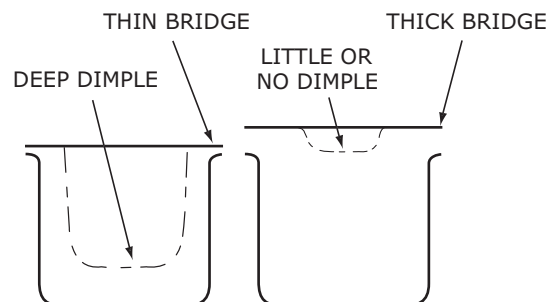
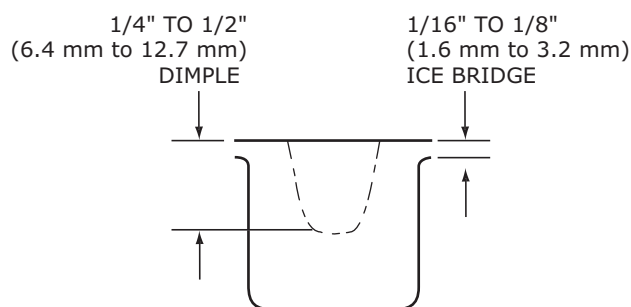
#### NOTICE

**Ice thickness adjustment should only be made one increment at a time. Allow ice maker production to stabilize for 24 hours before rechecking ice thickness.**

The ice cube thickness is factory set for best overall performance. The factory setting is designed to maintain an ice bridge of approximately 1/16" to 1/8" (1.6 mm to 3.2 mm) under normal conditions, resulting in a dimple of approximately 1/4" to 1/2" (6.4 mm to 12.7 mm) in depth. A fuller cube with less of a dimple results in a thicker ice bridge. As the ice bridge becomes thicker, the tendency for the cubes to stay together as a slab increases. A bridge thicker than 1/8" (3.2 mm) may cause cubes to overfill the ice bucket.






Cube Types



Ice thickness adjustments are made using the control panel as follows:

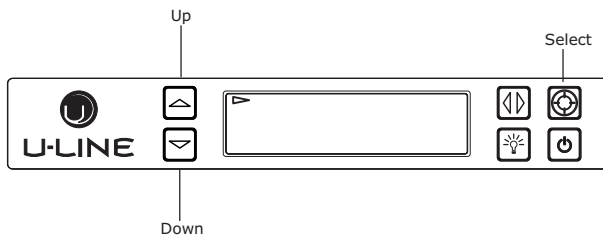
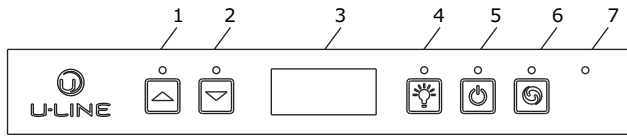
1. To enter the thickness adjustment mode:

- Press and hold  for 5 seconds.
- The display will switch to "0" to confirm the thickness adjustment mode has been selected.

The factory setting is "0," and the total range of adjustment is -5 to +5 (ideal range is -1 to +1). Use  to raise the setting and thicken the ice bridge, or  to lower the setting to thin the ice bridge.


Ice cubes in any given batch will vary, so it is necessary to choose cubes from the sample area for comparison when making adjustments.

## Sabbath Mode



U-Line Clear Ice Machine models are Star-K certified and can be used during the Sabbath. View a full list of Star-K certified U-Line units at [www.star-k.org](http://www.star-k.org).

To prepare the unit for the Sabbath:

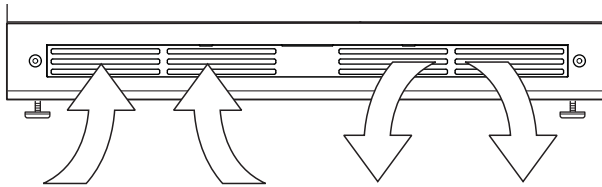
1. Press  and hold the until the unit turns off.
2. No new ice will form when the unit is off, but previously made ice will still be accessible/present for over 24 hours. Pump equipped models will continue to remove water as needed even if the unit is off.

Sabbath Mode remains active until  is pressed again and the unit turns on.

## Airflow and Product Loading

### NOTICE

**The unit requires proper airflow to perform at its highest efficiency. Do not block the front grille at any time, or the unit will not perform as expected. Do not install the unit behind a door.**



## Cleaning

### EXTERIOR CLEANING

#### Vinyl Clad (Black or White) Models

Clean surfaces with a mild detergent and warm water solution. Do not use solvent-based or abrasive cleaners. Use a soft sponge and rinse with clean water. Wipe with a soft, clean towel to prevent water spotting.

Clean any glass surfaces with a non-chlorine glass cleaner.

#### Stainless Models

Stainless door panels, handles and frames can discolor when exposed to chlorine gas, pool chemicals, saltwater or cleaners with bleach.

Keep your stainless unit looking new by cleaning with a good quality all-in-one stainless steel cleaner and polish monthly. For best results use Claire® Stainless Steel Polish and Cleaner. Comparable products are acceptable. Frequent cleaning will remove surface contamination that could lead to rust. Some installations may require cleaning weekly.

**Do not clean with steel wool pads.**

**Do not use stainless steel cleaners or polishes on any glass surfaces.**

Clean any glass surfaces with a non-chlorine glass cleaner.

**Do not use cleaners not specifically intended for stainless steel on stainless surfaces (this includes glass, tile and counter cleaners).**

If any surface discoloring or rusting appears, clean it quickly with Bon-Ami® or Barkeepers Friend Cleanser® and a nonabrasive cloth. Always clean with the grain. Always finish with Claire® Stainless Steel Polish and Cleaner or comparable product to prevent further problems.

**Using abrasive pads such as ScotchBrite™ will cause the graining in the stainless steel to become blurred.**

**Rust not cleaned up promptly can penetrate the surface of the stainless steel and complete removal of the rust may not be possible.**

#### Integrated Models

To clean integrated panels, use household cleaner per the cabinet manufacturer's recommendations.

### INTERIOR CLEANING

Disconnect power to the unit.

Clean the interior and all removed components using a mild nonabrasive detergent and warm water solution applied with a soft sponge or non-abrasive cloth.

Rinse the interior using a soft sponge and clean water.

**Do not use any solvent-based or abrasive cleaners.** These types of cleaners may transfer taste and/or odor to the interior products and damage or discolor the interior.

### CLEAR ICE MACHINE CLEANING CYCLE

Your U-Line clear ice machine has an automatic clean alert function. Cleaning cycles should be run as notified. Otherwise, to maintain operational efficiency the unit should be cleaned every three months. Depending on water conditions, more frequent cleaning may be necessary. If the ice machine requires more frequent cleaning, consult a plumber to test the water quality and recommend appropriate treatment.



**Wear rubber gloves and safety goggles and/or face shield when handling Ice Machine Cleaner.**

## NOTICE

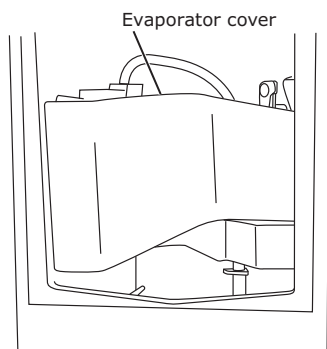
**Use only U-Line Ice Machine Cleaner (Part No. 37050, available from your dealer or direct from your local parts distributor. To locate a parts distributor near you, visit [www.u-line.com](http://www.u-line.com). It is a violation of federal law to use this solution in a manner inconsistent with its labeling. Use of any other cleaner can ruin the finish of the evaporator and will void the warranty. Read and understand all labels printed on the package before use.**

U-Line Ice Machine Cleaner is used to remove lime scale and other mineral deposits. Refer to the following steps to initiate the self-cleaning cycle.



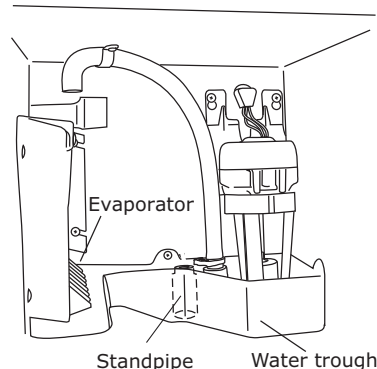
**Never use anything to force ice from the evaporator. Damage may result.**

1. Turn the ice machine off and allow any ice to melt off of the evaporator.



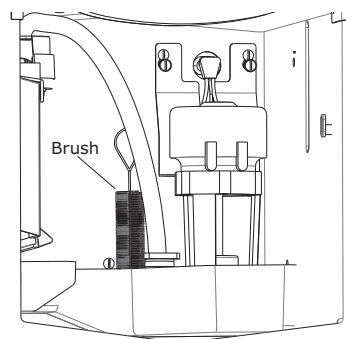
2. Remove all ice from the storage bin.
3. Remove evaporator cover.
4. Remove the standpipe by lifting it up while using a slight back and forth motion to loosen it from the drain hole. The water in the reservoir will flow down the drain.



5. Re-install the standpipe into the water trough.



6. Clean the Interior Bin as follows:

- Dilute one packet of CLR cleaner into two quarts of water.
- Using a sponge or cloth, clean interior of ice bin, tubing and door. This cleaner will remove all mineral deposits and other contaminants from the surfaces.
- Using a bottle brush, clean out the trough drain tube and pump tubing where needed.



7. Turn unit on by pressing .
8. Place the unit into CLEAN mode by holding  for 5 seconds.

9. When water begins flowing over the evaporator (approximately 3 minutes), pour 1 packet of CLR cleaner into the water trough. The cleaning process will last approximately 45 minutes.

10. Dilute 1 tablespoon bleach in 1 gallon of warm water. Apply this solution to the entire inside of the storage area. Then rinse thoroughly with water.

The unit will resume operation approximately 15 minutes after the automated cleaning process is completed. The water fill valve will energize, fill the water reservoir, and shut-off after three minutes. The compressor begins to operate and water flows over the evaporator assembly (ice mold). Initially, the water flow may not be uniform, causing uneven sized cubes or water to spill into the ice storage bin. This is a normal situation that will correct itself within the first 24 hours of operation.

## **NOTICE**

**Discard all ice produced in the first harvest.**

**Should power to the unit be interrupted during the self-clean cycle, it will be necessary to repeat the complete cleaning cycle after power is restored.**

## **REFRESH KIT**

Due to variations in water quality or inadequate maintenance your unit may become excessively coated in lime scale or calcium. U-Line offers a cost effective refresh kit which replaces many interior components and will return your unit to like new condition. Refresh kits may be ordered from your local distributor and installed by your local service company. For information on your local distributor or service company please visit [www.u-line.com](http://www.u-line.com).



## Cleaning Condenser

### INTERVAL - EVERY SIX MONTHS

To maintain operational efficiency, keep the front grille free of dust and lint, and clean the condenser when necessary. Depending on environmental conditions, more or less frequent cleaning may be necessary.

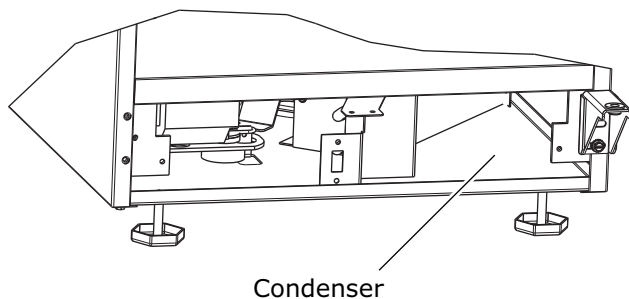


**Disconnect electric power to the unit before cleaning the condenser.**

### NOTICE

**DO NOT use any type of cleaner on the condenser unit. Condenser may be cleaned using a vacuum, soft brush or compressed air.**

1. Remove the grille. (See GRILLE-PLINTH INSTALLATION).
2. Clean the condenser coil using a soft brush or vacuum cleaner.
3. Install the grille.



## Extended Non-Use

### **VACATION/HOLIDAY, PROLONGED SHUTDOWN**

The following steps are recommended for periods of extended non-use:

1. Remove all consumable content from the unit.
2. Disconnect the power cord from its outlet/socket and leave it disconnected until the unit is returned to service.
3. Turn off the water supply.
4. If ice is on the evaporator, allow ice to thaw naturally.
5. Clean and dry the interior of the cabinet. Ensure all water has been removed from the unit.
6. Disconnect the water and drain line (if applicable) making sure all water is removed from the lines.
7. The door must remain open to prevent formation of mold and mildew. Open door a minimum of 2" (50 mm) to provide the necessary ventilation.

### **WINTERIZATION**

If the unit will be exposed to temperatures of 40°F (5°C) or less, the steps above must be followed. In addition, P60 drain pumps in clear ice machines must be drained according to the following procedure:

1. Remove the drain pump from the ice machine.
2. Drain the water in the pump's reservoir by turning the pump upside down and allowing the water to drain through the pump's inlet and vent tube fittings.
3. After water is drained, reinstall the drain pump and reattach all connections.

**For questions regarding winterization, please call U-Line at +1.800.779.2547.**



**Damage caused by freezing temperatures is not covered by the warranty.**

**Do not put anti-freeze in your unit.**

## Troubleshooting

### BEFORE CALLING FOR SERVICE

If you think your U-Line product is malfunctioning, read the CONTROL OPERATION section to clearly understand the function of the control.

If the problem persists, read the NORMAL OPERATING SOUNDS and TROUBLESHOOTING GUIDE sections below to help you quickly identify common problems and possible causes and remedies. Most often, this will resolve the problem without the need to call for service.

### IF SERVICE IS REQUIRED

If you do not understand a troubleshooting remedy, or your product needs service, contact U-Line Corporation directly at +1.800.779.2547.

When you call, you will need your product Model and Serial Numbers. This information appears on the Model and Serial number plate located on the upper right or rear wall of the interior of your product.

### NORMAL OPERATING SOUNDS

All models incorporate rigid foam insulated cabinets to provide high thermal efficiency and maximum sound reduction for its internal working components. Despite this technology, your model may make sounds that are unfamiliar.

Normal operating sounds may be more noticeable because of the unit's environment. Hard surfaces such as cabinets, wood, vinyl or tiled floors and paneled walls have a tendency to reflect normal appliance operating noises.

Listed below are common refrigeration components with a brief description of the normal operating sounds they make. NOTE: Your product may not contain all the components listed.

- Compressor: The compressor makes a hum or pulsing sound that may be heard when it operates.

- Evaporator: Refrigerant flowing through an evaporator may sound like boiling liquid.
- Condenser Fan: Air moving through a condenser may be heard.
- Running Water: As your unit continues to produce ice you will hear water flowing into the collection chambers and running over the evaporator.

### TROUBLESHOOTING GUIDE



**ELECTROCUTION HAZARD. Never attempt to repair or perform maintenance on the unit before disconnecting the main electrical power.**

Troubleshooting - What to check when problems occur:

Problem	Possible Cause and Remedy
Unit Does Not Operate. Electronic Display Blank.	No electrical supply. Plug unit in or check circuit breaker.
Display Showing Error Code.	If display shows error 10E or ER, check to make sure door is sealing correctly. Make sure to close door completely. If sealing the door does not clear the error, contact U-Line service for more information.
Unit Develops Condensation on External Surfaces.	The unit is exposed to excessive humidity. Moisture will dissipate as humidity levels decrease.
Poor Ice Quality.	Unit may not be level. Check if unit is level. Ice maker system may be dirty. Clean the ice maker.
No Ice Production.	Ensure water is being supplied to the unit. Verify the ice making unit is turned on.
Not Enough Ice.	Ensure the condenser coil is clean and free of any dirt or lint build-up.
Water in Ice Bin.	Drain may be restricted, ensure drain is free of foreign debris.

## U-Line Corporation | Limited Warranty

1. U-Line Corporation ("U-Line") warrants each U-Line product to be free from defects in materials and workmanship for a period of one year (two years on Modular 3000 Series) from the date of installation. U-Line further warrants the sealed system (consisting of the compressor, condenser, evaporator, hot gas bypass valve, dryer, and connecting tube) in each U-Line product to be free from defects in materials and workmanship for a period of five years from the date of installation.
2. During the initial one year warranty period (two years on Modular 3000 Series) for all U-Line products U-Line shall: (1) repair any product or replace any part of a product; and (2) for all Marine, RV and Domestic U-Line products sold and serviced in the United States (including Alaska and Hawaii) and Canada, U-Line shall be responsible for the labor costs performed by a U-Line authorized service company, incurred in connection with the replacement of any defective part. During years two through five of the warranty period for the sealed system, U-Line shall: (1) at U-Line's option repair or replace any part of the sealed system; and (2) for all Marine, RV and Domestic U-Line products sold and serviced in the United States (including Alaska and Hawaii) and Canada, U-Line shall be responsible for the labor costs incurred in connection with the replacement of any defective part of the sealed system. All other charges, including transportation charges for replacements under this warranty and labor costs not specifically covered by this warranty, shall be the responsibility of the purchaser. This warranty extends only to the original purchaser of the U-Line product. The Product Registration Card included with the product should be promptly completed by you and mailed back to U-Line or you can register on-line at [www.u-line.com](http://www.u-line.com).
3. The warranty listed above does not apply to floor display models. The warranty for these models shall be one year from the date of installation. This one-year warranty does not apply to cosmetic damages; proof of purchase may be required.
4. The following conditions are excluded from this limited warranty: use of cleaners other than the recommended stainless steel cleaners and U-Line Clear Ice Maker cleaner; installation charges; damages caused by disasters or acts of God, such as fire, floods, wind and lightning; damages incurred or resulting from shipping, improper installation, unauthorized modification, or misuse/abuse of the product; customer education calls; food loss and spoilage; door and water level adjustments (except during the first 30 days from the date of installation); defrosting the product; adjusting the controls; door reversal; and cleaning the condenser.
5. U-Line products are designed to operate in ambient temperatures between 50°F and 100°F unless otherwise noted in the product manual. Exposure to temperatures outside this range may cause degradation of performance and issues such as lower ice production or spoiled contents are not covered under the terms of this warranty as a result of that exposure. U-Line product may not be subjected to temperatures below 40°F without following the winterization and vacation shutdown procedures in your product manual.
6. U-Line's Outdoor Limited Warranty, set forth in this Paragraph 6, shall apply to U-Line models deemed suitable for outdoor use by Underwriters Laboratory ("UL") as noted in the U-Line Product Catalog, U-Line's website and/or on the serial tag located inside the product. Outdoor product may come into contact with rain by virtue of outdoor use. Exposure to other sources of water shall also cause this warranty to be void, including flooding of the area in proximity of the unit greater than 1/8" deep in water, hurricanes, splashing of pool water, or directing a spray from a hose or similar device into and around the unit.
7. If a product defect is discovered during the applicable warranty period, you must promptly notify U-Line at 1-800-779-2547 or the dealer from whom you purchased the product. In no event shall such notification be received later than 30 days after the expiration of the applicable warranty period. U-Line may require that

defective parts be returned, at your expense, to U-Line's factory in Milwaukee, Wisconsin, for inspection. Any action by you for breach of warranty must be commenced within one year after the applicable warranty period.

8. THIS LIMITED WARRANTY IS IN LIEU OF ANY AND ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR IMPLIED WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE, ALL OF WHICH ARE DISCLAIMED. U-Line's sole liability and your exclusive remedy under this warranty are set forth in the paragraphs above. U-Line shall have no liability whatsoever for any incidental, consequential or special damages arising from the sale, use or installation of the product or from any other cause whatsoever whether based on warranty (express or implied) or otherwise based on contract, tort or any other theory of liability.
9. Some states do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damages, so the above limitations may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.
10. Copyright © 2014 U-Line Corporation. All Rights Reserved. | Publication Number 30379 | 03/2016 Rev. I