



### Warranty Service Form

Benchmade Knife Company, Inc. warrants to the original owner that their genuine Benchmade knife will be free from defects in materials and workmanship. Benchmade will, without charge, repair or replace at our (Benchmade's) option, any genuine Benchmade knife returned for Warranty work and found to be defective by Benchmade. Each new Benchmade knife is packaged with written documentation of the Benchmade Warranty, please review the warranty coverage before sending knives in under warranty claims.

The Benchmade Lifetime Warranty only applies to genuine Benchmade products purchased from authorized Benchmade dealers. Knives purchased on the internet through discount websites, mail order outlets, or through any other unauthorized source, and knives which are determined by Benchmade to be counterfeit (see the Counterfeit Goods Acknowledgment below) are not entitled to our warranty coverage.

We ask that you fill out the following information, sign the Counterfeit Acknowledgement, and send the completed paperwork with the knife so we can service and safely return your knife in a timely manner. Please do not send the original box with your knife, we cannot return them. The knife must be shipped by owner, prepaid and insured, together with a description of the problem.

**Note: Any automatic knife returned for Warranty or LifeSharp service from outside of Oregon must also include either a signed copy of the "Auto Knife Opening Acknowledgement Form", your web account username if you have already accepted the web AKO Acknowledgement, or be returned through an authorized Benchmade dealer. No exceptions will be made.**

**BKC, Inc. Attn: Repair, 300 Beaver Creek Rd. Oregon City, OR 97045**

**Please fill out the following information and include with your knife to insure its safe return.**

We recommend having your knife returned to a street address (versus PO Box) where someone will be available to receive the package during the day. If you are unavailable during standard delivery hours, we suggest a work address, a trusted family member or a friend.

**(Please print clearly)**

Name: \_\_\_\_\_

BKC Account# or User Name: \_\_\_\_\_

Model(s): \_\_\_\_\_

Address: \_\_\_\_\_

City, State, Zip: \_\_\_\_\_

Daytime Phone Number: \_\_\_\_\_

Email Address: \_\_\_\_\_

Military/Public Safety? Branch? \_\_\_\_\_

Replace the clip?            YES            NO

If you have noticed any additional issues or have any repair requests, please list them below and **let us know if there are any parts we should NOT replace.** Blade replacement costs for non-warranty repairs (subject to availability) are \$30 for satin blade and \$40 for a black blade.

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Credit card (Visa, MasterCard, American Express & Discover)

Card number: \_\_\_\_\_ Card Expiration Date: \_\_\_\_\_ Amount: \$\_\_\_\_\_



**Please read and sign the following Counterfeit Goods Acknowledgment and include it with your knife in order to ensure that your Repair Request is processed.**

By signing this Counterfeit Goods Acknowledgement and by sending in your knife for repair, you agree to the following:

(a) If a knife returned for warranty work is found to be an actual or suspected counterfeit or replica item, Benchmade shall have the right to impound the knife for further investigation of its authenticity. Benchmade shall not be liable to you, or anyone else, for payment of the price of any suspected counterfeit knife under investigation. If Benchmade, in its sole discretion, determines that the knife you returned for repairs is a counterfeit, Benchmade has the right to permanently impound and/or destroy the knife. Knives determined to be counterfeit will not be returned to you.

(b) Benchmade shall have the right to conduct destructive examinations to verify the authenticity of any knife Benchmade receives which it suspects to be a counterfeit. Benchmade shall not be liable to you, or anyone else, for the price of any knife destroyed by examination if it is later found to be a counterfeit.

(c) Benchmade's investigation may include the participation of third parties or governmental investigative agencies as required by law. By signing this Counterfeit Goods Acknowledgement and by sending in your knife for repair, you agree to cooperate in good faith with any investigation conducted by Benchmade, third parties, and/or governmental agencies, including, but not limited to, cooperating with investigations to identify the seller or source of the counterfeit goods by providing the name, location, and other identifying information about the seller.

**Name:** \_\_\_\_\_

**Date:** \_\_\_\_\_