

Cleaning and Maintenance

PERLATO

Perlato Akoya™ Surfaces

Perlato utilizes high quality cast acrylic material for all of its Akoya™ tubs. Perlato tub surfaces are hard, non-porous and stain resistant; and retain their beauty with minimal maintenance.

To maintain the fresh, glossy look and/or remove stains, please adhere to the following guidelines:

- Use common non-abrasive household cleaner (such as mild liquid dishwashing detergent) when cleaning tub or controls. Make sure that cleaning agent used for tub is *explicitly stated to be safe for acrylic*, and follow all manufacturer directions and precautions. Even some non-abrasive cleaners, especially “scrubbing bubbles” and aerosol spray cleaners, will damage acrylic over time.
- Rinse well and dry with a clean soft cloth.
- Acrylic tubs should never come in contact with nail polish, nail polish remover, wintergreen oil, dry cleaning solution, lacquer thinners, gasoline, pine oil, or other elements that are damaging to acrylic.
- A simple soft damp cloth can be used to remove dust and dry dirt.
- To remove grease, oil, paint or ink stains, use isopropyl (rubbing) alcohol. Dry with a clean soft cloth.
- Do not use a razor blade or other sharp object on tub, as it can scratch the surface.
- Small scratches can be repaired by applying a thin coat of automotive polishing liquid, followed by a light buffing with a clean cloth.
- To repair deeper scratches, sand surface lightly with a 400 grit “wet or dry” paper and buff with a fine grit buffing compound. (Note: Repairing deep scratches is a very delicate process. It is highly recommended to use a professional repair service.)

Warranty

PERLATO

Perlato Freestanding Tubs

TERMS AND CONDITIONS

Perlato utilizes the highest quality materials and manufacturing techniques at every step. Additionally, we offer a uniquely generous five year limited warranty on every bathtub to provide you with the ultimate peace of mind. Please review warranty terms below, which are the sole authoritative terms of the warranty:

- Warranty is valid for five years from the date of purchase, for the original purchaser only. A valid proof of purchase must be presented.
- Warranty provides replacement for all tub components, or the full tub if necessary, in the event of defect. However, ancillary costs such as removal, installation, labor, etc., are not covered by the warranty.
- Warranty is only valid when bathtub was installed according to product directions and local building codes, and used for ordinary residential use.
- No coverage is offered for damage resulting from negligence, or even accidental damage, on part of owner, delivery company, installer or anyone else.
- Warranty covers all manufacturer defects, but does not cover typical wear and tear.
- All claims related to the warranty must be made to Perlato within five business days from when the defect or damage was noticed. Clear photographic proof must be presented.

For all warranty related questions and claims, please contact Perlato at 800.613.6596 or info@perlatoco.com.