

Cleaning and Maintenance

PERLATO

Perlato Eco-Lapystone™ Surfaces

Eco-Lapystone™ is made of highly-durable molded stone composite with a luxurious velvety texture. Its non-porous composition makes it exceptionally strong as well as naturally hygienic and stain-resistant. The satiny color is consistent throughout its solid thickness, not painted on, making it easy to repair and maintain.

To maintain the satiny look and/or remove stains, please adhere to the following guidelines:

- Use soap and water or common detergents to remove most dirt and stains.
- For more stubborn stains, use a mild abrasive cleaner, such as Soft Scrub or Bon Ami. Clean with large circular movements until the stain is removed. Rinse well and dry with a clean soft cloth.
- A simple soft damp cloth can be used to remove dust and dry dirt.
- To remove grease, oil, paint or ink stains, use isopropyl (rubbing) alcohol. Dry with a clean soft cloth.
- Do not use a razor blade or other sharp object on tub, as it can scratch the surface.
- Small scratches can be repaired by sanding with 320 grit “wet or dry” paper, followed by a light buffing with a clean cloth.
- To repair deeper scratches, sand surface lightly with a 400 grit “wet or dry” paper and buff with a fine grit buffing compound. (Note: Repairing deep scratches is a very delicate process. It is highly recommended to use a professional repair service.)

For tubs with a Soft Touch exterior, please care for the Soft Touch surface as follows:

- Use a common spray cleaner with a soft sponge or cotton cloth to clean the surface. Afterwards, rinse and dry the surface thoroughly to prevent water stains from forming.
- Do not use chlorine bleach or abrasive sponges on Soft Touch surfaces. Some strong acids and bases such as hydrochloric acid and caustic soda and solvents such as alcohol, denatured alcohol, acetone, trichlorethylene may alter the Soft Touch finish.
- Do not attempt to repair scratches on Soft Touch surfaces with sandpaper; seek the advice of a professional repair service.

Warranty

PERLATO

Perlato Freestanding Tubs

TERMS AND CONDITIONS

Perlato utilizes the highest quality materials and manufacturing techniques at every step. Additionally, we offer a uniquely generous five year limited warranty on every bathtub to provide you with the ultimate peace of mind. Please review warranty terms below, which are the sole authoritative terms of the warranty:

- Warranty is valid for five years from the date of purchase, for the original purchaser only. A valid proof of purchase must be presented.
- Warranty provides replacement for all tub components, or the full tub if necessary, in the event of defect. However, ancillary costs such as removal, installation, labor, etc., are not covered by the warranty.
- Warranty is only valid when bathtub was installed according to product directions and local building codes, and used for ordinary residential use.
- No coverage is offered for damage resulting from negligence, or even accidental damage, on part of owner, delivery company, installer or anyone else.
- Warranty covers all manufacturer defects, but does not cover typical wear and tear.
- All claims related to the warranty must be made to Perlato within five business days from when the defect or damage was noticed. Clear photographic proof must be presented.

For all warranty related questions and claims, please contact Perlato at 800.613.6596 or info@perlatoco.com.