

TRAVEL INFORMATION SOUTH PACIFIC



IMPORTANT CONTACT INFORMATION

Pleasant Holidays Customer Service

Prior to Departure Call 1-800-448-3333
 Day of Travel Call 1-800-247-4958
 In Destination Call 1-805-744-6251 Or email last.minute@pleasant.net

During Your Stay

To schedule activities and excursions, please call:

Cook Islands Island Hopper Vacations
 Mon-Thu: 7:00 A.M. – 6:00 P.M., Fri: 7:00 A.M. – 5:00 P.M.,
 Sat: 9:00 A.M. – 12:00 P.M., Sun: Closed
 Business hours 22-026
 After hours 55-035 mobile phone

Fiji Rosie Holidays
 Airport office: open 24 hours a day – 7 days a week
 All hours 6722-755

Tahiti Marama Tours
 Mon-Fri: 8:00 A.M. – 5:00 P.M., Sat: 8:00 – 11:00A.M.
 Business hours 40-50-74-74
 After hours 87-72-38-30

AIRLINE AND BAGGAGE

Baggage rules regarding size, weight allowances and the number of bags allowed vary by airline and destination. Please check with your travel agent or the airline for actual allowances.

Please reconfirm your flights at least 24 hours prior to departure by contacting the airline directly.

- Air France (AF)** 1-800-237-2747
www.airfrance.us
- Air New Zealand (NZ)** 1-800-262-1234
www.airnewzealand.com
- Air Rarotongan (GZ)** www.airraro.com
- Air Tahiti (VT)** www.airtahiti.com
- Air Tahiti Nui (TN)** 1-877-824-4846
www.airtahitiniui.com/us-en
- Fiji Airways or Fiji Link (FJ)** 1-800-227-4446
www.fiji Airways.com
- Hawaiian Airlines (HA)** 1-800-367-5320
www.hawaiianair.com
- United Airlines (UA)** 1-800-864-8331
www.united.com/ual/en/us

TRAVEL WISELY

U.S. Citizens

A valid U.S. passport is required for all U.S. citizens regardless of age when traveling between the United States and the islands of the South Pacific. Passports must be valid for at least six months after leaving Tahiti, Fiji and the Cook Islands.

Any person younger than 18 is considered a minor. Minors traveling with only one parent must have a notarized written permission statement from the other parent. In the case of deceased or divorced parents, legal proof of custody must be carried to accept just one signature on the letter. Minors traveling unaccompanied or with anyone other than their legal parents or guardians must obtain an original notarized letter of permission signed by both parents. Airlines will also require the name, address and phone number of the person meeting the unaccompanied minor upon arrival.

Non-U.S. Citizens

Citizens of all other countries may need a visa in addition to a valid passport and should consult the nearest French Consulate or French Embassy, Tourism Fiji or the Cook Islands Tourism Corporation as early as possible.

Airport Check-In

Arrive at the airport at least two hours prior to departure to ensure a smooth check-in process. Airline counters generally open three hours prior to departure. Please have your passport and airline tickets with you for check-in.

Traveler Support Portal

Visit our Traveler Support portal for access to the latest information on destination travel guidelines, supplier health and safety protocols, traveler resources and more.

VISITOR INFORMATION

Before Your Trip

As an international traveler, you should know the rules regarding items brought back to the United States. Before you leave, visit the U.S. Customs and Border Protection website at www.help.cbp.gov for details.

Currency

The official currency of Tahiti is the Pacific Franc. In Fiji it's the Fijian dollar and in the Cook Islands it's the New Zealand dollar. You will need to exchange your U.S. dollars for local currency or use a credit card for purchases.

Electricity

The standard electrical service in Tahiti is 220 volts; Fiji and the Cook Islands are 240 volts. It is recommended that you bring your own adapter and converter. Some hotels have dual voltage plugs.

Checking Into Your Hotel

Your accommodations are pre-paid. Please show your itinerary and hotel voucher to the front desk. You will be asked to provide a credit card or cash deposit to cover any personal charges.

THANK YOU FOR TRAVELING WITH PLEASANT HOLIDAYS

We look forward to serving you again during your next vacation to Hawaii, the Caribbean, Central & South America, Europe, Japan & Asia, Mexico, the South Pacific, the United States & Canada and Cruise vacation packages.