



PLEASANT HOLIDAYS®



EUROPE

TRAVEL TIPS

Thank you for booking your vacation with Pleasant Holidays. This guide contains helpful information and answers to many of the questions you may have as you prepare to travel. Enjoy your Pleasant Holidays vacation!

IMPORTANT CONTACT INFORMATION

Pleasant Holidays Customer Service 800-247-4958
Or email last.minute@pleasantholidays.com

TRAVEL WISELY

U.S. CITIZENS

Entry, Exit and Visa Requirements

A valid United States passport with a minimum six months' validity remaining is required for U.S. citizens of all ages who travel to Europe and when re-entering the United States. For further information, visit: travel.state.gov

A Green Card is not acceptable as the sole means of identification for U.S. residents.

A visa may be required to enter some countries. Some visas require payment well in advance of travel dates. Day visitors to the Old City of Venice are required to pay an entry fee of €5 at cda.ve.it/en/. The fee only applies on certain dates, primarily high season and weekends, and between the hours of 8:30 A.M. and 4:00 P.M. Guests overnighing in the municipality of Venice are exempt from paying the entry fee but will need to register on the site to receive an exemption code. Visitors to the United Kingdom (England, Wales, Scotland, Northern Ireland) are required to have an Electronic Travel Authorization prior to entry. The cost is £16 and is valid for multiple entries over two years. Visit uketa.com/.

The EU has begun the phased implementation of its new Entry/Exit System (EES) for non-EU citizens on short stays. This automated digital system replaces passport stamping, requiring

travelers to scan their passports and provide fingerprints and a photograph on their first entry. Travelers should allow extra time for border checks during the system's gradual rollout, with full implementation by April 2026.

Please verify the most current document and entry requirements with each country's consulate or immigration office, or online at travel.state.gov.

It is each customer's sole responsibility to provide all appropriate documents in accordance with his or her country of origin, destination and any countries in which a stop is scheduled. No refunds will be made in cases where travelers did not provide appropriate documentation.

NON-U.S. CITIZENS

When visiting various countries in Europe, citizens of other countries may need a visa in addition to a valid passport and should consult the nearest Consulate or visit travel.state.gov to confirm entry requirements.

It is each customer's sole responsibility to provide all appropriate documents in accordance with his or her country of origin, destination and any countries in which a stop is scheduled. No refunds will be made in cases where travelers did not provide appropriate documents.

FLIGHT TIMES - DAY OF DEPARTURE

Please confirm your flights at least 24 hours prior to departure by contacting your airline directly. Many airlines offer check-in within 24 hours of departure through their websites and mobile apps.

See next page for additional information



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TRAVEL WISELY (CONTINUED)

SEAT ASSIGNMENTS

Whenever possible, our system will assign your airline seats in advance. Please contact the air carrier directly if you wish to change your seat assignments. Airline seats are subject to change and may not be available for assignment in advance.

AIRPORT CHECK-IN

Arrive at the airport at least three hours prior to departure to ensure a smooth check-in process. You will need this time for documentation, luggage and security screening. Place all valuables or personal necessities in your carry-on luggage.

BAGGAGE

Baggage handling fees vary by airline. Please contact your carrier regarding the size, weight and number of bags you can check or carry on, the applicable charges and exceptions, charges for additional checked baggage, waivers for military personnel, guidelines for sports and specialty items and more.

DURING YOUR STAY

YOUR LOCAL REPRESENTATIVE

When you arrive in Europe, if you have pre-purchased ground transportation through Pleasant Holidays, please follow the instructions printed on your itinerary.

CHECKING IN TO YOUR HOTEL

Your accommodations are pre-paid. You will be asked to provide a credit card to cover any incidental charges.

OPTIONAL TOURS AND ACTIVITIES

If you purchased optional tours and activities as part of your Pleasant Holidays vacation package, please refer to your travel documents for the activity information. Please note that not all excursions include hotel pick-up.

RENTAL CARS

Drivers must have a valid driver's license and a major credit card for the deposit. Minimum and maximum age limits for renting a car vary by country, type of car and rental company. Generally, the minimum age is 25 years, but you should confirm with your travel agent prior to departure. Parking charges and rural drop-off fees may apply. You are responsible for any additional time charges for late return, which must be paid directly to the car rental company.

CURRENCY EXCHANGE

Major credit cards and travelers checks are accepted in Europe. Banks have ATMs or currency exchange services to convert U.S. dollars into local currency. We suggest that you do not exchange all your money. Be sure to inquire about any applicable exchange fees/commissions in advance.

ELECTRICITY

North America and Europe use different plug configurations. It is recommended that you purchase a small adapter that allows American-style plugs (two flat prongs) to fit into British or Irish outlets (which take three rectangular prongs) or continental European outlets (which take two round prongs). These adapters will not have any impact on voltage — they simply change the plug style so you can physically plug in your devices to an electrical socket.

RETURNING HOME

Please be certain to check out of your room and be in the hotel lobby at the designated time if you have pre-purchased transfers through us.

Each person returning from Europe is required to go through U.S. Customs when re-entering the country. Your travel advisor can provide you with the latest information concerning U.S. Customs policies and procedures.

For U.S. citizens returning to the United States from Ireland, the United States Customs and Border Protection (USCBP) facilities in Shannon Airport and Dublin Airport are purpose-built facilities that allow U.S.-bound passengers to undertake all immigration, customs and agriculture inspections in Ireland prior to departure.

Having cleared USCBP, passengers arriving in the United States are treated as domestic arrivals, which allows for a faster processing through their arrival airport in the United States, including checking through of any baggage to the traveler's final destination. Dublin and Shannon Airports are two of only a handful of airports outside North America that offer the USCBP facility.

THANK YOU FOR TRAVELING WITH PLEASANT HOLIDAYS

We look forward to serving you again during your next vacation to Europe. We also provide complete vacation packages for Asia, Australia, Canada, Caribbean, Central & South America, Hawaii, Mexico, New Zealand, South Africa, South Pacific (Tahiti, Fiji & Cook Islands), United Arab Emirates and the United States.