



SOUTH PACIFIC

TRAVEL TIPS

Thank you for booking your vacation with Pleasant Holidays. This guide contains helpful information and answers to many of the questions you may have as you prepare to travel. Enjoy your Pleasant Holidays vacation!

IMPORTANT CONTACT INFORMATION

Pleasant Holidays Customer Service 800-247-4958
Or email last.minute@pleasantholidays.com

DURING YOUR STAY

For assistance with excursions or transfers, please call:

COOK ISLANDS

Island Hopper Vacations: 22-026

Mon-Fri: 8:00 A.M. – 4:00 P.M., Sat: Closed, Sun: 12:00 P.M. – 4:00 P.M.
After hours (cell): 55-035

FIJI

Rosie Holidays: 6722-755

Airport office:
Hours of Operation: 5:00 A.M. to 9:00 P.M.
Phone: 679-910-3800

TAHITI

Marama Tours: 40-50-74-74

Office hours:
Mon - Thurs: 8:00 A.M. – NOON; 12:30 P.M. - 4:30 P.M., Fri: 8:00 A.M. – NOON;
12:30 P.M. - 3:30 P.M. | Closed weekends & holidays
After hours: 87-72-38-30

TRAVEL WISELY

U.S. CITIZENS

Entry, Exit and Visa Requirements

A valid U.S. passport is required for all U.S. citizens regardless of age when traveling between the United States and the islands of the South Pacific. Passports must be valid for at least six months after leaving Tahiti, Fiji and the Cook Islands. Visit travel.state.gov for more information.

Passengers traveling through Australia or New Zealand to reach their final destinations are required to secure Electronic Travel Authorizations.

For transiting through Australia, travelers must apply for an ETA using the Australian ETA app which is available free on the Apple App Store and Google Play Store. visit: usa.embassy.gov.au/visas-and-migration. For transiting through New Zealand, travelers can request their NZeTA via the NZeTA mobile app or the Immigration New Zealand website at nzeta.immigration.govt.nz.

Any person younger than 18 is considered a minor for travel purposes. Minors traveling with only one parent must have a notarized written permission statement from the other parent.



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TRAVEL WISELY (CONTINUED)

In the case of deceased or divorced parents, legal proof of custody must be carried to accept just one signature on the letter. Minors traveling unaccompanied or with anyone other than their legal parents or guardians must obtain an original notarized letter of permission signed by both parents. Airlines will also require the name, address and phone number of the person meeting the unaccompanied minor upon arrival.

NON-U.S. CITIZENS

Citizens of all other countries may need a visa in addition to a valid passport and should consult the nearest Consulate or visit travel.state.gov to confirm entry requirements. It is each customer's sole responsibility to provide all appropriate documents in accordance with his or her country of origin, destination and any countries in which a stop is scheduled. No refunds will be made in cases where travelers did not provide appropriate documents.

FLIGHT TIMES - DAY OF DEPARTURE

Please confirm your flights at least 24 hours prior to departure by contacting your airline directly. Many airlines offer check-in within 24 hours of departure through their websites and mobile apps.

SEAT ASSIGNMENTS

Whenever possible, our system will assign your airline seats in advance. Please contact the air carrier directly if you wish to change your seat assignments. Airline seats are subject to change and may not be available for assignment in advance.

AIRPORT CHECK-IN

Arrive at the airport at least three hours prior to departure to ensure a smooth check-in process. You will need this time for documentation, luggage and security screening. Place all valuables or personal necessities in your carry-on luggage.

CUSTOMS AND IMPORT RESTRICTIONS

Many countries have restrictions and prohibitions on what you can bring into a country including produce, chewing gum, tobacco and religious literature. Be sure to check with the foreign embassies and consulates in the U.S. for your destination country before your departure.

DURING YOUR STAY

When you arrive in Tahiti, Fiji or Cook Islands, if you have pre-purchased ground transportation through Pleasant Holidays, please follow the instructions printed on your itinerary or voucher.

CHECKING IN TO YOUR HOTEL

Your accommodations are pre-paid. Please show your identification. If needed, present your itinerary with confirmation number or hotel voucher (if applicable) to the front desk. You will be asked to provide a credit card or cash deposit to cover any personal charges.

OPTIONAL TOURS AND ACTIVITIES

If you purchased optional tours and activities as part of your Pleasant Holidays vacation package, please refer to your travel documents for the activity voucher, excursion and pick-up information. Please note that not all excursions include hotel pick-up.

VISITOR INFORMATION

CURRENCY

The official currency of Tahiti is the Pacific franc. In Fiji it's the Fijian dollar and in the Cook Islands it's the New Zealand dollar. You will need to exchange your U.S. dollars for local currency or use a credit card for purchases. Be sure to inquire about any applicable fees in advance.

ELECTRICITY

The standard electrical service in Tahiti is 220 volts; Fiji and the Cook Islands are 240 volts. It is recommended that you bring your own adapter and converter. Some hotels have dual voltage plugs.

RETURNING HOME

Each United States citizen returning from foreign countries is required to go through U.S. Customs when re-entering the country. Your travel professional can provide you with the latest information concerning U.S. Customs policies and procedures.

THANK YOU FOR TRAVELING WITH PLEASANT HOLIDAYS

We look forward to serving you again during your next vacation to the South Pacific. We also provide complete vacation packages for Asia, Australia, Canada, Caribbean, Central & South America, Europe, Hawaii, Mexico, New Zealand, South Africa, United Arab Emirates and the United States.