

# San Antonio RoadRunners Volunteer Guidelines

SARR loves our volunteers and we could not put on so many great races, events, and training programs without them! We appreciate all that our amazing team of volunteers do for the club and we want to reward those efforts. These guidelines were established to answer your questions about our volunteer reward system. For additional information, please contact the Volunteer Coordinator at: [volunteer@saroadrunners.com](mailto:volunteer@saroadrunners.com)

## VOLUNTEER BENEFITS & POINTS GUIDE

### Reward Schedule

- 25% off a SARR Race or Training Program – 10 points
- 50% off a SARR Race or Training Program – 20 points
- Free SARR Race or Training Program – 40 points

### Training Team volunteer benefits

- Participate for free in the training program that you volunteer for
- Free Training Team Shirt
- End-of-year SARR Volunteer Appreciation event
- Earn points towards reduced race or training registration (requires 75% attendance at training)
  - *Head Coach* – earn 40 points per season
  - *Assistant Coach, Pace Leader/Mentor, Signs & Water Team* – earn 20 points per season
  - *Registration Coordinator, Equipment Coordinator, Social Committee, Speaker Liaison, Shirts Coordinator, other volunteer roles* – earn 10 points per season

### Race volunteer benefits

- Participate for free in the Race After-Party
- Free Race Shirt (when available)
- End-of-year SARR Volunteer Appreciation event
- Earn points towards reduced race or training registration (requires completing volunteer task)
  - *Race Director* – earn 40 points per race
  - *Assistant Race Director* – earn 20 points per race
  - *Packet Pickup, Water Stop, Food Prep / Distribution, Course Marshall, Course Setup / Tear Down, Finish Line, Photographer, other volunteer roles* – earn 2.5 points per task

### Club and Community Outreach volunteer benefits

- End-of-year SARR Volunteer Appreciation event
- Earn points towards reduced race or training registration
  - *SARR Board Member, Director of Coaches, Webmaster, Training Volunteer Coordinator, Race Volunteer Coordinator, Zoo Run Lead, Meetup Lead, Monthly Fun Run Lead, Marketing Lead, Facebook page administrator* – contact Vol Coordinator for detail on points earned per month
  - *Community Outreach* – earn 2.5 points per event
  - *Adopt a Trail* – earn 2.5 points per event

## FAQs

- **How do I earn points?** [sign-up to volunteer](#), sign-in when you volunteer, complete your volunteer job! A SARR volunteer coordinator will record the points you earned within 2 weeks of a race, event, training season end, or month end. Points are managed and maintained by the volunteer coordinator but we strongly recommend that individuals also keep a record of their volunteer time
- **How many points will I earn?** see the above points guide by volunteer role. Remember, points will be rewarded based on volunteer attendance and completing your volunteer job
- **How many points do I have?** email the Vol Coordinator to find out how many points you have earned
- **How do I use my points to register for a SARR race or training program?**
  - identify a SARR race or training program that you would like to register for
  - email [volunteer@saroadrunners.com](mailto:volunteer@saroadrunners.com) indicating that you would like to use points to register
  - the Volunteer Coordinator will email you back a one-time use percent-off discount code
  - *NOTE* - request for a coupon code needs to be made at least 2 weeks before registration closes
- **Will I still receive the race discount associated with being a SARR member?** Yes!
- **Do points expire?** points can carry over from year to year but will expire after 2 years of non-activity
- **Can I combine volunteer coupon codes with other coupon codes?** No
- **Can I gift my points to someone else?** No
- **I already paid for registration - are discounts retroactive?** No
- **I have some points, but not quite enough for the next level of % discount. Can I prorate my points?**  
No, but we will let you know of upcoming volunteer opportunities!
- **Can I volunteer early on race day and use points same day?** No, points are for a future race or training
- **How do I use the old volunteer cards?** we retired the system of using paper volunteer cards Dec 2017. Older volunteer cards earned in 2017 will be honored through their expiration date. To redeem, please contact the Volunteer Coordinator at: [volunteer@saroadrunners.com](mailto:volunteer@saroadrunners.com)