



SHINGO SUMMIT

for Manufacturing

*Main Summit
September 11-12, 2018*

*Additional **workshops** and **tours**
available before and after the summit.*

WELCOME to the 2018 Shingo Manufacturing Summit

Meet your Shingo Team attending the summit!



Ken Snyder
Executive Director



Shaun Barker
Assistant
Executive Director



Mary Price
Events Manager



Amy Sadler
Affiliate Relations
Manager



Tom Davis
IT Manager

Download the *Whova* app

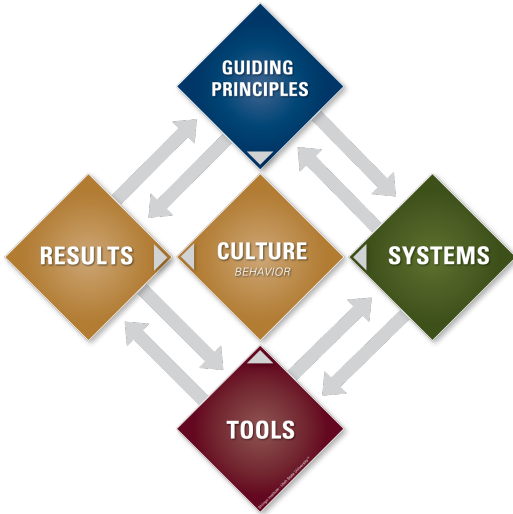
1. Search and download the app Whova from your app store.



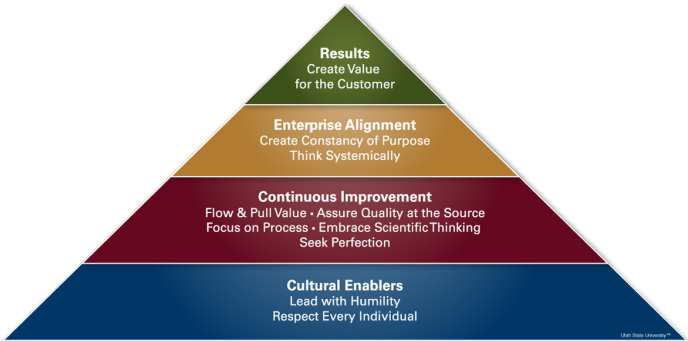
2. Use your conference registration email to register.



THE SHINGO MODEL



THE GUIDING PRINCIPLES



Three Insights of Enterprise Excellence™

- 1) Ideal Results Require Ideal Behavior
- 2) Purpose and Systems Drive Behavior
- 3) Principles Inform Ideal Behavior

Monday - Workshops

7:30 am - 8:00 am

BREAKFAST - Ballroom Lobby

9:45 am & 2:30 pm

NETWORKING BREAKS



8:00 am - 12:00 pm

WORKSHOP

VISUAL THINKING WORKSHOP

Gwendolyn Galsworth

President, Visual Thinking

Room: Red Oak

Join Gwendolyn Galsworth, leading visual workplace expert, as she defines the visual workplace and its role in the bona fide transformation of your company. Learn how and why to go beyond KPIs and team boards to full-spectrum visual functionality.

12:00 pm - 1:00 pm

NETWORKING LUNCH - Ballroom Lobby



8:00 am - 4:30 pm

WORKSHOP

TOYOTA KATA

Drew Locher

President, Change Management Associates

Room: White Pine I

This practical workshop will focus on the Improvement Kata - a routine for rapid PDCA cycles - and the Coaching Kata, a routine for leaders to develop the improvement skills of others. You will have the opportunity to practice both Katas in a simulation.

Tours

12:00 pm - 4:30 pm (includes travel time)

TOUR: 1:00 pm - 4:00 pm (includes lunch)

TEXAS NAMEPLATE CO.



Texas Nameplate Co. is the role model in their industry for excellence and strives to inspire others through their environmental processes of rejuvenate, recycle, and reclaim. Texas Nameplate is a family-owned business that's heart is established on biblical principles and operates with a team atmosphere and a creative environment. The culture at Texas Nameplate is also a big part of their success over the years, promoting diversity in the workforce along with open communication in a relaxed, family-centered environment. Being green is a state of mind, and it's who they are.

Tour Instructions: Participants are required to wear long pants. No bare legs, no skirts, no shorts. All participants must have closed-toed shoes and socks. No high heels. Please do not take photos or videos without permission from the host facility. Please meet in the lobby of the Great Wolf Lodge at 12:00 pm for pre-boarding instructions. **Tour Location:** 2200 W. Longhorn Drive, Lancaster, TX 75134

12:45 pm - 4:30 pm (includes travel time)

TOUR 1:30 pm - 4:00 pm

ABBOTT LABS



Abbott is committed to helping people live their best possible life through the power of health. For more than 125 years, Abbott has brought products and technologies to the world -- in nutrition, diagnostics, medical devices, and branded generic pharmaceuticals -- that create more possibilities for more people at all stages of life. Today, 94,000 associates are working to help people live not just longer, but better, in the more than 150 countries they serve.

Tour Instructions: Participants are required to wear long pants. No bare legs, no skirts, no shorts. All participants must have closed-toed shoes and socks. No high heels. Please do not take photos or videos without permission from host facility. Please meet in the lobby of the Great Wolf Lodge at 12:45 pm for pre-boarding instructions. **Tour Location:** 1921 Hurd, Irving, TX 75038

Tuesday

7:30 am - 8:30 am

BREAKFAST & REGISTRATION

Room: Ballroom Lobby



8:30 am - 9:00 am

WELCOME / WHAT DID SHIGEO SHINGO SAY ABOUT QUALITY

Ken Snyder

Executive Director, Shingo Institute

Room: White Pine II & III



9:00 am - 9:50 am

KEYNOTE

RIISING ABOVE IT ALL - THE ART AND SCIENCE OF ORGANIZATIONAL TRANSFORMATION

John Lee

President, Alpha Training and Consulting

Room: White Pine II & III

9:50 am - 10:10 am

NETWORKING BREAK

Room: Ballroom Lobby



10:10 am - 11:00 am

KEYNOTE

SHARING EXPERIENCES: WHAT I'VE LEARNED ABOUT OPEX

Charlean Gmunder

VP Catering Operations, United Airlines

Room: White Pine II & III

11:00 am - 11:10 am

INTERMISSION



11:10 am - 12:00 pm

CONCURRENT

LEAN DIGITAL TRANSFORMATION

Peggy Gulick

Director, Business Process Improvement, AGCO Corporation

Room: White Pine I



11:10 am - 12:00 pm

CONCURRENT

**SHINGO INSIGHT ASSESSMENT AND
CHALLENGING FOR THE PRIZE**

Shaun Barker

Assistant Executive Director, Shingo Institute

Room: White Pine II & III

12:00 pm - 1:00 pm

Room: Ballroom Lobby

NETWORKING LUNCH

Tuesday



1:00 pm - 4:30 pm

WORKSHOP

BRINGING IT ALL TOGETHER: SYNCING SYSTEMS FOR OPERATIONAL EXCELLENCE

Shana Padgett

Client Advisor, Value Capture LLC



Meghan Scanlon

Principal, Value Capture LLC

Room: White Pine I



1:00 pm - 4:30 pm

WORKSHOP

POWER OF LIMITS, X-TYPE MATRIX

Gwendolyn Galsworth

President, Visual Thinking

Room: Red Oak



1:00 pm - 4:30 pm

WORKSHOP

USING A3S TO COACH AND MENTOR

Dan Fleming

Director of Consulting Services, GBMP

Room: White Pine II & III

2:15 pm - 2:30 pm

Room: Ballroom Lobby

NETWORKING BREAK

4:30 pm - 5:30 pm

NETWORKING HAPPY HOUR

Room: Ballroom Lobby

Enjoy a drink (cash bar) as you network with other summit attendees.

Have your copy of "My Leadership" signed by its author, Ritsuo Shingo.



6:00 pm - 8:00 pm

FIRESIDE CHAT

Ritsuo Shingo

President, Institute of Management Improvement

Room: Wood Fire Grill Restaurant

Former US President Franklin D. Roosevelt led his nation through two of the greatest crises in its history: the Great Depression of the 1930s and World War II. From March 1933 to June 1944 President Roosevelt addressed the American people in some 30 speeches broadcast via radio, speaking on a variety of topics from banking to unemployment to fighting fascism in Europe. Millions of people found comfort and renewed confidence in these speeches, which became known as the "fireside chats."

Today, we expand on this concept by bringing in best practitioners and leaders who have a wealth of knowledge on the pursuit of enterprise excellence and how to build a culture of continuous improvement. Spend an evening with Ritsuo Shingo as he shares his experience with you in an intimate setting and gives you valuable time to ask questions and to network with other like-minded people.

Wednesday

7:00 am - 8:15 am - BREAKFAST

7:30 am - 4:00 pm - SHINGO INFORMATION BOOTH



8:00 am - 11:30 am

WORKSHOP

CREATING OPERATIONAL EXCELLENCE

Vince Bovino

Founder, Bovino Consulting Group

Room: White Pine II & III



8:00 am - 11:30 am

WORKSHOP

FINANCIAL RESULTS AND VALUE

Rolando Colindres-Bran

Manufacturing Specialist, TMAC



Pat Boutier

Field Staff, TMAC

Room: Red Oak



8:00 am - 11:30 am

WORKSHOP

MISTAKE PROOFING

C. Martin Hinckley

President, Assured Quality Inc.

Room: White Pine I

9:30 am - 9:45 am

Room: Ballroom Lobby

NETWORKING BREAK

11:30 am - 12:30 pm

NETWORKING LUNCH

Room: Ballroom Lobby



12:30 pm - 1:20 pm

CONCURRENT

IMPLEMENTING SHINGO PRINCIPLES WITH M&A

Joseph Barcie

Corporate Senior Vice President of International Operations,
CHRISTUS Health

Room: White Pine II & III



12:30 pm - 1:20 pm

CONCURRENT

**APPLYING LEAN MANUFACTURING PRINCIPLES
TO WORKER TRAINING**

Peter Brown

Owner, The Workforce Builder, LLC

Room: White Pine I



12:30 pm - 1:20 pm

CONCURRENT

**FROM PUSH TO PULL - ADVANCING OUR GUIDING PRINCIPLES
IN PURSUIT OF OPERATIONAL EXCELLENCE**

David Campbell

Master Black Belt, United States Postal Service

Room: Red Oak

1:20 pm - 1:35 pm

NETWORKING BREAK

Room: Conference Center Lobby

Wednesday



1:35 pm - 2:30 pm

KEYNOTE

**HOW TRANSFORMATIVE LEADERS CREATE
SUSTAINABLE CULTURE TRANSFORMATION**

Amir Ghannad

Founder & President, The Ghannad Group, LLC

Room: White Pine II & III



2:30 pm - 3:30 pm

KEYNOTE

**THE TOYOTA WAY TO AGILITY IN LEAN
PRODUCT DEVELOPMENT**

Nigel Thurlow

Chief of Agile, Toyota Connected

Room: White Pine II & III



3:30 pm - 3:45 pm

SHINGO MOMENT

Ken Snyder

Executive Director, Shingo Institute

Room: White Pine II & III

Thursday - Friday

8:00 am - 5:00 pm
DISCOVER EXCELLENCE
TWO-DAY WORKSHOP (Sept. 13-14)



This foundational, two-day workshop introduces the *Shingo Model*, the *Shingo Guiding Principles*, and the *Three Insights to Enterprise Excellence™*. With active discussions and on-site learning at a host organization, this program is a highly interactive experience.

Thursday:

Breakfast 7:30 - 8:00 am (Mesquite)

Lunch 12:00 - 1:00 pm (Mesquite)

Networking Breaks are 9:30 am & 2:30 pm

Friday:

Breakfast 6:30 - 8:00 am (Fallen Timbers A)



Mark Sessums

Regional Director, TMAC

 Creative Testing Solutions,

Day 1: Northwest Territories

Day 2: Offsite - Transportation provided

Creative Testing Solutions, 2205 Hwy 121, Bedford, TX 76021

Creative Testing Solutions is the largest nonprofit blood donor testing laboratory organization in the United States. In 2018, Creative Testing Solutions will test approximately 9 million donor samples, or 75 percent of the U.S. blood supply, at six high-volume laboratory facilities located in Charlotte, Dallas, Phoenix, Portland, St. Louis, and Tampa. Creative Testing Solutions is owned by three of the leading U.S. blood service providers: American Red Cross, Blood Systems, and OneBlood.

Day 2 Instructions: *Please meet in the Ballroom Lobby at 7:15 am on September 14 for pre-boarding instructions. All participants are required to wear business casual, long pants. No bare legs, no skirts, no shorts. All participants must have closed-toed shoes and socks. No high heels. Please do not take photos or videos without permission from the host facility. If you have prescription safety glasses, please bring those with you. All other equipment will be provided by the host.*

Thursday - Saturday



8:00 am - 5:00 pm

LEAN BRONZE CERTIFICATION (Sept. 13-15)

Larry Anderson

Certified Shingo Facilitator, GBMP

Room: Eagles Landing

Thursday:

Breakfast 7:30 - 8:00 am (Mesquite)

Lunch 12:00 - 1:00 pm (Mesquite)

Networking Breaks are 9:30 am & 2:30 pm

Friday:

Breakfast 7:30 - 8:00 am (Fallen Timbers A)

Lunch 12:00 - 1:00 pm (Wood Fire Grill Restaurant)

Networking Breaks are 9:30 am & 2:30 pm

Saturday:

Lite Breakfast 7:30 - 8:00 am (Eagles Landing)

SAVE THE DATE FOR NEXT YEAR'S CONFERENCE!



31ST ANNUAL
SHINGO CONFERENCE
CINCINNATI, OHIO
MAY 1-2, 2019

PRE-CONFERENCE WORKSHOPS - APRIL 28-30

POST-CONFERENCE TOURS - MAY 3

REGISTER TODAY AT EVENTS.SHINGO.ORG

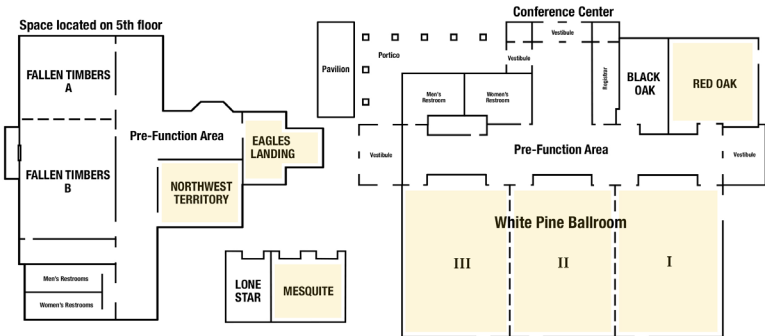
Hotel



GREAT WOLF LODGE GRAPEVINE

100 Great Wolf Drive, Grapevine, TX 76051

Great Wolf Lodge® Grapevine



Licensed Affiliates:

* Exhibitors

Exhibitors:

 <p>AME Association for Manufacturing Excellence. Share • Learn • Grow.</p>	 <p>THE GHANNAD GROUP</p>	 <p>The Workforce Builder, LLC A Certified Talent Value Advisor Putting your people and organization into focus</p>
 <p>Alpha TRAINING & CONSULTING</p>	 <p>SHINGO INSIGHT ASSESSMENT</p>	

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#shingosummitdallas18

Register for our 2018 Study Tours!



**Ireland
October 15-18, 2018**

**Japan
December 1-6, 2018**



*For more information contact
heather.j.johnson@usu.edu*



SHINGO
INSTITUTE

HOME OF THE SHINGO PRIZE

JON M.
HUNTSMAN
SCHOOL OF BUSINESS

UtahStateUniversity