

Empire State Development

# Marketing Update

A PRESENTATION TO THE TOURISM ADVISORY COUNCIL DECEMBER 9, 2013

# Agenda











Plan your Catskills and Hudson Valley vacation at



# <text>



# NEW YORK STATE TOURISM MEANS BUSINESS

# 2013 Results



# • 218 m visitors in 2013\* •+ 4% vs. 2012



• \$7.7b in state taxes •+ 7% in direct spending 2013 vs 2012 (\$61.3b vs \$57.3b)



818,700 jobs in
2013, + 3% vs YAG
3rd fastest
growing job sector



• Occupancy through 10/2013 is 73.7% vs 64% US avg.

# Building on the momentum

- Enhanced communications strategy
- Building alignment
- Extending visibility
- Building on the infrastructure



# STARTUMY

# NYS #1 Nission

# E<sup>2:</sup> Education-Economic Development Continuum





All SUNY campuses: entrepreneurial tax-free communities.

# STARTURNY

Private campuses: 3 million sq ft entrepreneurial tax-free communities.

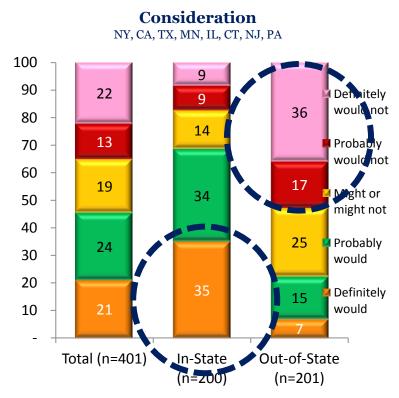
# STARTURY

EXP1a

# **START UP NY=**

- No biz or corp taxes.
  - No sales tax.
- No property tax.
- No franchise fees.
- No income tax for owners or employees.

# The marketing opportunity



If you were to relocate your business or open a new location, or start your own business, how likely would you be to consider each of the following states? Source: Russell Research 2013

# The marketing agenda

- Change the perceptions of NY to the state of choice for ambitious companies
- Position Start Up NY as a bold, breakthrough program.
- Drive information-seeking behavior.
- Acquire and manage leads that can generate 10,000 jobs/year.

# Questions?

# **THANK YOU!**





# **PUBLIC RELATIONS**

# Activities and Results September through December, 2013



A Division of Finn Partners

# **2013 Highlights September - December**



Canadian Road Show	• Toronto, Montreal, Ottawa. September 30-October 2
Oktoberfest at Brooklyn Brewery	<ul> <li>Sampled 48 beers from 24 New York State Breweries. October 3</li> </ul>
Interactive Grand Central Station Press Conference	<ul> <li>Fall and winter advertising campaign kick-off.</li> <li>October 21</li> </ul>
World Travel Market – London	<ul> <li>New York State representation and kick-off of ResponsibleTravel.com itineraries and program. November 3 – 6</li> </ul>
Winter Media Night	<ul> <li>Secured and hosted 93 Travel and ski media. December 4</li> </ul>
DISCOVER AMERICA World	





# Canadian Road Show September 30 - October 2, 2013



#### **Event information:**

- Toronto: "Media Speed Dating" and Luncheon followed by a Travel Industry Reception and Dinner
- Montreal: Media luncheon co-hosted by the US Consul General of Montreal followed by a Travel Industry Reception and Dinner
- Ottawa: Media and Travel Industry Reception at the U.S. Consulate



# Canadian Road Show September 30 - October 2, 2013



#### **Results:**

- Regional Participation:
  - 11 regional and partner representatives
- Media Attendees:
  - Over 80
- Industry Attendees: 250
   Travel Industry Professionals

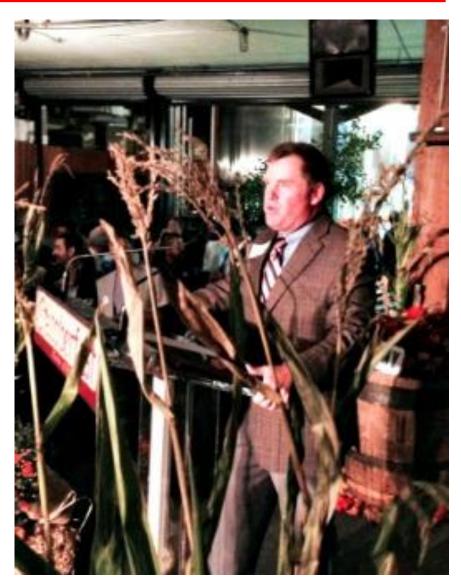


# Oktoberfest – October 3, 2013



#### **Event Information:**

- 24 breweries from NYS hosted a private beer tasting at Brooklyn Brewery
- Guests could sample more than 50 standard and seasonally offered beers



# Oktoberfest – October 3, 2013



#### **Results:**

- 200 VIPS, restaurateurs and industry leaders attended the private tasting reception cohosted by Taste NY
- Secured 25 food & beverage media



# Canals Luncheon - October 8, 2013



#### **Event information:**

- Partnered with Canals New York and Erie Canalway to introduce media to the canal system
- Provided historical insight and new developments

#### **Results:**

 Media Attendees: 20 including National Geographic Traveler, Afar, Taking the Kids, Queens Chronicle and Food and Travel



- ► Complimentary Luncheon
- Canal Trip Giveaway
- Prize Drawings

Join us for conversations, historic aspects, and today's adventures to be experienced on New York State's legendary Canal System, featuring the Erie Canal, Champlain, Oswego, and the Cayuga-Seneca Canals. Network with state and national representatives, destination marketing organizations, and attraction owners, and more!







#### location: O'Reilly's

21 West 35th Street New York NY

#### RSVP

Required by Wednesday, October 2, 2013. Email your RSVP to info@canalny.com or call 585-586-6906 (be sure to mention CANAL New York Media Luncheon)

# Seasonal Advertising Campaign Press Conference – October 21, 2013



- Partnered with the Governor's Office press team to plan, coordinate and execute interactive Press Conference at Grand Central Station announcing the new fall and winter ad campaign
- Secured 15 media attendees including New York Times, Crain's New York Business, New York Post, New York Daily News, CBS Radio, WPIX, Sinovision, Fox and NTD-TV



# Winter Media Night - December 4, 2013

#### **Event information:**

- Partnered with Ski Areas of New York (SANY) and Olympic Regional Development Authority (ORDA) to kick off the winter season in NYS
- Introduced seasonal promotions to spur travel

#### **Results:**

- Regional Participation: 10 Ski Area Resorts
- Media Attendees: nearly 100





# 2013 Results, January – September:

- 1637 Media Placements
- More than 1,217,507,373 Circulation
- Cumulative advertising value of \$25,898,879.17







#### NY State Presentation December 9, 2013

## Agenda

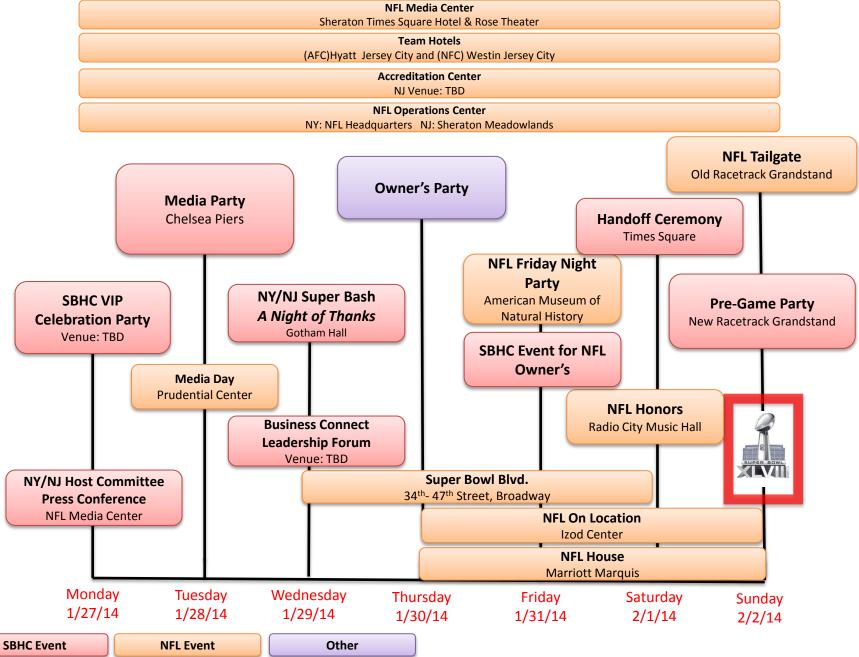
- Super Bowl Host Committee Role
- Super Bowl Week Calendar
- NY Super Bowl Week Events Map
- Super Bowl Boulevard Overview
  - Host Committee Presence
  - Blocks 35-36 Map
- Huddle Shuttle Mobile Tour
- SBHC Social Media Communications Center
- Super Bowl Week Collateral
- Regional Décor
- Legacy Efforts
- Volunteer Deployment
- Key Messages You Can Help Reinforce

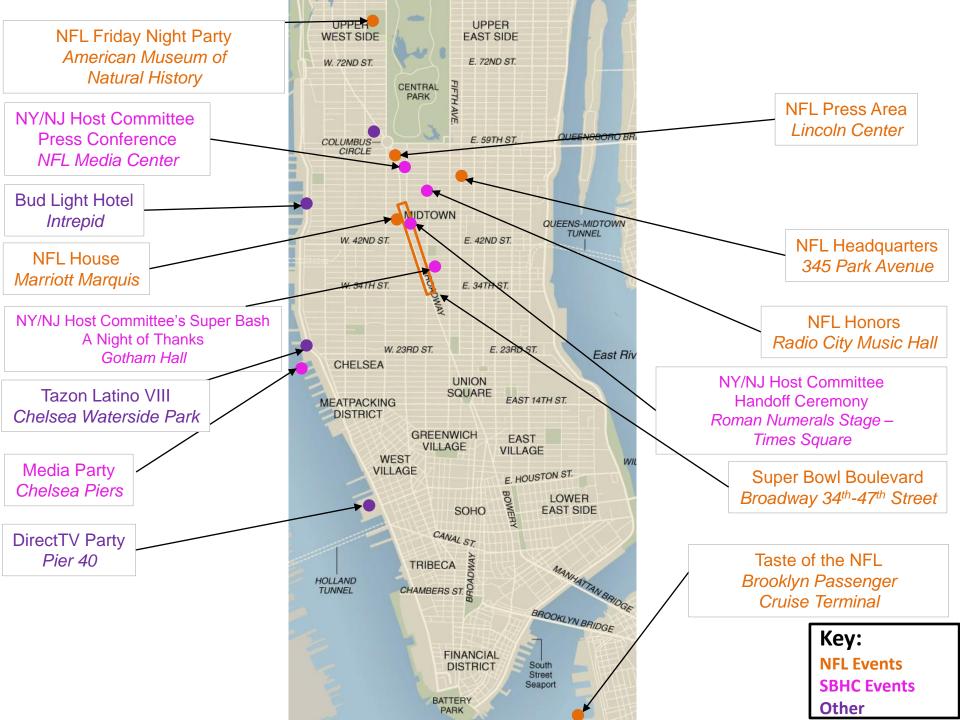


### **ROLES AND RESPONSIBILITIES**



# 2014 SUPER BOWL WEEK





# SUPER BOWL BOULEVARD OVERVIEW

- Location: 34<sup>th</sup>- 47<sup>th</sup> on Broadway
- Timing: Wednesday, January 29<sup>th</sup>- Saturday February 1<sup>st</sup>
  - Noon- 10 PM Daily

- Key Programming Elements
  - Wednesday— Roman Numerals Revealed (42<sup>nd</sup>-43<sup>rd</sup>)
  - Thursday— Broadway on Boulevard (42<sup>nd</sup>-43<sup>rd</sup>)
  - Friday— Celebrity Toboggan Riding (40<sup>th</sup>-41<sup>st</sup>)
  - Saturday— NY/NJ SBHC Handoff Ceremony (42<sup>nd</sup>-43<sup>rd</sup>)
  - Daily— Autograph Signings (39th-40th)
  - Daily (8:30PM)— Boulevard Concerts (39<sup>th</sup>-40<sup>th</sup>)



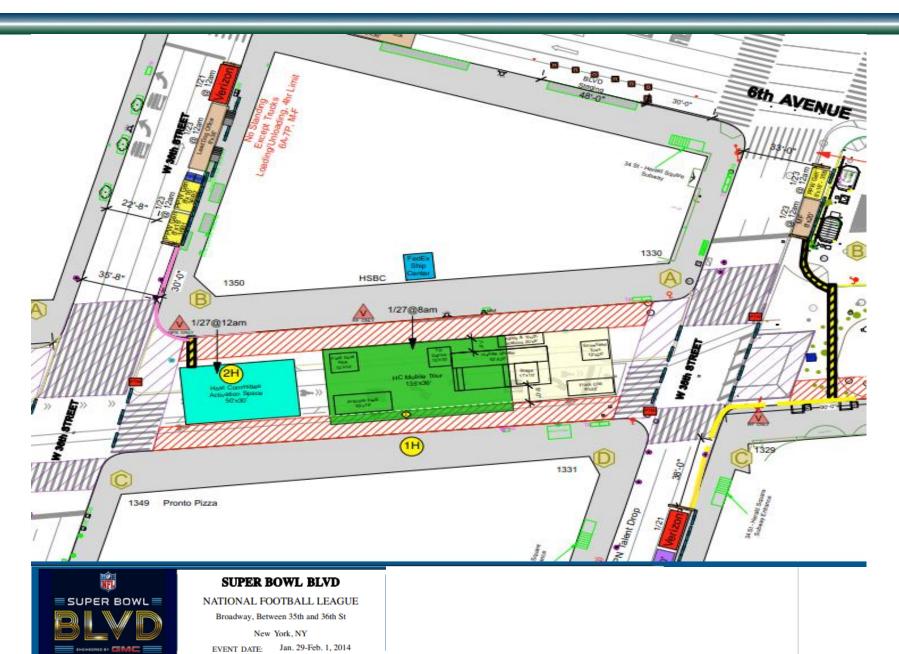


## SUPER BOWL BOULEVARD: HOST COMMITTEE PRESENCE

- Join the Huddle Mobile Tour
  - All sponsored activations will be up & running
- Video Park
  - Immersive video experience featuring New York State
- NY/NJ Lounge VIP Hospitality
  - Lambs Club (44<sup>th</sup> between 6<sup>th</sup> & 7<sup>th</sup> Avenue)
  - Wednesday-Saturday
- Welcome Center
  - Joint partnership with NYC & Company
  - Located on 43<sup>rd</sup> street
  - Focus is on information & assistance to all visitors



## SUPER BOWL BOULEVARD: BLOCKS 35-36



# HUDDLE SHUTTLE – MOBILE TOUR

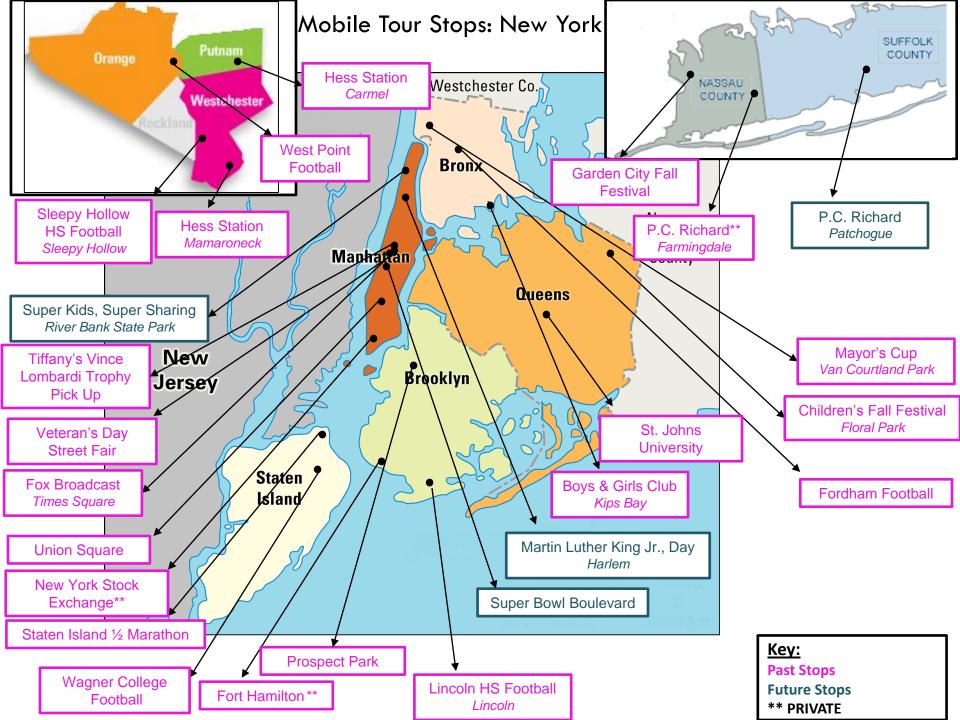
#### **Mobile Tour Schedule**

- Total Planned Tour Stops: 56
  - 28 NY Stops (23 Public)
- To Date (December  $4^{th}$ ):
  - 21 NY Stops (18 Public)
- Upcoming Stops:
  - 7 NY Stops (5 Public)

#### **Mobile Tour Stats**

- Vehicle Impressions: 450,000
- Walk by Impressions: 110,000
- Visitors: 20,000





# SOCIAL MEDIA COMMUNICATIONS CENTER

- Vision:
  - Central Location with Key Staff & Volunteers to Listen/Respond to Social Media Inquiries
  - Central Point for Fan Information
  - Facilitate Fan Service and Assistance
- Location: 810 Seventh Avenue (53<sup>rd</sup> & 7<sup>th</sup>)
   Currently the NYC & Company Official Information Center
- Timing: January 20<sup>th</sup> February 3<sup>rd</sup>
- Volunteer Staffing:
  - Listener Role
  - Team Captain Role



## **SOCIAL MEDIA COMMUNICATIONS CENTER**

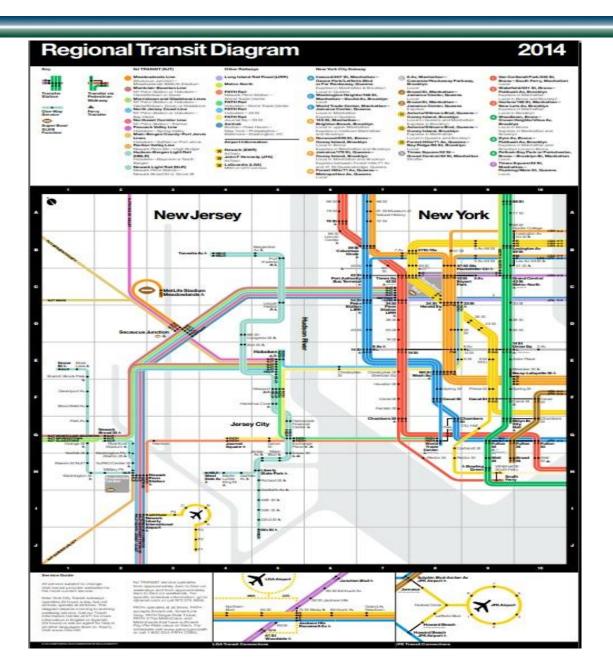


# SUPER BOWL WEEK COLLATERAL

- Super Bowl XLVIII Official "Pocket Guide"
  - Quantity: 1,000,000
  - Distribution: Volunteers, Hotels, Major Transit Stations
  - Content: Super Bowl Boulevard Map & Regional Transit Diagram
- Super Bowl XLVIII Official "Fan Guide"
  - Produced by NY Times
  - Distribution Timing: Monday January 27<sup>th</sup>
  - Distribution Methods: Normal Circulation, Major Transit Hubs, Hotels
- Commemorative Magazine
  - Quantity: 150,000
  - Distribution: Hotels, MetLife Stadium Suites, & Lambs Club



## **REGIONAL TRANSIT DIAGRAM**





# **REGIONAL DÉCOR**

- Street Pole Banners
  - Timing: December 22<sup>nd</sup>-February 5<sup>th</sup>
  - Quantity: 650
  - Locations: Manhattan & Brooklyn
- **Bus Shelter Faces** 
  - Timing: December 22<sup>nd</sup>- February 5<sup>th</sup>
  - Quantity: 225
  - Locations: All Five Boroughs
- Subway Clocks
  - Timing: December 16<sup>th</sup>- February 9<sup>th</sup>
  - Quantity: 219
  - Locations: All Five Boroughs





### "Super Community Blood Drive"

- Campaign runs until January 17, 2014
- Donors receive a red SCBD wristband; opportunity to win tickets – (2 pairs each for NY and NJ)
- Over 6,000 blood drives and 225,000 blood donations since May
- One blood donation can save up to three lives





## **LEGACY EFFORTS**

### "Super Community Coat Drive"

- Campaign launched with presser on November 12th – runs through February 7, 2014
- Partners: New York Cares and Jersey Cares
- Project over 150,000 coats will be collected
   running totals counter on website



#### Fits well with the theme of first outdoor coldweather Super Bowl







## **LEGACY EFFORTS**

#### **Environmental Update**

- In New York City we have partnered with the New York Restoration Project a non-profit and MILLION TREES NYC, a Bloomberg initiative
- E Waste events upcoming in NYC and NJ
- The NFL and Verizon have committed funding, staffing, and communication support to the tree plantings and E waste efforts in both states







#### **Environmental Update**

- Super Kids/Super Sharing selected local schools will participate in a used books and sports equipment collection
- Material from individual schools will be inventoried, sorted and redistributed to low-income schools and youth programs
- 1/16/2014, Super Kids/Super Sharing, in NYC Riverbank State Park

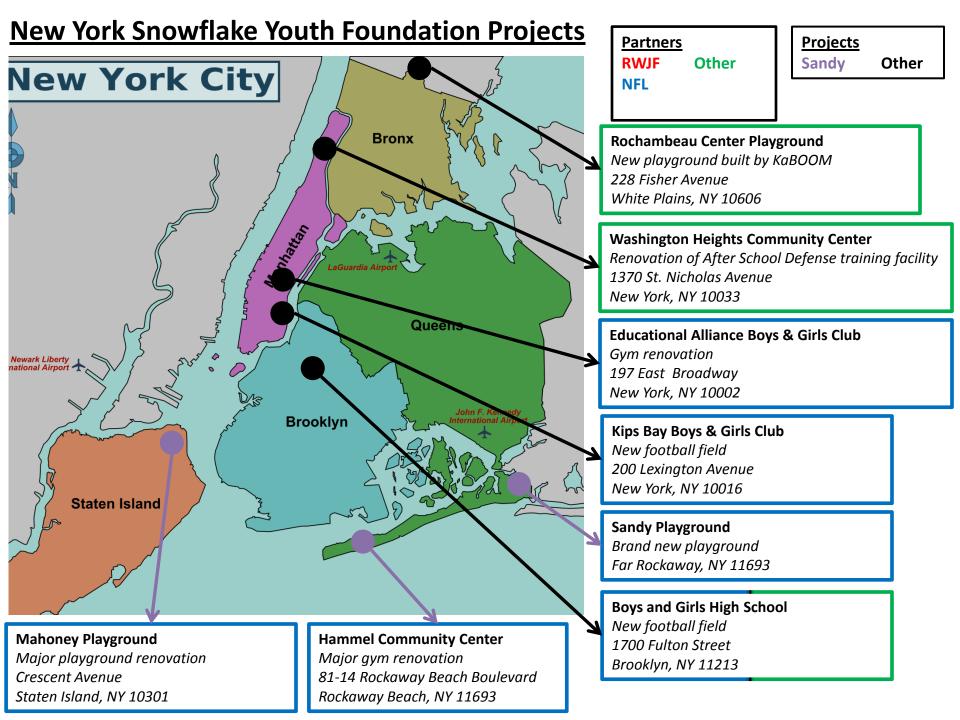




#### **Environmental Update**

- New York:
  - Plantings took place in all five boroughs of NYC
  - 20,000 trees and 5,000 shrubs on 10/19 is the largest single-site tree planting event in MillionTreesNYC history
  - Planting done at Rockaway Park is the single-largest urban forestry project in Super Bowl history





# **VOLUNTEER DEPLOYMENT**

- Volunteer Deployment Launch: Monday, January 27<sup>th</sup>
- Final Volunteer Shifts: Monday, February 3<sup>rd</sup>
- Volunteer Locations:
  - Airports
    - Newark, JFK, LaGuardia, Teterboro, & Westchester
  - Major Transit Hubs
    - Penn Station, Secaucus Junction, Newark Penn Station, Grand Central, PATH, Port Authority, Times Square Subway Entrances
  - Hotels in NY & NJ
  - Tourist Sites
  - SBHC Events



# KEY MESSAGING FOR YOU TO REINFORCE

- Super Bowl of Firsts
- Mass Transit Super Bowl
- Be Prepared, Dress Warm



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## THANK YOU