

CONTACT:

Molly Belmont, Director of Marketing Albany County Convention & Visitors Bureau

Phone: 518-434-1217 x 203 Email: mbelmont@albany.org

FOR IMMEDIATE RELEASE

November 17, 2016

Albany Convention & Visitors Bureau Announces Albany Hospitality Summit

Aims to prepare local business for influx of visitors due to Albany Capital Center

ALBANY, NY –The Albany County Convention & Visitors Bureau (ACCVB) will be hosting an Albany Hospitality Summit at the Empire State Plaza Convention Center on November 21, 2016, 8:30am to 10:00am at the Hilton Albany. The summit, the last in a series that began last year, is designed to familiarize the surrounding community with the progress being made on the Albany Capital Center and Capital Complex, as well as new programs, developments and opportunities connected to that.

"This is a critical time to prepare our local hospitality and business community for an influx of visitors once we open the doors to the Albany Capital Center," states Michele Vennard, President/CEO of the ACCVB.

Topics for the summit will include a project update of the Albany Capital Center and Times Union Center, an introduction to Albany's new customer service training program, a look at Albany's tourism economy, and updates on Albany's placemaking and retail programs from the Downtown Albany BID and Capitalize Albany Corporation.

More information and registration for the Albany Hospitality Summit may be found at http://www.albany.org/about/hospitality-series/

The Albany Capital Center is scheduled to open in March 2017. More information about the Albany Capital Center and Complex may be found at www.albanycapitalcenter.com.

About the ACCVB:

The Albany County Convention & Visitors Bureau, Inc. was established in 1976 to promote the civic and commercial progress of the community through increased development of conventions and tourism. ACCVB currently represents more than 300 member businesses and assists each year in hundreds of regional meetings. ACCVB also operates the Albany Heritage Area Visitors Center, Henry Hudson Planetarium, and the Albany International Airport Information Center. For more information, call 518-434-1217 or 800-258-3582 or visit www.albany.org.