

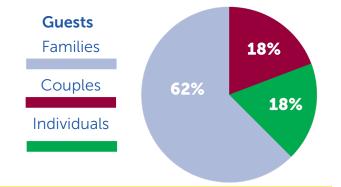
# **QUARTERLY UPDATE**

ISSUE DATE: OCTOBER 2017 :: JULY 1 - SEPTEMBER 30

### MARKETING

### **ADVERTISING**

The Adara summer traveler information below is based on bookings from people who viewed our early summer campaign. New York, Philadelphia, and Washington D.C. were the top three markets and accounted for 60.2% of bookings. The guest trip planning window from exposure of our campaign to arrival in market was 32 days.



#### WEBSITE

SESSIONS | 225,502

USERS | 182,767

TIME ON SITE | 1:31

PAGES PER SESSION | 1.96

#### **TOP FIVE MARKETS**

COUNTRY	REGION
Canada	HLLY
India	Philadelphia
United Kingdom	Washington D.C.
Brazil	New York
Russia	Wilkes-Barre/Scranton

### **CONSUMER EMAILS**

#### LIST SIZE | **14,536**

OPEN RATE | 25.90%

**SOCIAL MEDIA** 

FOLLOWERS | 26,121

POSTS | 31



POSTS | 9

PAGE VIEWS | 5,217

### LATE SUMMER CAMPAIGNS

In August and September, Visit Hershey & Harrisburg ran two digital video campaigns. One campaign featured attractions with rides and the other campaign focused on outdoor adventure.

#### MARKETS

#### RESULTS

VIDEO VIEWS | 7,554,181

CLICKS | 20,967

CLICK-THROUGH RATE | .27%

FALL CAMPAIGN (September 18-30)\*

IMPRESSIONS | 10.8 Million

CLICKS | 14,376

CLICK-THROUGH RATE | .13% \*Full campaign ran through October 27.

**CONTENT DEVELOPMENT** 

PHOTOS ADDED | 198

NEW VIDEOS PRODUCED | 7



INSTAGRAM POSTS | 29

ENGAGEMENTS | 953

FOLLOWERS | 2,573



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### SALES

### M&C, GROUP, INTERNATIONAL MARKETS

TOTAL ROOM NIGHTS BOOKED | 9,162

ROOM NIGHT LEADS DISTRIBUTED | 43,726

TRADE SHOWS ATTENDED | 8

SITE VISITS/FAM TOURS HOSTED | 23

TOP PRODUCING MARKET SEGMENT (ROOM NIGHTS BOOKED) | Meetings & Conventions

VISA VUE\* QUARTERLY INTERNATIONAL CUSTOMER SPENDING | \$1,925,528 \*Consumer international spending on Visa credit card

### **PUBLIC RELATIONS**

RELEASES & PITCHES | 32

MEDIA HOSTED | 8

TOTAL EARNED MEDIA PLACEMENTS | 13

TOTAL CIRCULATION | 453,500

EARNED MEDIA VALUE | \$62,000

### **HIGHLIGHTS**

- Conducted four sales missions
- Co-hosted 65 meeting planners at the Connect Reception
- Hosted seven meeting planners for second focus group meeting of the year

### PARTNERSHIP

NEW PARTNERS | 14

WEBSITE AD REVENUE | \$1,949

TOTAL EVENTS HOSTED | 3

TOTAL EVENT ATTENDANCE | 94

### **VISITOR SERVICES**

TRAVEL GUIDES DISTRIBUTED | 16,469

VISITOR TELEPHONE CALLS | 579

WELCOME BAGS DISTRIBUTED | 2,195

### HERSHEY HARRISBURG SPORTS & EVENTS AUTHORITY

### SALES ACTIVITY

TOTAL ROOM NIGHTS BOOKED | 2,832

ROOM NIGHTS LEADS DISTRIBUTED | 10,293

TRADE SHOWS ATTENDED | 2

SITE VISITS | 2

### **UNDER CONSIDERATION**

EVENTS | 13

ECONOMIC IMPACT | \$5.8 Million

### HAPPENINGS

- Acquired Big 26 trademark and moving forward with running the event in 2018.
- Named 7<sup>th</sup> best minor league sports market in USA by Sports Business Journal. Highest ranked destination in PA and the Northeast/Mid-Atlantic.
- Attended and sponsored CONNECT Sports Marketplace. Conducted 30 appointments with sports events planners/rights holders.