NEW MEXICO TOURISM
DEPARTMENT
COOPERATIVE ADVERTISING
PROGRAM

# EXECUTE WITH EXCELLENCE

**FY19** 







#### **New Mexico True Creative Coaching**

Brand Guidelines Refresh Program Architecture

Tools of the Trade

ACE Form vs JotForm - When To Use

How to Submit an ACE Form

NM True Design Templates vs. Vendor Mechanical Specs

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Production Flow - Responses & Feedback

Key Contacts

# Creative Coaching: Download and Review Ad Builder Guidebook





# Refresher: FY19 CoOp Program Architecture

	MEDIA MENU PROGRAM (MMP)	FLEX GRANTS
Execution Process	<ul> <li>NMTD CoOp Team provides:</li> <li>✓ Vendor negotiations</li> <li>✓ 1:1 media planning consult with partners (&amp; ad agency, if applicable)</li> <li>✓ Custom production timelines &amp; instructions</li> <li>✓ Insertion orders</li> <li>✓ Creative trafficking to media vendors</li> <li>✓ Proof of placement</li> <li>✓ Reporting</li> </ul>	Partner handles:  ✓ Vendor negotiations  ✓ Insertion orders  ✓ Vendor payments  ✓ Creative trafficking to media vendors  ✓ Proof of placement  ✓ Reporting
Brand Standards	<ul> <li>✓ All creative must meet New Mexico True brand at media.nmtourism.org</li> <li>✓ Any website url listed in CoOp advertising must True" logo above the fold</li> <li>✓ All creative must be submitted via an Ad Creat media.nmtourism.org (on time, per timeline) and</li> </ul>	tive Execution (ACE) Form at



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#### Tools of the Trade

#### PRODUCTION SUMMARY

- Lists ALL of your MMP programs
- LIST OF DELIVERABLES, LINKS TO DESIGN TEMPLATES, VENDOR SPECS & SUBMISSION INSTRUCTIONS
- Printable



#### PRODUCTION TIME LINE

- Lists ALL of your MMP programs
- VISUAL SNAPSHOT FOR RUN DATES & DUE DATES
- Printable



# **Production Summary**



#### NEW MEXICO TRUE CO-OP - FY19 MMP PRODUCTION SUMMARY

VEVV IVIEXTIGG	THOE CO-OT - ITTS WINT THOD				NMTD TRUE DESIGN			
MEDIA CHANNEL	VENDOR	PLACEMENT DESCRIPTION	DELIVERABLES (PARTNER to CO-OP TEAM)	VENDOR MECHANICAL SPECS	TEMPLATE (Requires that you have an	DELIVERABLE SUBMISSION	TIMING/RUN DATES	DELIVERABLE DUE DATE
Digital Display	TripAdvisor	Digital Display linking to partner site; 560,539 Impressions + 28,027 bonus Impressions	Final digital banner ads (built to NMTD brand- standards and vendor specs)  Completed Mobile Native External Ad Form (in specs)	Banner Sizes: 300x600, 300x250, 728x90, 320x50 JPEG only; Max 50kbs Destination URL  Native External Ad Form: bit.ly/TripAdv-NatExt	http://media.nmtourism.org/di gital-templates	ACE FORM http://media.nmtourism.org/	Mar - May 2019	1/31/19
Digital Radio	Pandora	Audio Everywhere; 625,000 Impressions	Completed NMTD script template and companion banners (300x250 and 500x500)	Download script template (Word doc), edit/complete with your customizable content (per instructions), and upload with banners.  Banner Sizes: 300x250, 500x500 JPEG only; Max 100kbs Destination URL	http://media.nmtourism.org/di gital-radio	ACE FORM http://media.nmtourism.org/	Sep - Oct 2018	8/6/18
Native Content	RootsRated	3 articles + FB Promotion (6,000 ad/post engagements); All content hosted on NewMexico.org.	Completed questionnaire (selecting article ideas and providing assets/partner information)	N/A - Complete asset collection via Jot Form; Vendor will build final creative.	N/A	Jot Form https://form.jotform.com/81441 417484154	April - June 2019	2/1/19
/ideo Distribution	Viant Video	312,500 completed views for pre-roll; 187,500 completed views for connected TV. 50,000 completed views Cross Device Pre-roll Video	Final video ad and companion banner (jpg only)	https://www.dropbox.com/s/jxqkd6t7un1xzxo/VK B-Video-280617-1726-2355.pdf?dl=0	N/A - Video ad spot must be approved by NMTD to run	ACE FORM http://media.nmtourism.org/	Mar - May 2019	1/31/19
Out-of-Home / Airport	Albuquerque Sunport (ABQ)	Baggage Claim & Lobby Displays; 1.1M Impressions per month	Final billboard creative - either static image or pre- approved NMTD video	https://www.dropbox.com/sh/ux0r4rr44ewxbqv/ AAD3008JwDemB9v1vSszYdhYa?dl=0	http://media.nmtourism.org/o oh-outdoor-airport-templates	ACE FORM http://media.nmtourism.org/	Jun 2019	4/19/19
Print	New Mexico Magazine A LA CARTE DISPLAY HALF PAGE	Print Display + Digital Value Add: Inclusion in sponsored Travel Planner Section on NMmagazine.com Full Page or Half Page	Final display print ad AND added-value assets  Use Word Doc in Specs folder to submit added- value assets with Print Display ad.	https://www.dropbox.com/sh/eq9wx22zs1nn1u6/ AADk_06Uh3t7ZavZ-xu-WwKMa?dl=0	http://media.nmtourism.org/pr int-templates	ACE FORM http://media.nmtourism.org/	Feb 2019	11/1/18
Print	New Mexico Magazine SPECIAL SECTION FULL PAGE	Advertorial + DIGITAL: NM TRAVEL PLANNER, 1 Month Web banner promo. Full Page or Half Page	Assets to build advertorial and added value placements - see Submission Instructions	N/A - Complete asset collection via Jot Form; Vendor will build final creative.	N/A	Jot Form https://form.jotform.com/80464 863084159	Nov 2018	6/29/18
Print	New Mexico Magazine SPECIAL SECTION FULL PAGE	Advertorial + DIGITAL: NM TRAVEL PLANNER, 1 Month Web banner promo. Full Page or Half Page	Assets to build advertorial and added value placements - see Submission Instructions	N/A - Complete asset collection via Jot Form; Vendor will build final creative.	N/A	Jot Form https://form.jotform.com/81446 465784165	Apr 2019	12/5/18
Videography	Videography PACKAGE 1 - Fall/Winter Shoot	1 Day Filming, Up to 2 Actors. 2-3 Person Crew, RED Epic Camera, Audio, Lighting, Post Production (Editing, Sound, Color Correction) DELIVERABLES: Video :15, :30, :60 edits + All B-Roll footage.	Complete JotForm questionnaire (at least 2 months prior to planned shoot date) to inform pre-production planning call with Talweg-approved creative resource & CoOp team. IMPORTANT NOTE: Review Program Summary docs for details on what YOU must provide, including crew & talent lodging, meals, and other Partner Requirements (See link under Vendor Specs)	https://www.dropbox.com/s/of02rit8aab8454/FY1 9VideoPhotoProductionProgramSummariesFINA Lpdf?dl=0	N/A	Jot Form https://form.jotform.com/72004 992384156	Sep 2018	JotForm due a minimum of 2 months prior to shoot date



#### **Production Time Line**



#### NEW MEXICO TRUE CO-OP - FY19 MMP PRODUCTION TIME LINE

PROGRAM	Jun-2018	Jul-2018	Aug-2018	Sep-2018	Oct-2018	Nov-2018	Dec-2018	Jan-2019	Feb-2019	Mar-2019	Apr-2019	May-2019	Jun-2019	Jul-2019	Aug-2019
ripAdvisor - Digital Display											<b>PARTNER</b> 560,539 + 28,027 AV imps				
PARTNER PRODUCTION								MARCH START Due in ACE 1/31/19							
'andora - Digital Radio				<b>PAR</b> 625K	TNER Imps										
PARTNER PRODUCTION			SEPTEMBER START Due in ACE 8/6/18												
ootsRated - Native Content												PARTNER 3 Articles + 6K Social Eng.			
PARTNER PRODUCTION									APRIL START Due in JOTFORM 2/1/19						
liant Video - Video Distribution											PARTNER 549.5K completed views				
PARTNER PRODUCTION								MARCH START Due in ACE 1/31/19							
Albuquerque Sunport (ABQ) - 00H/Airport													PARTNER 1.1M imps		
PARTNER PRODUCTION											JUNE START Due in ACE 4/19/19				
New Mexico Magazine A LA CARTE DISPLAY - Print									PARTNER - HP						
PARTNER PRODUCTION						FEBRUARY INSERTION Due in ACE 11/1/18									
New Mexico Magazine SPECIAL SECTION - Print						PARTNER - FP					PARTNER - FP				
PARTNER PRODUCTION	NOVEMBER INSERTION Due in JOTFORM 6/29/18						APRIL INSERTION Due in JOTFORM 12/5/18								
/ideography				PARTNER - Pkg 1											
PARTNER PRODUCTION		SEPTEMBER SHOOT Due in JOTFORM 2 MOS PRIOR													



New Mexico True Creative Coaching
Tools of the Trade

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#### **ACE Form vs JotForm - When To Use**



Refer to Production Summary column "Deliverable Submission Instructions"

# FOLLOW LINK

If it says ACE FORM with link to Tool Kit – you submit your deliverable(s) via an ACE (Ad Content Execution) form

- Print Display
- OOH
- Radio
- Digital Display
- Video

If it says Jot Form with link – you submit your deliverable(s) via that *specific* Jot Form

- Advertorial Special Sections
- Content Creation/Distribution
- Email
- Videography/Photography



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View Tutorial in HD at: <a href="https://youtu.be/GjGhSPBfceE">https://youtu.be/GjGhSPBfceE</a>

# MOST IMPORTANT STEPS TO SUBMITTING YOUR ACE FORM:

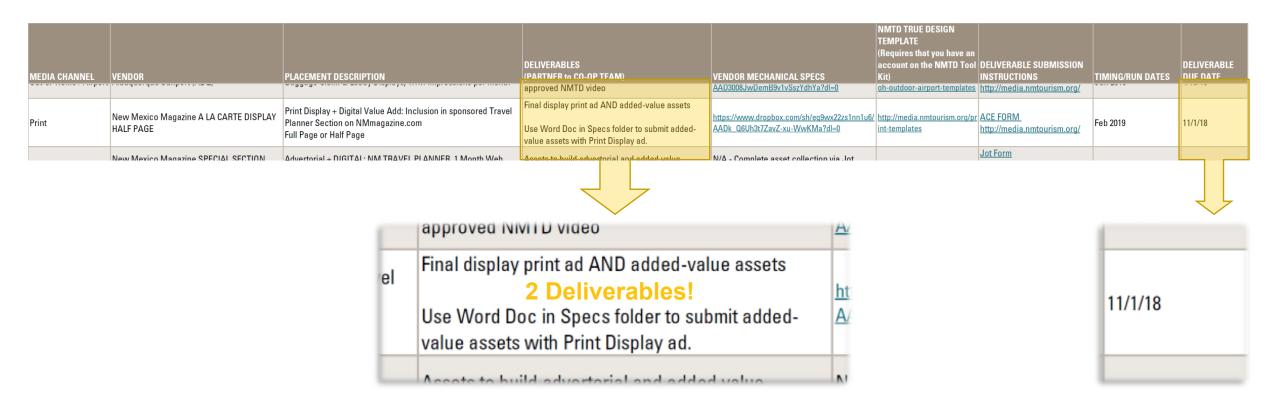
- Submitting your creative by due date
- Checking the status of your submission
- Making any required edits in a timely manner



View Tutorial in HD at: <a href="https://youtu.be/GjGhSPBfceE">https://youtu.be/GjGhSPBfceE</a>

EXAMPLE: New Mexico Magazine a la carte – Feb 2019

Refer to your PRODUCTION SUMMARY for Deliverables and Due Dates.



View Tutorial in HD at: <a href="https://youtu.be/GjGhSPBfceE">https://youtu.be/GjGhSPBfceE</a>

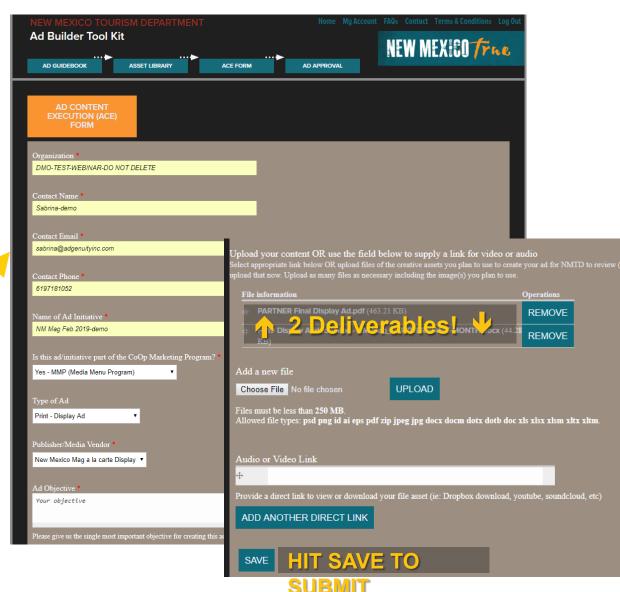
EXAMPLE: New Mexico Magazine a la carte – Feb 2019

Go to <a href="http://media.nmtourism.org/">http://media.nmtourism.org/</a> and complete an ACE form — filling in all the (required) fields with correct info.

Be sure to upload ALL deliverables listed in Production

Summary.

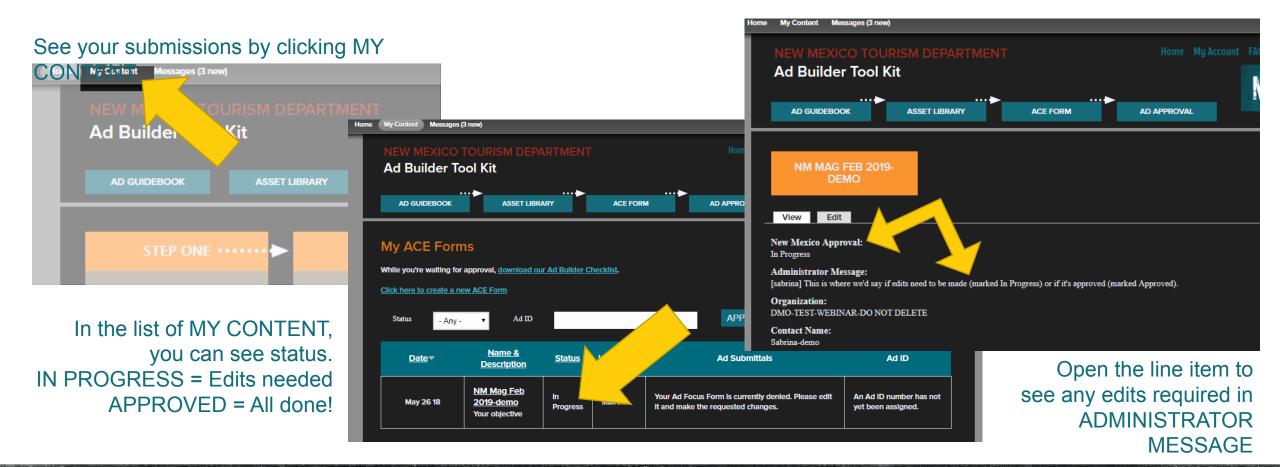




View Tutorial in HD at: <a href="https://youtu.be/GjGhSPBfceE">https://youtu.be/GjGhSPBfceE</a>

EXAMPLE: New Mexico Magazine a la carte – Feb 2019

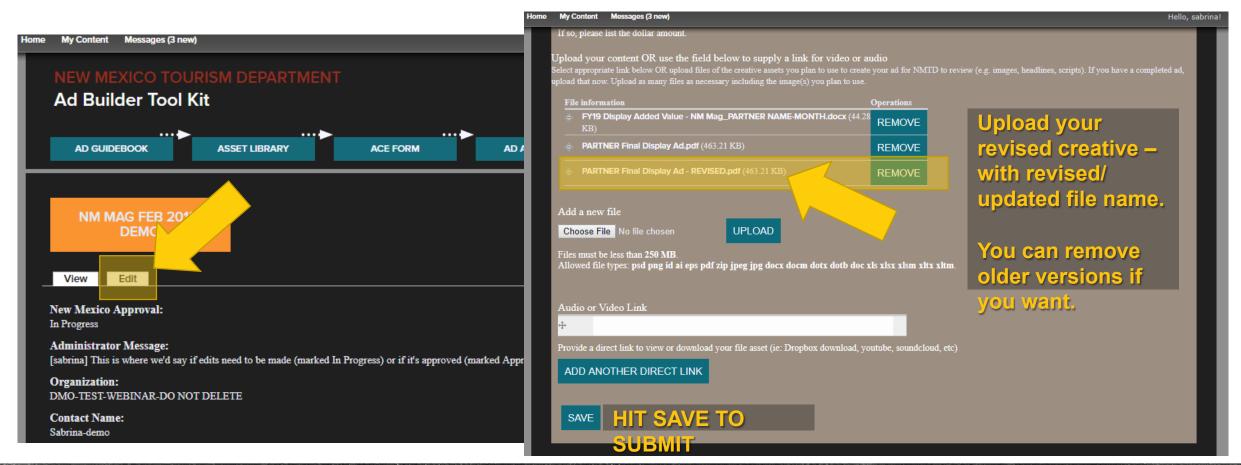
AFTER SUBMISSION — be sure to check your email and your Tool Kit account for updates on the status of your submission.



View Tutorial in HD at: <a href="https://youtu.be/GjGhSPBfceE">https://youtu.be/GjGhSPBfceE</a>

EXAMPLE: New Mexico Magazine a la carte – Feb 2019

TO SUBMIT REVISED CREATIVE — submit to SAME ACE form by clicking on EDIT tab.





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### NM True Design Templates vs. Vendor Mechanical Specs

#### NM TRUE DESIGN TEMPLATES:

- Use them as brand guidelines. This says WHAT YOUR AD NEEDS TO LOOK LIKE to be brand compliant.
- Find all templates in the TOOL KIT (link provided in Summary)
- The file format of the template is most likely <u>DIFFERENT</u> than the final deliverable.

# Pattern transport format in the pattern in the patt

#### **VENDOR MECHANICAL SPECS:**

- Use them to create your final deliverable. This says HOW YOUR AD NEEDS TO BE BUILT – FORMAT, SIZE/DIMENSIONS, etc.
- Find all specs in your Summary
- Your final deliverable MUST MATCH the vendor specifications.





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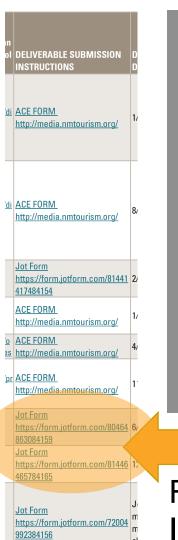
Production Flow - Responses & Feedback

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#### How to Submit a JotForm



NEW MEXICO True



Refer to Production Summary column "Deliverable Submission Instructions"

#### **Post-JotForm Submission**

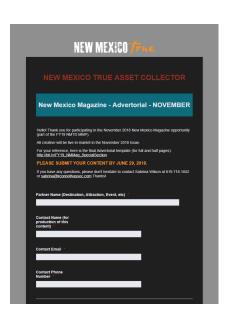
Partner submits asset collection **Jotform** questionnair e

CoOp Team approves/edits submitted assets or responses

CoOp Team submits final assets to Vendor

CONTENT CREATION (6-12 weeks) First draft content review and edits with NMTD Second/Final draft content review and minor edits with Partner

Content final for Launch







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# Production Flow - Responses & Feedback

#### What We Ask of You

• Assets/Creative delivered on time and to spec.

#### SUBMIT DELIVERABLES BY DEADLINES LISTED IN SUMMARY

Timely response on reviews and approvals.

#### MAX 5 BUSINESS DAYS FOR PROOFING; BUT SOONER IS APPRECIATED

• Constructive feedback that allows us to launch campaigns of which you can be proud.

#### BE CLEAR AND REASONABLE; MAKE FEEDBACK ACTIONABLE

#### What the CoOp Team Manages For You

- Supplying useful tools that provide all production specs and requirements in a practical format.
- Negotiating all production time lines with vendors and delivering all assets and trafficking all ads to vendors.
- Daily management of the production process, including managing the approval routing process.
- Providing launch communications so you know programs are live.
- Tracking and optimizing live media as needed.
- Collecting all vendor reporting and providing comprehensive summaries.





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# Your CoOp Team - Key Production Contacts

#### WHO WILL YOU HEAR FROM and WHO TO CONTACT:

- Sabrina Wilson Heads up Campaign Management/Ops for Co-op Program
- Michelle Johnson Ongoing support with focus in organizing Content Creation program
- Casey Omang Ongoing support across various programs
- <u>Katie Olivey</u> Direction on overall Co-op Program, with focus on more overarching Brand Strategy elements that come up in creative production. Also the appropriate contact for Videography and Photography shoots, as well as Flex Program.

You may also hear from Tania Leichliter, Andrea Lawrence, Erin Ladd and Brandy Velarde on occasion. But please direct co-op program **production** questions to the above contacts



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# THANK YOU FOR YOUR PARTICIPATION!

This presentation will be available for download at

http://NewMexico.org/Industry/work-together/grants/co-op-marketing

as well as <a href="https://nmtourism.smapply.io/res/p/Coopresources/">https://nmtourism.smapply.io/res/p/Coopresources/</a>