



Copper Mountain Vacation Protection Plan

Vacation Protection Plan Benefits

At Copper Mountain Resort, we strive to help our guests plan their visit with ease and peace of mind. We understand that people get sick and accidents can happen that cause our guests to cancel or delay their visit. The purpose of Copper's Vacation Protection Plan ("VPP") is to reduce the impact of negative circumstances that befall our guests.

Copper Mountain Resort will refund your prepaid deposits, less the fee for this Plan, if the reserving guest's vacation stay is canceled due to the covered reasons listed below.

Copper Mountain Resort will refund payments made for unused portions of the reservation if guest's stay is interrupted due to the covered reasons listed below.

VPP Eligibility

Any reserving guest who purchases a lodging package from Copper Mountain Reservations and who has paid the VPP fee is eligible for protection under this Plan. If the reservation dates or components are extended or added after VPP fee is paid, then the increased cost of VPP will be charged at that time of reservation change(s). The Vacation Protection Plan cost is 7% (seven percent) of your reservation total.

Effective Date

Reservation cancellation or interruption benefits will be effective on the date the fee is paid and will terminate on the date your reservation is canceled or 11:59 p.m. MST on the day of lodging departure; whichever is earlier.

Request for Refund Procedure

You must contact Copper Mountain Resort immediately to confirm the cancellation of your reservation by calling 866-286-1688 or by sending an email to contactcenter@coppercolorado.com. If the reason for cancelling is a covered reason and written documentation from Doctor/Hospital, Police Authorities, Department of Transportation, Human Resources Department of Reserving Guest's or Traveling Companion's place of employment, or Home Insurance Provider is provided to Copper Mountain Reservations, then Copper Mountain Resort will credit the credit card used in full, less the cost of the VPP, within 72 hours of documentation receipt. If any information is false or omitted, Copper Mountain Resort reserves the right to reject the refund.

Coverage Details

Copper Mountain Resort will refund your unused portions of your reservation as detailed on your reservation confirmation, less the VPP fee if your vacation stay is delayed, cancelled or interrupted due to any of the following and Copper Mountain Reservations is notified immediately:

- Unforeseeable sickness, injury or death of the reserving guest, traveling companion or family member. Copper Mountain Reservations must be notified within 48 hours of doctor/hospital visit or death.
- Loss of employment after date of VPP reservation confirmation, if employed for six consecutive months or longer with the same employer. Length of employment and termination date must be verifiable & documentation provided by Human Resource department. Copper Mountain Reservations must be notified within 48 hours of loss of employment.
- Medical reasons that are not pre-existing, as certified by a doctor/hospital. Copper Mountain Reservations must be notified within 48 hours of doctor/hospital visit.

- Road or airport closures due to bad weather that delay trip over 12 hours. Copper Mountain Reservations must be notified within 12 hours of announced closure.
- Primary residence of reserving guest is made uninhabitable by fire, flood or other natural disaster. Copper Mountain Reservations must be notified within 48 hours of home becoming uninhabitable.

Exclusions

These exclusions apply to all benefits. VPP will not cover loss of deposit due to cancellation or interruption caused by:

- Pre-existing illness or Injury of any kind even if resulting in death. Pre-existing and normal pregnancy
- Work-related reasons.
- Any unlawful acts, committed by the reserving guest or traveling companion.
- Air or ground transportation carrier caused delays that affect public transportation.
- Travel arrangements canceled or changed by an airline or tour operator for reasons other than bad weather.
- Declared or undeclared war, or any act of war.

Definitions

“Unused Portions” means any lodging, lift ticket, ski & ride school, Woodward Copper, rental equipment, tubing, daycare or ground transportation purchased and packaged with your Copper Mountain reservation that were completely unused due to circumstances covered by VPP. Once lodging has been checked in, the first night has been used and does not qualify as an unused night. If vacating the lodging accommodations before the scheduled departure and before 10am with notification, then that night has not been used and does qualify as an unused night.

“Accident” means an unexpected, unintended, unforeseeable event causing injury. The Accident must happen while the Reserving Guest is covered by VPP.

“Injury” is a bodily injury, caused by an Accident and resulting directly and independently of all other causes. The Injury must happen while the Reserving Guest is covered under VPP and must require treatment by a Doctor.

“Sickness” means an illness, disease, or injury, which requires treatment by a Doctor.

“Doctor” means a licensed practitioner of the healing arts, acting within the scope of his license. The treating Doctor may not be the Reserving Guest, Family Member or Traveling Companion.

“Hospital” means a place that: (a) holds a valid license; (b) is run mainly for the care and treatment of sick or injured persons as inpatients; (c) has a staff of one or more Doctors available at all times.

“Reserving Guest” means the person named by Copper Mountain Resort on the Copper Mountain Resort Lodging Reservation.

“Traveling Companion” is a person named as accompanying the Reserving Guest on the entire trip and included in the guest count on the Copper Mountain Resort Lodging Reservation.