

Warranty



All WAC Lighting products
offer a 5 year warranty

WARRANTY AND OBLIGATION:

WAC warrants to the first non-dealer purchaser of any of its products that they are to be free from defects in material and workmanship for a period of five (5) years from the date of purchase for all indoor products. For outdoor products: electrical components are warranted for five (5) years; outdoor painted finishes are warranted for two (2) years. Stainless steel finish are warranted for lifetime, under normal use to the first non-dealer purchaser. Although WAC uses the best available materials and does extensive testing for finish endurance, some fading or chalking may occur and is considered normal. For coastal locations, some corrosion and/or deterioration is considered "normal wear" in this environment. Therefore, any finish claim due to coastal environment conditions is not applicable to our warranty.

If a product is defective, all efforts will be made to correct the problem in the field. If the problem cannot be resolved, an RGA number will be issued. WAC's obligation is expressly limited to repair or replacement, without charge, at WAC's factory after prior written return authorization has been granted. WAC's obligation under this warranty shall not extend beyond the distributor's initial purchase price of the product and accordingly any consequential damages or labor costs arising out of a defect are expressly excluded.

This warranty shall not apply to products that have been altered, improperly installed, mishandled or misused. Notice of a defect in writing must be received by WAC within five (5) years from the date of purchase. Excluded from the five (5) year warranty are all light bulbs, which are warranted to perform satisfactorily to the industry standard burning hours rating, but in no event shall such warranty exceed five (5) years from the date an account purchases product that includes light bulbs from WAC. Also excluded from the five (5) year warranty are the HID which have a warranty from the manufacturer of the ballast and WAC will not accept any responsibility or liability on the ballasts whatsoever. Note: WAC product warranty applies only to purchases from authorized WAC distributors. **THERE ARE NO WARRANTIES WHICH EXTEND BEYOND THE DESCRIPTION ON THE FACE HEREOF INCLUDING WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.**

ENGINEERING CHANGES:

WAC Lighting retains the right to modify the design of our products at any time as part of the company's continuous improvement program.

Contact WAC for information regarding the manufacturer's warranties.