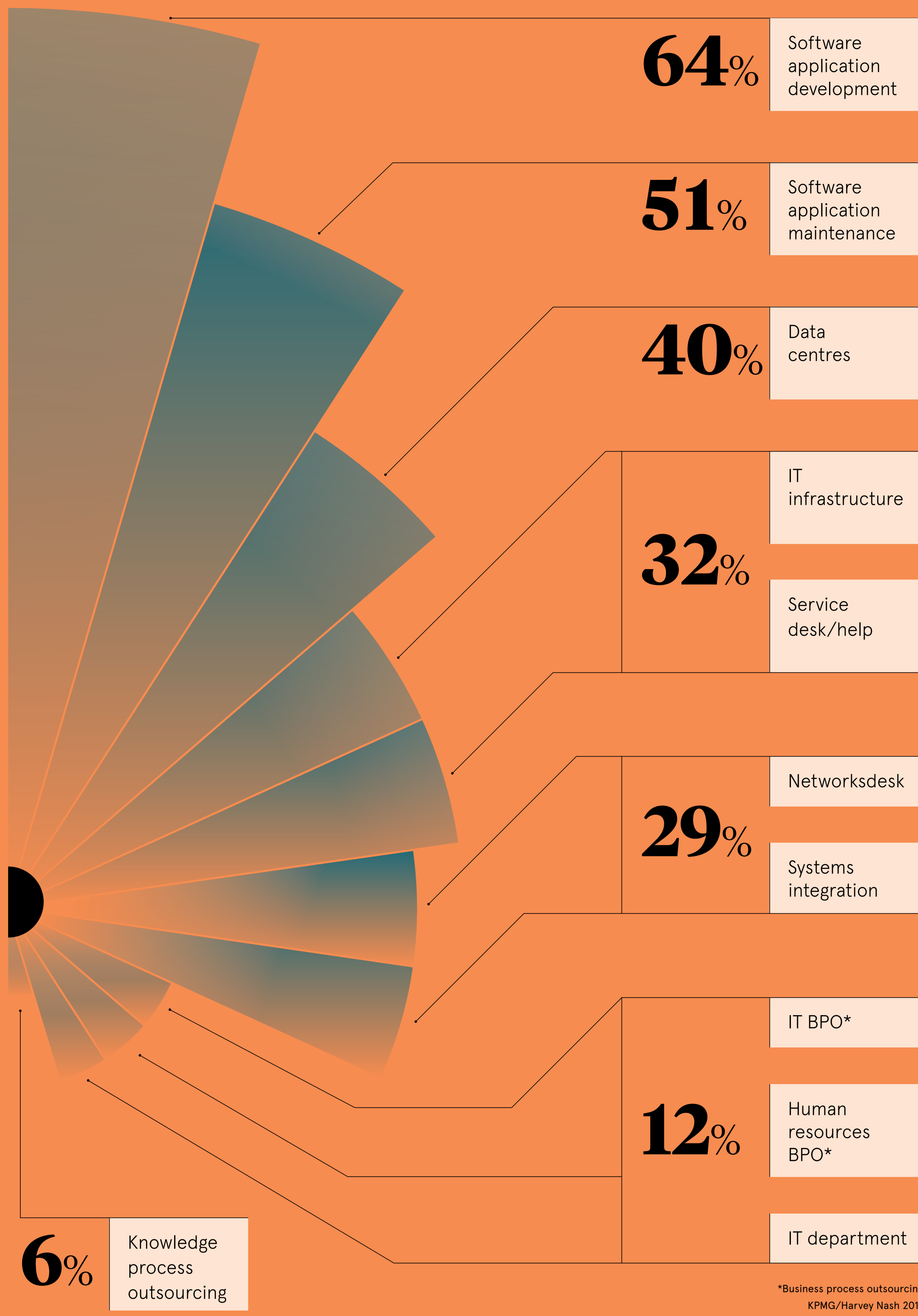


# OUTSOURCED TECH

Whether it's because of a lack of relevant skills in-house or a need for greater agility, businesses from every industry are increasingly choosing to outsource IT and technology functions to specialist providers

## Most commonly outsourced/offshored technology functions

Percentage of global technology executives that currently outsource or offshore the following services



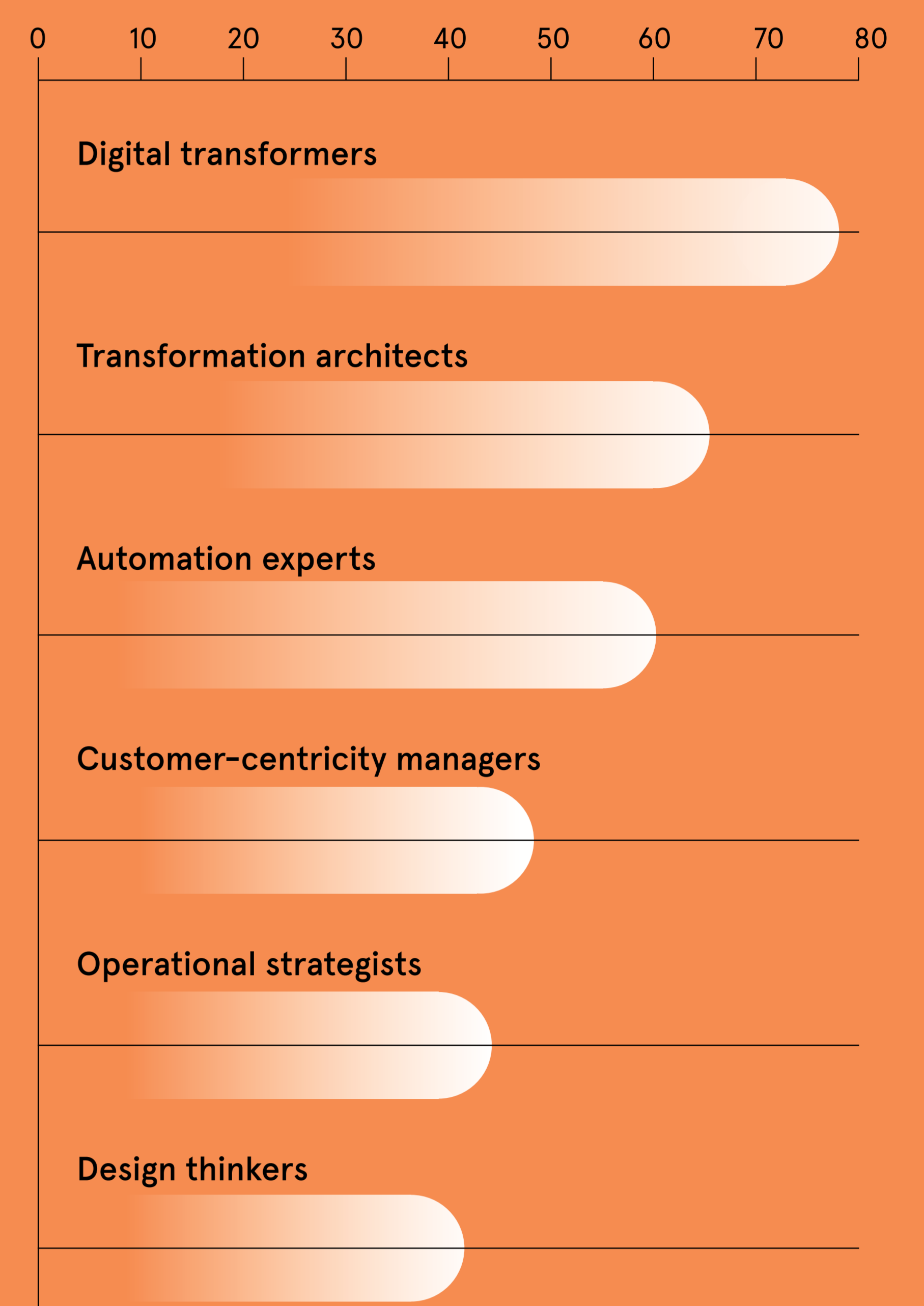
# 44%

of chief information officers say IT projects today are more likely to use outsourcing suppliers than five years ago

KPMG 2017

## Outsourcing skills needed for 2020

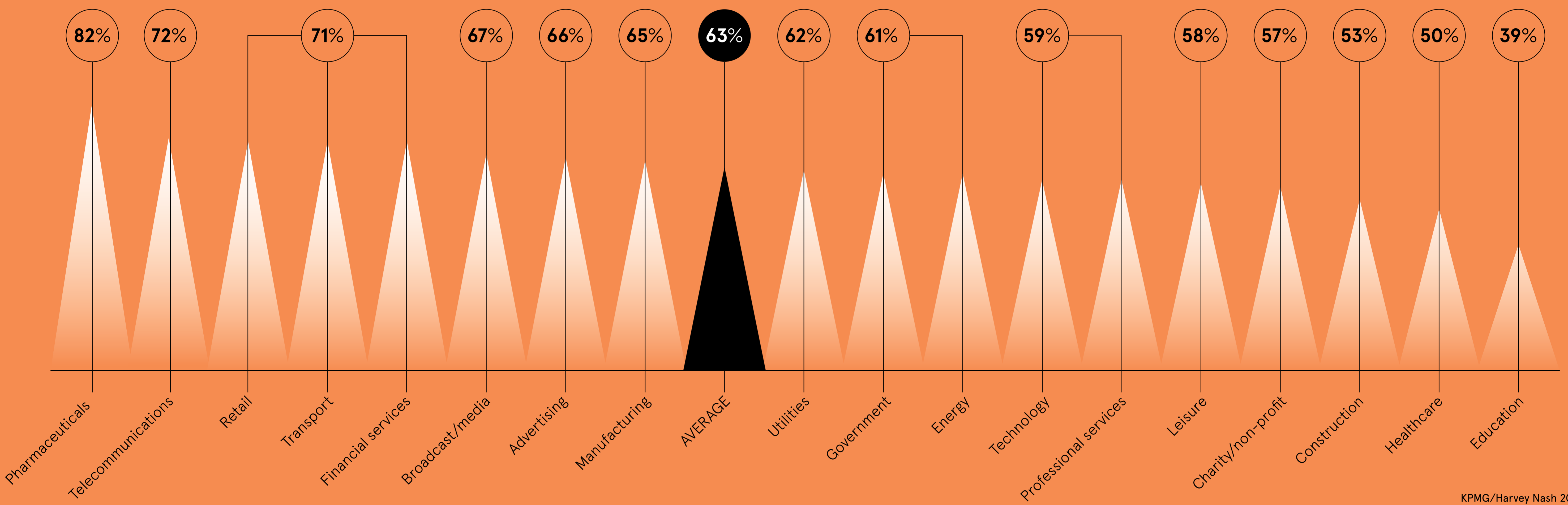
Service providers were asked to select the top skills the outsourcing industry needs to develop most



Global Sourcing Association 2016

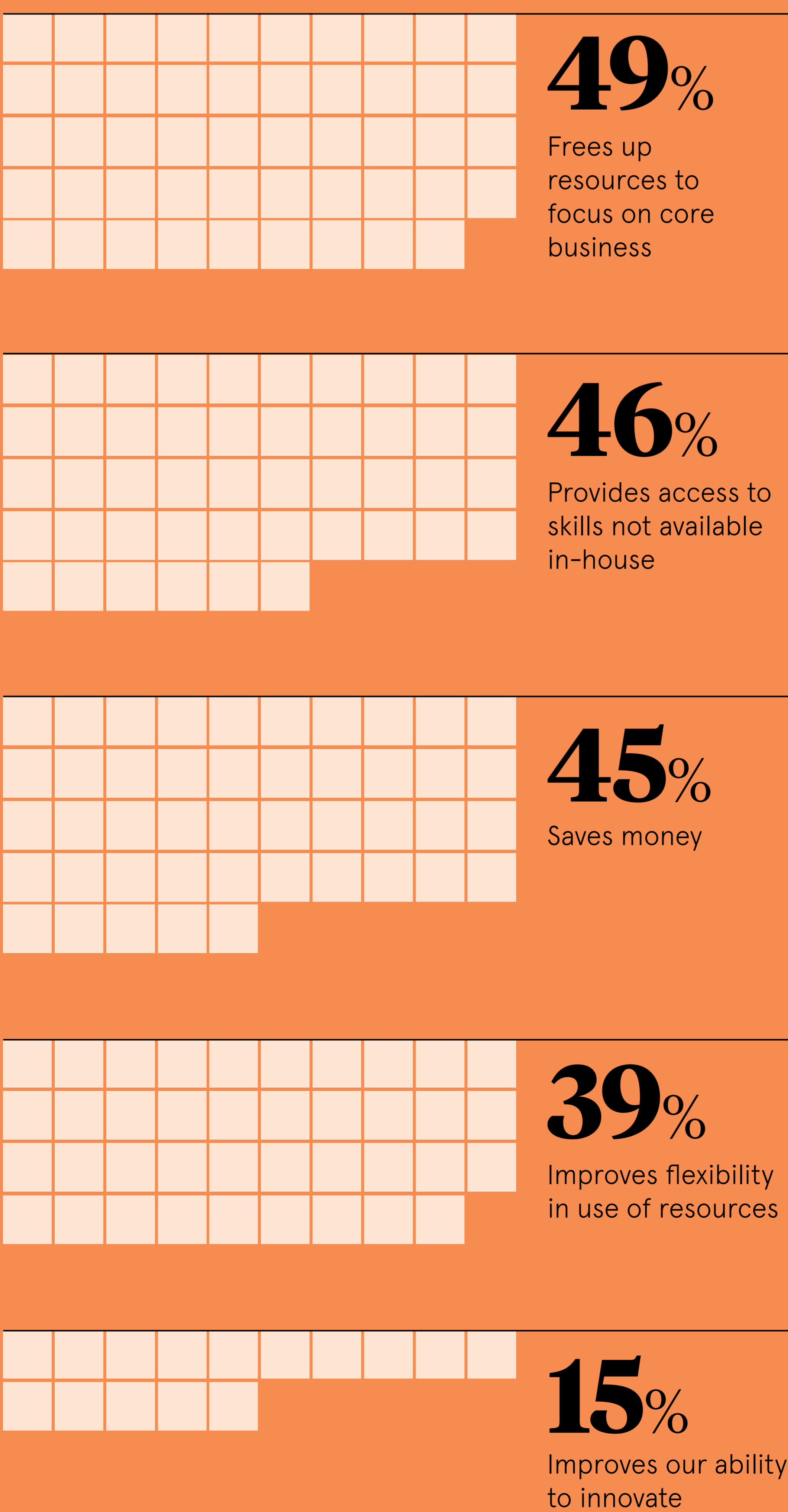
## Sectors most reliant on outsourcing

Percentage of global technology executives that currently outsource or offshore services



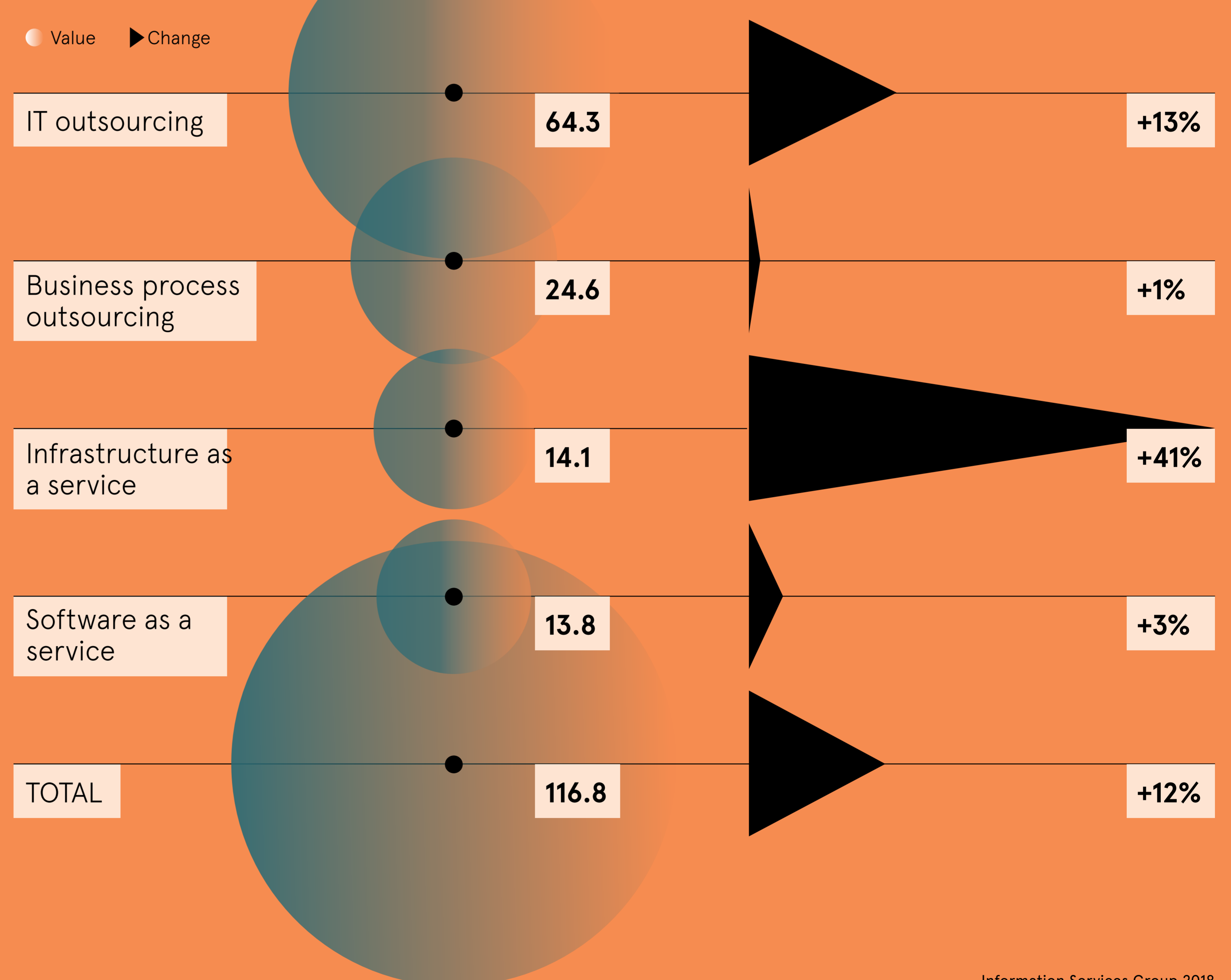
## Top reasons why firms outsource IT

Ranked by global technology executives



## Breakdown of global outsourcing market

Total contract value (\$bn) and year-on-year change in 2017



## Lack of skilled talent in-house continues

Percentage of global technology executives citing a technology skills shortage

