



THE CODE Audience Safety Policy

As of 07/01/22

VACCINATION & MASK POLICY

OVERVIEW

A.C.T. has adopted a set of safety protocols to protect audiences, performers, staff members, and volunteers during live, indoor performances in accordance with applicable health orders and guidelines.

Those protocols are:

- Proof of full vaccination is required for all in-person ticket holders ages 12 and up.
- All ticket holders entering the theater will be required to show an ID with photo and full name and proof of vaccination. A physical vaccination card, picture of your vaccination card, or digital vaccination record will suffice. California residents may obtain a digital vaccination card at cdph.ca.gov. A.C.T. will not store this data; the patron is only required to present the documentation for verification.
- Proof of vaccination must indicate that the patron is fully vaccinated according to CDC standards. Fully vaccinated means it has been at least 14 days since the patron's last vaccination dose (two doses are required for the Pfizer and Moderna vaccines, one for the Johnson & Johnson vaccine).
- Patrons who are legally exempted from vaccines and attendees under the age of 12 may present a negative COVID-19 test (within one day for antigen test or two days for PCR tests) in lieu of proof of vaccination.
- All ticket holders are required to wear face masks inside the venue except when eating or drinking or if mask interferes with communication.

VACCINES

- American Conservatory Theater requires that all patrons are fully vaccinated against COVID-19 before attending indoor seated performances or events at our theaters and venues. To qualify as "fully vaccinated," an individual must have completed their full course of COVID-19 shot(s) 14 days prior to an event. For information on seeking an exemption, please see the section "Vaccine Exemption" below.
- Patrons must provide proof of vaccination in person when arriving at the theater by presenting a physical vaccination card, picture of your vaccination card, or digital vaccination record. (California residents may obtain a digital vaccination card at MyVaccineRecord.cdph.ca.gov.) as well as an ID with photo and full name.
- Patrons who are legally exempted from vaccines and attendees under the age of 12 may present a negative COVID-19 test within one day for antigen tests or two days for PCR tests) in lieu of proof of vaccination.
- Patrons who are unable to adhere to these policies should contact the Box Office to discuss their options, which include refunds, credit on account or donating tickets back to A.C.T.

MASKS

- Masks are required for all audience members and are available upon request of ushers and security personnel. Audience members must wear masks unless enjoying refreshments in designated areas. Food and beverages will not be permitted inside the theater.
- Masks should fit well, meaning they cover your nose and mouth comfortably without need of frequent adjustment.

ASSISTANCE

- Front of House Staff including Security personnel, ushers, and house managers are trained to assist guests and ensure that safety measures are followed. If you feel uncomfortable or perceive a risk at any time, please speak with one of these team members.

PRIOR TO YOUR VISIT

SICK POLICY

- If you are unwell, please stay home. If you or a member of your party is experiencing symptoms similar to those of COVID-19 or have had known exposure to someone with COVID-19, please stay home.

EXCHANGES & CREDITS

- If you must miss a performance, please contact the Box Office before your show to exchange tickets for a different date, view a digital recording of the production in lieu of in person attendance, donate your tickets, or receive an account credit.

COMMUNICATE WITH YOUR GUESTS

- If you are the ticket purchaser, it is your responsibility to communicate A.C.T.'s vaccination and mask policy to others in your party. Approximately one to two days before your ticketed event, you will receive a Performance Reminder with up-to-date guidelines. Please forward this email to your guests so that they know what to expect before your visit.

WHAT TO EXPECT WHEN YOU ARRIVE

- A.C.T. is a fully vaccinated company for all students (over the age of 18), Employees, Independent Contractors, Trustees, Volunteers, and Vendors. All personnel are required to wear masks, with the exception of actors during performance. Performers who are vaccinated have the option to be unmasked, unvaccinated or those who prefer to be masked will be masked
- Please arrive early to allow extra time for vaccination verification.
- Hand sanitizer stations are available throughout the venues.
- Theater entry will take place 30 minutes before curtain. Please move swiftly to your seat and don't linger unnecessarily in the lobby.
- Food and beverage may be consumed in designated areas but are not permitted inside the theater. Water fountains are unavailable.
- Stay in your seat unless using the restroom or enjoying refreshments in the lobby.
- Seating capacity will be fully utilized. To limit exposure to individuals who are not in your immediate seating area, we encourage social distancing while waiting to enter. We may limit capacity to small enclosures such as elevators and restrooms. Please note and adhere to signage, Performance Reminder emails, and instructions from ushers and security personnel.

CLEANING AND AIR FILTRATIONS

- Air quality improvements have been made throughout the theaters which include increased fresh air circulation, upgraded filters and installation of ionization devices in different theaters.
- EPA-approved disinfectant is used to clean all high-touch areas and common spaces before and after events. Theater cleaning standards are in line with CDC guidance.