



A Division of Aggtrans

COVID-19 POLICIES & PROCEDURES

As more developments emerge regarding COVID-19, we wanted to update and share with you the precautions we are taking in order to create a safe and healthy environment for both our employees and customers.

See below for our updated Policy & Procedures that safely practice and implement social distancing.

We encourage all visitors call ahead before arriving on Aggtrans & The Stone Store property.

All indoor showrooms and displays are limited to a 6 person maximum. Other ways to view products while practicing social distancing include our outdoor displays showcasing various products and our website that includes many application and product photos.

Any customer that arrives for order pickup and product viewing of the yard, will be directed to strictly follow the protocol our team outlines.

Customers that need to travel in the stockyard portion of our operations, for the purpose of viewing or selecting product, will be required to drive their own vehicle while being escorted by one of our staff in a separate vehicle.

Customers are encouraged to order samples and products by phone or email. We will process all orders and instruct all customers what the protocol will be to pick up a confirmed order, which may be different than how it was handled in the past.

All order processing and shipping is now hands-free or paperless.

We value our continued partnership with you, and strive to continue to create a safe environment for all during this time. If you have immediate questions, call Kevin Scott, Operations Manager, at 410-766-4242 ext. 230.

Thank you,
The Stone Store Staff

www.thestonestore.com
1-888-766-4242