



## Important Notice: Payment Portal Update/Security Policy Update

Dear Valued Customer,

**We have Enhanced Our Security in our online Payment Portal.** As part of our ongoing commitment to preventing fraudulent events, we have tightened and upgraded our payment security portal. These enhancements include stricter verification protocols, improved fraud detection, and additional safeguards to protect both our customers and the company from unauthorized transactions.

With this enhanced security, we have also implemented a **3%** processing fee for all online credit card payments. This change replaces any previous waivers or exceptions that may have been in place.

We strongly encourage using ACH (electronic check) as our preferred and most secure payment method. ACH payments significantly reduce fraud risk, provide greater security, and are at no charge to the customer, helping us maintain competitive pricing while complying with the highest industry security standards.

This policy adjustment and security upgrade reflects our continued dedication to safeguarding customer data and maintaining the integrity of our payment processes.

We appreciate your understanding and immediate cooperation as we implement these important security enhancements. If you have any questions or need assistance setting up ACH payments, please contact our Accounting Department at 410-766-4242 X 118, or email [Kchiodi@aggtrans.com](mailto:Kchiodi@aggtrans.com).

Thank you for your continued partnership and trust.



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