Warranty

Bathtubs

Laurel Mountain bathtubs are warranted to the original purchaser to be free from defects in material and workmanship for the following periods. The bathtub shell carries a limited lifetime warranty. The pump, blower, and heater have a limited 10 year warranty. All other parts have a limited 5 year warranty. Proof of purchase is required.

The warranty shall be effective from the date of purchase as shown on the purchaser's receipt. Laurel Mountain will repair or replace (at their choice) any unit which proves to be defective in material or workmanship under normal use and service, having been properly installed. The warranty is the only express warranty made by Laurel Mountain and is limited to the duration of this warranty. Any labor charges and/or damage incurred in installation, repair or replacement as well as incidental and consequential damages connected therewith are excluded and will not be paid by Laurel Mountain. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. The warranty is void for any damage to the bathtub due to abuse, misuse, neglect, accident, improper installation, any use violating instructions furnished by us, or repair not authorized in writing by Laurel Mountain.

Showers & Tub Showers

Laurel Mountain showers and tub showers are warranted to the original purchaser to be free from defects in material and workmanship for the following periods. The shell carries a limited lifetime warranty. If included, the grab bars, drain and curtain rod have a limited 10 year warranty. All other parts have a limited 5 year warranty. Proof of purchase is required. This warranty is issued to the original purchaser and shall be effective from the date of purchase as shown on purchasers receipt. Laurel Mountain will repair or replace (at their choice) any unit which proves to be defective in material or workmanship under normal use and service, having been properly installed. This warranty is the only express warranty made by Laurel Mountain and is limited to the duration of this warranty. Any labor charges and/or damage incurred in installation, repair or replacement as well as incidental and consequential damages connected therewith are excluded and will not be paid by Laurel Mountain. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply. This warranty is void for any damages to the unit due to abuse, misuse, neglect, accident, improper installation, any use violating instruction furnished by us, or repair not authorized in writing by Laurel Mountain.