

BEYOND THE PUMP

TOOLS & SERVICES



YOUR FRANKLIN EXPERIENCE RUNS **BEYOND THE PUMP**

TRAINING & EDUCATION

- On-Demand Learning
- On-Site Training
- Customized Training

SELECT & PURCHASE

- FE Select
- FE Direct*
- Certified Franklin Electric Build Centers

SERVICE & SUPPORT

- On-Site Field Service
- Tech Support Team
- Mobile Apps

THIS IS HOW WE DO BUSINESS.

You don't run without teamwork—and neither do we. Our goal is to build not only reliable, trustworthy products, but to back them with the people, resources and support you need to get your job done and keep your business flowing: we're here for you, every step of the way.

SELECT & PURCHASE

GET WHAT YOU NEED, HOW AND WHEN YOU NEED IT

Whether you need to spec an entire system or replace a single part, Franklin Electric's tools and resources put convenience, product availability and order management at your fingertips.

- **FE Select:** Size. Configure. Quote. Input your performance requirements or specs, and our industry-leading online tool will help you find the right Franklin Electric product for the job.
- **FE Direct:** Your 24/7 online resource for viewing prices and availability, ordering products, tracking orders and accessing your account's details. Do business with Franklin Electric at your own pace whenever it's convenient—even from your smartphone.
**For Franklin Electric distribution partners only.*
- **Certified Franklin Electric Build Centers:** We're ready when you are. Our select partners can customize and build pumps around your specific performance requirements—even the same day.



TRAINING & EDUCATION

STRENGTHEN YOUR TEAM — AND THEIR KNOWLEDGE

Get your team up and running or enhance their skills. Online, in-person—on-site or off. Our educational tools are designed for a variety of learning needs.

- **On-Demand Learning:** Visit FranklinTECHOnline.com and sign up to learn about products and industry best practices. Webinars are also available for both live and on-demand viewing.
- **On-Site Training:** We come to you! Whether in a classroom or with our Mobile Training Facility, our Franklin Electric experts are equipped to provide information and hands-on demonstrations on our products.
- **Customized Training:** We'll create a curriculum based on your needs, products and services; then we'll deliver it where and when you need it.



SERVICE & SUPPORT

HANDS-ON ADVICE THAT KEEPS YOU UP AND RUNNING

Franklin Electric's dedicated support teams are known throughout the industry for their commitment to getting you the answers you need—in the field, over the phone or online.

- **On-site Field Service:** When you work with Franklin Electric, you have access to the industry's leading Technical Support professionals and Field Service Engineers located throughout the nation to assist you with on-site troubleshooting and other service needs.
- **Technical Support Team:** Help is a phone call away. With decades of collective industry experience, our team is made up of real people, offering real answers, in real time. For answers to your water systems questions, contact our technical support team by phone at **1-800-348-2420** or email at techsupport@fele.com.
- **Mobile Apps:** Discover intuitive support for your technical needs, from accessing motor specifications and calculators to monitoring, assisted setup and troubleshooting select Franklin Electric drives and protections. Our apps are now available on Google Play and the App Store.



Franklin Electric is a global leader in the engineering, manufacturing and distribution of products and systems focused on the movement and management of water. We offer pumps, motors, drives, and controls for use in a wide variety of agricultural, commercial, industrial, mining, municipal, and residential applications.

Connect with Us!

