

House Rules of Aqua Spa

- The water centre is open from 8.00 to 22.00. Ticket sales end at 21.00.
- Please present your Club One card before purchasing the ticket.
- Children under the age of 14 are allowed in the water centre accompanied by an adult.
- Children up to the age of 7 are allowed in the changing rooms and showers of the opposite gender.
- Hotel guests should bring a towel from their room when visiting the water centre.

- Wash thoroughly before using the water centre and always take a shower after visiting the sauna – this way you help us keep the water clean and reduce the use of water purification chemicals.
- Swimwear is compulsory in the water centre and saunas.
- Do not jump into the pools – they are too shallow, and it disturbs other visitors.
- Choose a swimming pool according to your skills.
- The water centre does not have manned lifeguard service.
- Do not leave your children unattended!
- Wear beach footwear in the water centre and walk calmly – the wet floor is slippery!
- Mind your health when visiting the sauna - avoid excessive heat and staying in the sauna for too long.
- Be attentive to other visitors as well – provide help if necessary and inform an employee of the water centre immediately when somebody needs help.
- Keep an eye on your belongings – the water centre is not responsible for lost items.
- Consumption of food and drink brought with you is not allowed.
- Whisking, hair-dyeing and body care procedures are not allowed in the water centre.

- The water centre has video surveillance.
- The water centre is not responsible for emerging injuries or health problems and does not compensate for the resulting damages.
- Smoking, being under the influence of drugs or strong alcohol is not allowed in the water centre. Employees of the centre have the right to cancel the ticket of guests in any of the mentioned conditions and ask them to leave both the water centre and the hotel.
- Employees of the water centre have the right to refuse to sell alcohol to heavily intoxicated customers and to refuse to serve guests who behave rudely and aggressively.
- The fine for prohibited activities and disturbing the peace of other visitors is 100€.
- The fee for breaking or losing the wristband is 50€.
- Filming and taking pictures of other customers and employees on the premises of the water centre without their consent is not allowed and recording in public areas must be consulted with the hotel management.