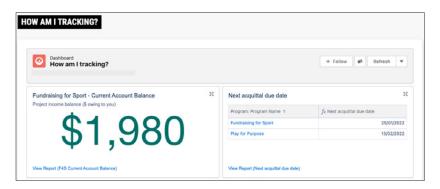


GRANT PAYMENTS



HOW CAN I CHECK MY ASF ACCOUNT BALANCE?

You can check how much is owing to you at any time by logging into the ASF platform. On the Home page, there is a **How Am I Tracking** section, and one of the displays is a Current Account Balance.



TIP: If the balance is less or more than you were anticipating, click on the Refresh button to ensure you're viewing the most up-to-date information.

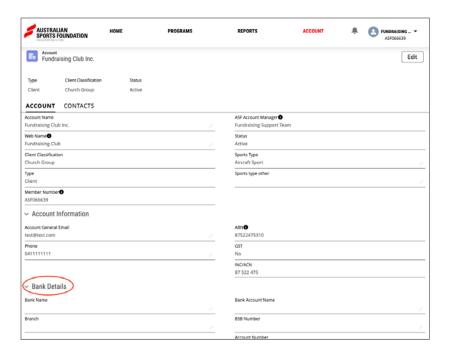
HOW CAN I ACCESS THE MONEY I'VE RAISED?

This is an automatic process, so you don't need to do anything. Generally we pay out donations via twice-monthly grant payments, as per the following schedule:

- Donations processed 1st 15th of the month will be paid out on the last working day of that month; and
- Donations processed 16th last day of the month will be paid out on the 15th of the following month.

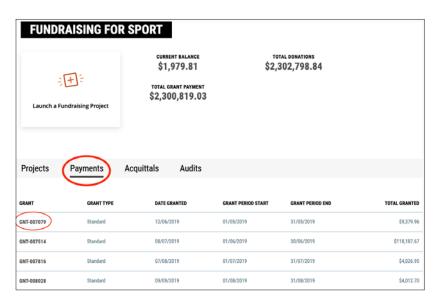
CAN I REVIEW/EDIT BANK ACCOUNT DETAILS FOR MY PAYMENTS?

Yes, this can be done in the **Account** section of the ASF platform.



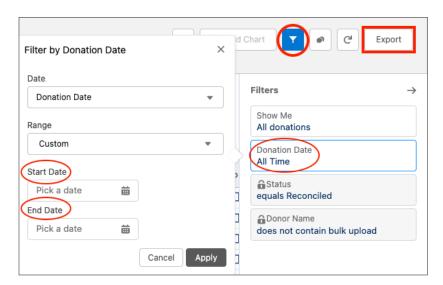
HOW DO I KNOW IF A PAYMENT HAS BEEN MADE TO MY BANK ACCOUNT?

Each time we make a payment, all contacts with a login to the ASF platform will be sent an email notification. You can review details in the **Payments** section of the platform.



HOW CAN I TELL WHAT DONATIONS WERE INCLUDED IN A PAYMENT?

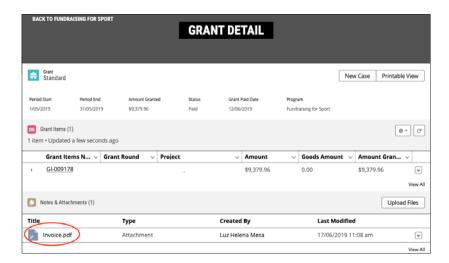
Each payment we make to your account will be recorded in the ASF platform, including a start and end date. These dates can be used to create a donation listing in the **Reports** section of the platform.



TIP: only reconciled donations are included in a grant payment, so use 1a. Donations Report (Reconciled).

DOES THE ASF INCLUDE **GST IN PAYMENTS?**

Our payments are a taxable supply, so if your organisation is registered for GST we will add 10% when remitting funds to your bank account. GST registered organisations will find a recipient created tax invoice (RCTI) in the **Payments** section of the ASF platform. This will help in passing on the GST portion of ASF payments to the ATO.



ARE THERE ANY CIRCUMSTANCES WHEN I WOULDN'T RECEIVE A PAYMENT?

We may hold payments if you have breached the terms of our agreement or if you have failed to complete an acquittal/expenditure report or audit on time. In either circumstance we would hold the funds for your project/s and work with you to fix the issue, so you could be eligible to receive ASF payments again as soon as possible.