

## VISITOR CENTERS

ACVB manages two visitor centers. Each center is staffed by knowledgeable Atlantans, and they are happy to assist.

#### **Centennial Olympic Park**

(404) 521-6569 **Hours:** Monday-Saturday 10 a.m.-6 p.m. Sunday 12-6 p.m.

#### ACVB Visitor Center Hartsfield Jackson Atlanta International Airport Located next to Baggage Claim in the North Terminal (404) 305-8426

Hours: Monday-Friday 8 a.m.-10:30 p.m. Saturday-Sunday 9 a.m.-10:30 p.m.

## **ATTEND SITE**

#### discover-atlanta.com

Our Attend Site provides insightful destination information highlighting all there is to know about Atlanta without reference to hotel accommodations that may conflict with your official housing block. Explore Things To-Do, Neighborhood Dining Deals, The Hottest Events, Transportation and Special Offers for Atlanta's unique Attractions.

### Discover Atlanta App

Learn about Atlanta's hottest events, get access to special offers and win free prizes. Download the app to explore what Atlanta has to offer.







# ATLANTA AIRPORT

### HARTSFIELD-JACKSON ATLANTA INTERNATIONAL AIRPORT

Creating a new era for the world's busiest and most efficient airport, ATLNext is the airport's new development program that targets a series of projects of the next 20 years to enhance aesthetic appeal, boost capacity and allow the airport to provide the best customer service.



### PASSENGER AIRLINES SERVING ATLANTA

#### **Domestic Carriers**

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Alaska Airlines, American Airlines, Boutique Air, Delta Airlines, Frontier Airlines, Jet Blue, Southwest Airlines, Spirit Airlines, United Airlines

#### **Foreign Carriers**

Air Canada, Air France, British Airways, KLM Royal Dutch Airlines, Korean Air, Lufthansa German Airlines, Qatar Airways, Turkish Airlines, Virgin Atlantic

### **AIRPORT FACTS**

More than 2,700 arrivals and departures daily

Nonstop service to more than 150 domestic U.S. destinations

Nonstop service to more than 79 international destinations in more than 50 countries

World's busiest airport for 20+ years - since 1998

Worlds most efficient airport since 2003 (Air Transport Research Society)

10 miles from downtown Atlanta

### TSA TIPS

When flying out of Atlanta always pack print materials such as conference brochures, magazines and fan guides, in your carry on. Packing these items in your checked luggage may result in additional TSA bag screening, causing a delay in routing luggage to your flight. In TSA screening, you will be asked to remove all electronics from your carry on, and place laptops in a separate bin. Always remember to remove liquids.

Learn more at www.atl.com/passenger-information



### **HOW TO MARTA**

A fast and affordable way to navigate the city, MARTA provides approximately 500,000 passenger trips each weekday in Atlanta. Purchase a reloadable Breeze Card (\$2) and add the desired fare amount (\$2.50 per single ride). Breeze tickets also are available for a \$1 surcharge plus the \$2.50 fare for a single ride. Breeze Cards and tickets can be purchased at Breeze vending machines located in rail stations or MARTA Ride Stores. You can also order the MARTA Visitor Pass in advance.

Want to learn more? Visit www.ltsMarta.com.

North Springs Red Line **Gold Line** O Doraville 💮 Green Line () Bank Blue Line st End McPher College Park () × ort O

**Dome/GWCC/Philips Arena/CNN Center Station** serves Georgia World Congress Center, Mercedes-Benz Stadium, Centennial Olympic Park, State Farm Arena and CNN Center.

Peachtree Center Station serves World of Coca-Cola, National Center for Civil & Human Rights, Chick-fil-A College Football Hall of Fame, AmericasMart Atlanta, convention hotels, Centennial Olympic Park, Georgia Aquarium and Children's Museum of Atlanta.

Arts Center Station serves Woodruff Arts Center/High Museum of Art, Center for Puppetry Arts, Atlanta Botanical Garden and Atlantic Station.

Buckhead and Lenox Stations serve Buckhead hotels, restaurants, Lenox Square and Phipps Plaza.

MARTA's #110 bus route, "The Peach," connects downtown to Buckhead via Peachtree Street, offering a way to enjoy restaurants, shopping and entertainment along Atlanta's most famous thoroughfare

> **TRAIN HOURS** Weekdays: 4:45am-1am Weekends: 6am-1am

#### **TRAIN FREQUENCY**

Rush Hours: every 10 minutes (6-9am & 3-7pm) Non-Rush Hours: every 15 minutes Nights & Weekends: every 20 minutes

**MARTA FARE** 

**One Way** Regular Fare \$2.50 Children 46 inches and under FREE Senior Citizens (65+), Disabled, Medicare Recipients \$1.00

For more information on fares and other ride options, visit: www.itsmarta.com/fare-programs.aspx



## ATLANTA STREETCAR

The Atlanta Streetcar is Atlanta's newest transportation option. The 2.7 mile loop has 12 stops that connect Centennial Olympic Park with the Martin Luther King, Jr. National Historical Park and nearby neighborhoods east of downtown. With a direct connection to MARTA's Peachtree Center station, and other transit services, the Atlanta Streetcar provides the last mile of connectivity to the city's public transportation system.

## TAXIS

**Downtown-Airport** \$30 - One Person \$2.00 for each additional passenger

**Midtown - Airport** \$32 - One Person \$2.00 for each additional passenger

**Buckhead - Airport** \$40 - One Person \$2.00 for each additional passenger

**Downtown/Midtown** /**Buckhead Flat Fare** \$8.00 - one person \$2.00 - for each additional person

\*20% Discount for disabled citizens or senior citizens with proper I.D. \*Drivers reserve the right to request fare in advance

#### Tips for Taxi Use

If paying by credit card, verify the taxi can accept this form of payment before entering the vehicle. Please note, many Atlanta taxi drivers are independent operators and do not have the ability to accept credit cards

It IS permissible to hail a cab from the curb/street.

Understanding Zone Fare vs Metered Fare- Atlanta is unique from most cities, in that the most heavily trafficked areas are set on flat rate zone fares.

Always make note of the company name and taxi number of the cab you are using

## **RENTAL CARS**

#### Hartsfield-Jackson Atlanta International Airport

If you choose to rent a car in Atlanta, our rental car center makes it easy once you've arrived at Hartsfield-Jackson Atlanta International Airport. The ATL SkyTrain is an elevated train that connects the passenger terminal to the rental car center, and takes customers on a scenic, five-minute ride to the rental car center to sign rental agency contracts and pick up cars.

## **UBER/LYFT**

Uber and Lyft connect riders in Atlanta with drivers via their mobile apps, which you can download for free today.

For Atlanta Airport: all rideshare drivers will pick up passengers at the North and South economy lots, which are a short walk from baggage claim. Passengers will proceed through baggage claim toward the Georgia Lottery booth for access to the lower-level escalators. Once downstairs, follow the orange signs to the Economy lot and request a ride only after arrival at the pick-up location.

## OTHER WAYS TO GET AROUND ATLANTA

#### ROADWAYS

Atlanta is accessible via Interstates 20, 75, and 85 and Georgia 400. I-285 forms a beltway around the city.

#### THE BUC

The Buckhead Uptown Connection (The Buc) provides free service throughout the Buckhead business district. Stops include the Lenox and Buckhead MARTA stations, Lenox Square and Phipps Plaza, various restaurants and hotels and numerous office buildings.

#### **SCOOTERS**

Last-Mile Mobility options such as Relay Bike and scooters (such as BIRD, Lime and Uber) are located in various areas of the city. Simply download an app, locate the transportation mode and unlock it from the app.

#### TRAIN

AMTRAK offers service to New Orleans, New York and points in between.

#### **MEGABUS**

Atlanta is the Southern hub for megabus.com.



## **METRO ATLANTA MAP**



### **AMBASSADOR FORCE**

If you need help finding where to go or what to do in Downtown Atlanta, you won't have to look hard to find one of the 67 members of our friendly and helpful Ambassador Force. They're the ones in the pith helmets and sometimes, they can be seen riding Segway human transporters or all-terrain bikes.

The Ambassador Force of the Downtown Improvement District will provide a walking escort for employees and residents in the District to a parking lot, MARTA station or any location in the District during the following hours:

Monday - Sunday from 7:00am to Midnight

If you need an escort, call the ADID Field Office at (404) 215-9600 or text (404) 732-4200 to reach the Ambassador Force to report a problem or request assistance. You can also visit www.atlantadowntown. com for more information. Give your name and location to the ADID Dispatcher and a member of the Ambassador Force will respond.



### ATLANTA SAFETY TIPS

Do not needlessly display guestroom keys or convention badges in public.

Practice the Clean Car Campaign and do not leave valuable items in vehicles in plain sight.

Do not give money to panhandlers.

NOTE: monetary solicitation is illegal in the downtown convention area.



#### Downtown Atlanta Police Precincts (Zone 5)

CNN Center Precinct 190 Marietta St NW Atlanta, GA 30303 Office: (404) 658-7830

Ted Turner 200 Ted Turner. NW Atlanta, GA 30303 Office: (404) 546-5812

#### **Urgent Care**

Urgent Care 24/7 Centennial Park 285 Centennial Olympic Park Drive NW Commercial Unit #2 Atlanta, GA 30313 Main: (404) 721-0444 \*Free Parking

### Hospitals Located in/near Downtown

Atlanta Medical Center 303 Parkway Drive Atlanta, GA 30312 Main: (404) 265-4000 ER: (404) 265-4136

Emory University Hospital Midtown 550 Peachtree Street NE Atlanta, GA 30308 Main: (404) 686-4411 Grady Memorial Hospital 80 Jesse Hill Jr Drive SE Atlanta, GA 30303 Main: (404) 616-1000

Piedmont Hospital 1968 Peachtree Road NW Atlanta, GA 30309 Main: (404) 605-5000

#### **Car Rental**

Avis Rent-a-Car 143 Courtland St NE Atlanta, GA 30303 (404) 659-4814

Budget Rent a Car 140 Courtland St Atlanta, GA 30303 (404) 530-3000

Enterprise Rent-A-Car 303 Courtland St NE Atlanta, GA 30303 (404) 659-6050

Hertz Rental Car 202 Courtland Street Atlanta, GA 30303 (404) 221-0188

Thrifty 221 Peachtree Center Ave Atlanta, GA 30303 (404) 524-2843

#### **Currency Exchange**

ALTOUR American Express Travel (404) 262-7561

Travelex America (404) 766-2700

#### **Dialysis Center**

Emory University Hospital Midtown 550 Peachtree St, 4th Floor Atlanta, GA 30308 (404) 686-4600

#### **Drug Stores & Pharmacies**

CVS 235 Peachtree St Atlanta, GA, 30303 (404) 892-8468

CVS 133 Peachtree St North (GA Pacific Bldg), Suite 305 Atlanta, GA 30303 (404) 522-6330

Walgreen's @ Piedmont 595 Piedmont Avenue NE Atlanta, GA, 30308 (404) 685-9665 Walgreen's @ Five Points 25 Peachtree St SW Atlanta, GA 30303 (404) 260-1038

#### FedEx Kinko's/UPS Locations

FedEx Atlanta Hilton 255 Courtland St NE Atlanta, GA 30303 Phone: (404) 223-0836 Email: usa0661@fedex.com

#### FedEx

Atlanta Marriott Marquis Hotel 265 Peachtree Center Ave NE Atlanta, GA 30303 Phone: (404) 586-6190 Email: usa0363@fedex.com

FedEx Georgia World Congress Center 285 Andrew Young International Atlanta, GA 30313 Phone: (404) 223-4660 Email: usa1065@fedex.com

The UPS Store The Sheraton Atlanta Hotel 165 Courtland St SE, Suite A Atlanta, GA 30303 Phone: (404) 254-5184 Email: store5192@theupsstore.com

#### **Financial Services**

Bank of America (In Peachtree Center) 225 Peachtree St NE c1 Atlanta, GA 30303 (404) 965-0256

BB&T (Midtown) 855 Peachtree St NE #1a Atlanta, GA 30308 (404) 962-2900 SunTrust (In Peachtree Center) 241 Peachtree Street NE Atlanta, GA 30303 (404) 479-4936

Wells Fargo Bank (Centennial Olympic Park) 240 Peachtree Street Atlanta, GA 30303 (404) 332-6773

#### **Grocery Stores**

Publix @ GA Tech 950 Spring St NW Atlanta, GA 30309 (404) 253-3544

Publix @ Piedmont 595 Piedmont Avenue NE Atlanta, GA, 30308 (404) 881-1750

#### Hardware Stores

Home Depot 650 Ponce De Leon Ave NE Atlanta, GA 30308 (404) 892-8042

Lowes Home Improvement 1280 Caroline St NE Atlanta, GA 30307 (404) 658-8650

#### **Dry Cleaners**

Sundry Cleaners 303 Peachtree Ave Center NE BL-9 Atlanta, GA 30303 (404) 658-9973

Centennial Cleaners 101 Marietta St NW #110 Atlanta, GA 30303 `(678) 631-9193 Atlanta Cleaners 201 Mitchell St SW Atlanta, GA 30303 (404) 688-8262

#### **Office Supply**

Office Depot 1205 Caroline St NE Atlanta, GA 30307 Store# 2296 (404) 222-9611

Office Depot 1801 Howell Mill Rd, Suite 350 Atlanta, GA 30318 Store #2538 (404) 352-062

Target Atlantic Station 375 18th St Atlanta, GA 30363 (678) 954-4265

Staples 650 Ponce De Leon Ave Atlanta, GA 30308 Store#1005 (404) 881-0354

#### **Passport Office**

230 Peachtree St #1000 Atlanta, GA 30303 (877) 487-2778

### Sign and Foreign Language Interpretations

ASL Communication (800) 908-3386

uniVerse Language Solutions (888) 731-7609

#### **Spas and Salons**

Adore Hair Studio 245 North Highland Ave NE #170 Atlanta, GA 30307 (404) 522-0336

Allure Nails Salon 1045 Piedmont Ave NE #203 (404) 883-3665

Boutique Day Spa 1016 Piedmont Ave NE Atlanta, GA 30309 (770) 886-0044

Eleven Hair Salon 29 12th Street NW Suite A Atlanta, GA 30309 (404) 845-6002

Luxury Nails & Spa at Peachtree Center Hub 225 Peachtree St (404) 586-9888

Natural Body Spa 1402 North Highland Ave NE Suite 1 Atlanta, GA 30306 (404) 872-1039

Waldorf Astoria Spa 3376 Peachtree Rd NE Atlanta, GA 30326 (404) 995-7526

#### **United States Post Offices**

US Post Office CNN Center 190 Marietta St NW Suite 280 Atlanta, GA 30303 (404) 524-3692

US Post Office Georgia Pacific 1072 W. Peachtree ST NW Atlanta, GA 30303 (404) 873-4813

US Post Office Peachtree Center 240 Peachtree ST NW Bsmt Atlanta, GA 30303 (404) 523-5057