



TELETOUCH™ MONITORS AND 3RD PARTY EXTERNAL CONTROL SYSTEMS

Yes...it is possible to connect a Vaddio™ TeleTouch monitor and 3rd party external control system to the ProductionVIEW™ HD MV and ProductionVIEW HD-SDI MV multi-viewer consoles. Here's what you need to know.

The TeleTouch monitor is a "transmit only" type device. In the configuration below, all the control information from the TeleTouch monitor is sent to the 3rd party control system and requires programming to forward these commands directly to the ProductionVIEW multi-viewer console. All the control codes originating from the 3rd party external control system are also sent out to the ProductionVIEW.



Avoid sending *simultaneous commands* to the ProductionVIEW console from the TeleTouch and the external control system like a bad cliché. In general, command collisions are really not very good things and undesirable operational outcomes may result.

Response from the TeleTouch may be slightly delayed (~100ms) depending on the throughput delays caused by the external control system. However, most reports have indicated the delay is barely perceptible when using Crestron® or AMX® direct (un-buffered) com ports.

Diagram: TeleTouch and ProductionVIEW connected to 3rd party control card.

