# Quick-Connect Universal CCU

## **Current Release**

### Quick-Connect Universal CCU 01.01.17

February 26, 2019

### New Features

• Added support for RoboSHOT 12E/30E CAT-5 cameras.

Improvements

- RoboSHOT now performs pedestal in similar fashion to other cameras when in manual or automatic iris mode.
- Pedestal and Iris position queries are now queued to run after 500 ms, allowing the camera time to run the command and update the value.
- When RoboSHOT cameras were connected, the Universal CCU displayed some version information that was not valid. This has been fixed.

### **Release History**

### Quick-Connect Universal CCU 01.01.16

October 30, 2014

New Features

- Added support for ClearVIEW HD-20SE cameras.
- Added support for RoboSHOT 12 and RoboSHOT 30 (Cat-5) cameras.



## Firmware Update Instructions – Universal CCU

### Requirements

- Computer with a serial port, or computer AND USB to serial adapter
- RS-232 adapter (Vaddio part # 998-1001-232)

### Step-By-Step Process

Note: Vaddio Loader will display different version and date information from the screen shots in this procedure.

- 1. Download the firmware update file from the website.
- 2. Download the latest version of Vaddio Loader from the website. If you already have an earlier version installed, uninstall it.
- 3. Disconnect power from the Universal CCU.
- 4. Connect the Universal CCU's RS-232 IN port to your computer's serial port. Be sure you know which COM port it is. (For Windows operating systems, this information is available in the Device Manager.)
- 5. On the Universal CCU, press and hold the recessed button near the power socket while re-inserting the power plug. The Tally light will blink once indicating it is in boot-loader mode and the LCD screen will be black with no text.

If the LCD screen displays information, the Universal CCU is NOT in boot-loader mode. Disconnect power and repeat this step.

- 6. Open Vaddio Loader.
- 7. Open the File menu and select the COM port your computer is using for the connection to the Universal CCU.
- 8. Under Product Type: choose Control.
- 9. From the product pull-down menu at the top of the window, select Quick-Connect CCU CAT-5 (Control).





10. Click Select Load File and browse to location where camera .hex file was saved on local computer.





### Caution

The Universal CCU must remain connected to power and to the computer during the update. Interrupting the update could make the Universal CCU unusable.

#### 11. Select Start.

The indicators in the bottom right corner of the Vaddio Loader window blink during the update; the upper one blinks red and the lower one blinks green while the progress bar advances.

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Quick-Connect CCU CAT-5(Control)	-
Product Type	
Control Camera Audio Part No.	Select Load File Start
Discontinued	
Qccu2_CAT5_V010116_HWRevA_S.hex C:	1/15/2015 9:41:39
Load Successful	00:07:45 .:
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The Control firmware update will take 7 to 8 minutes. Do not disconnect the controller or stop the upload while it is loading

When the update finishes, the indicators clear, the progress bar is completely filled in, and the window displays a "Load Successful" message.

- 12. Disconnect power from the Universal CCU.
- 13. Disconnect the Universal CCU from the computer.
- 14. Connect power to the Universal CCU.

While you're waiting for the update to finish, you could try the following:

- Imagine that you have the power to create a new kind of weather. What would it be?
- Time yourself: How many animals can you name in three minutes?
- Of the animals that you named, which one has the best name?

# If the update does not seem to run, or if you have any questions, call Tech Support at Vaddio. 763.971.4428 or 1-800-572-2011

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Visit us at support.vaddio.com for firmware updates, specifications, drawings, manuals, and technical support information, and more.

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