TECH NOTE



Increased Security Measures on Luxul Equipment

As of January 1, 2020, we've added additional security measures to our installation process. You may have already experienced this new setup; hopefully the information below will add clarity for you.

UPDATED SSID PASSPHRASE:

We've changed our SSID passphrase, which we believe will assist in providing an added level of protection for your and your clients' data. This updated passphrase can be found on the Quick Install Guide of your product or on product label on some products.

Please make note of this important update and make sure your techs are also aware!

PASSWORD UPDATE:

Because one of our highest priorities is making sure yours and your clients' information is kept safe, we're now RE-QUIRING an update to the password after you initially type the default credentials in during installation. So when you see the screen at left, be aware this is a normal step in our new process, and it exists to keep you and your clients safe.

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