

LUXUL XWC-2000

Release Firmware Version 8.5.0

Recommended Update: Must first update to FW 8.2.2 before applying this update. It is recommended that the auto update feature in the UI be used as it will walk you through the process.

Note: As part of Luxul's ongoing improvements to product security, all new firmware updates will support cryptographic signatures. Implementing firmware signatures will enable Luxul to guarantee authenticity of the firmware update image. It is NOT recommended to update the firmware wirelessly.

Firmware versions on the XWC-2000 older than 8.2.2 must be updated to 8.2.2 before updating to the current release version.

GENERAL CHANGES

- ProWatch has been removed from all devices. As the ProWatch service is no longer available, all related software components and user interface elements have been fully removed.
- Administrators can now create additional user accounts with limited access.
- New Wi-Fi Setup wizard to allow the change of the Default SSID and Passphrase
- For the XAP-810 and XAP-1440, we have updated the wireless drivers to improve overall system stability
- General user interface enhancements have been implemented to improve usability and overall experience.

THERE ARE TWO WAYS TO DO THIS UPDATE.

1. Auto Update
2. Manual Update

DOWNLOAD FIRMWARE

CONTACT SUPPORT WITH ANY QUESTIONS REGARDING PREVIOUS FIRMWARE VERSIONS

AUTO UPDATE OPTION

1. Log into the Admin interface on your device.
2. Go to Administration --> Auto Update and you should see that you have a new version to install. Click on the Update button.
3. Your screen will gray out, and a message will appear indicating the software is being downloaded.
4. Then a message will appear that the firmware update is in progress.
5. Once the update is done, you will be back on the update page. However, you will see that a new update is available for your XAP Access Points.
6. You will see that Access Point Firmware is being updated.
7. Once the update is complete, the Auto Update screen will indicate that the "Firmware up to date."

MANUAL UPDATE OPTION

Download the firmware to a location on your PC that you can use later. By default, it will go to your Downloads folder.

HERE ARE THE STEPS TO FOLLOW:

1. Click on the Download Firmware button on this page to download the latest firmware
2. Log into the Admin interface on your device
3. Go to Administration --> Firmware Update and click on "Choose"
4. Find the .lxl file you just downloaded, click on it and choose "Open"
5. The file will appear in the Selected File field. Choose "Update" to start the process.
6. A message will appear with a spinning wheel indicating the update is in progress.
7. You will see a message that the Firmware update was successful.

RELEASE TESTING

To test this release, you can do the following:

1. Go to your menu and make sure that you no longer see the options for ProWatch
 - a. ProWatch was on the main Left Hand Navigation window
2. Go to Administration and select Users.
 - a. On the Administration --> Users page, select "Add"
3. Enter all the fields for a new User. (Including the Access Level)
4. Select Save
5. Now log in as this new user and verify that you have a limited UI.

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LUXUL XWC-2000

Release Firmware Version 8.4.0

Recommended Update (Must update to FW 8.2.2 or newer before applying this update)

Note: If you are connected to the internet, simply allow the XWC-2000 to update itself. Navigate to the Admin section of the interface, then Auto Update. If you see Luxul Update Service: Connected, click the Check & Update button to update your firmware.

Note: As part of Luxul's ongoing improvements to product security, all new firmware updates will support cryptographic signatures. Implementing firmware signatures will enable Luxul to guarantee authenticity of the firmware update image.

Firmware versions on the XWC-2000 older than 8.2.2 must be updated to 8.2.2 before updating to the current release version.

**CONTACT SUPPORT WITH ANY QUESTIONS
REGARDING PREVIOUS FIRMWARE VERSIONS**

ENHANCEMENTS

- Maintenance release with minor updates to the UI and other features.
- Improvements to the functionality of remote cloud connections.

KNOWN LIMITATIONS

- When using Safari on macOS, in some cases when changing the admin password you are not redirected to a new login screen.
Solution: Close the current tab/browser, open a new tab/browser session and browse to the new IP address of the device. This fixes the issue and will allow you to move forward.

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