

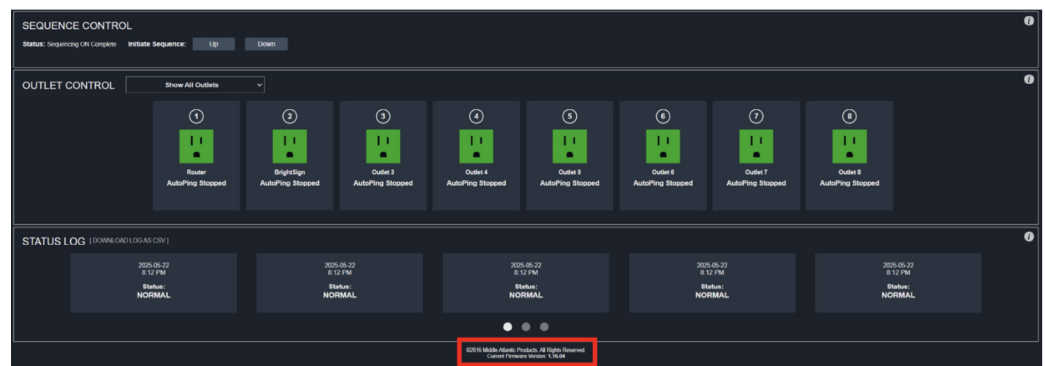
# FIRMWARE V2.0 TROUBLESHOOTING GUIDE



If you encounter an error while installing firmware v2.0 on your Select Series PDU with RackLink™, verify that your device is running firmware v1.16.04 before proceeding with the upgrade. Firmware v1.16.04 is available on the Legrand AV website at <https://www.legrandav.com/resources/power-downloads>.

If you encounter errors after installing firmware v2.0, try refreshing your web browser by pressing **Ctrl + F5** or **Ctrl + Fn + F5** (for Windows laptops) to ensure proper loading.

The firmware version can be found at the bottom of the dashboard



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