

Effective September 14, 2018, pursuant to Oklahoma rule 165-57-7-1, Securus Technologies, LLC (“Securus”) will no longer file this Price List with the Oklahoma Corporation Commission. Securus will update this information on its internet site, so the Price List is kept current.

OKLAHOMA
INTEREXCHANGE TELECOMMUNICATIONS PRICE LIST
OF

Securus Technologies, LLC

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This price list contains the descriptions, regulations, and rates applicable to the furnishing of correctional interexchange telecommunications services provided by Securus Technologies, LLC within the State of Oklahoma. Copies may also be inspected during normal business hours at the Company’s principal place of business at 5360 Legacy Drive, Suite 300, Plano, Texas 75024.

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Authorized Fee – A government authorized, but discretionary, fee which Securus must remit to a federal, state, or local government, and which Securus is permitted, but not required, to pass through to Consumers. An Authorized Fee may not include a markup, unless the markup is specifically authorized by a federal, state, or local statute, rule, or regulation.

Authorization Code - A pre-defined series of numbers to be dialed by the Incarcerated User or Authorized User upon access to the Company's system to identify the caller and validate the caller's authorization to use the services provided.

Authorized User - A person, firm, partnership, corporation, or other entity who is authorized by the Correctional Facility to be connected to and utilize the Company's services under the terms and regulations of this price list.

Average Daily Population (ADP) - The sum of all incarcerated persons in a facility for each day of the preceding calendar year, divided by the number of days in the year.

Collect Calling – An arrangement whereby the called party takes affirmative action clearly indicating that it will pay the charges associated with a call originating from an ICS Telephone.

Commission - The Oklahoma Corporation Commission unless otherwise clearly indicated by the context.

Company or Carrier - Refers to Securus Technologies, LLC unless otherwise clearly indicated by the context.

Correctional Facility - Used throughout this price list to refer to any place designated by law for the incarceration of persons held in custody under process of law or under lawful arrest, including a facility for the detention of juveniles. A Jail or a Prison.

Consumer – The party paying a Provider of Incarcerated Calling Services.

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS (Continued)

Debit Calling – A presubscription or comparable service which allows an Incarcerated Person, or someone acting on an Incarcerated Person’s behalf, to fund an account set up through a Provider that can be used to pay for Incarcerated Calling Services calls originated by the Incarcerated Person.

Incarcerated Person – A person detained at a Jail or Prison, regardless of the duration of the detention.

Incarcerated Calling Service (ICS) – A service that allows Incarcerated Persons to make calls to individuals outside the Correctional Facility where the Incarcerated Person is being held, regardless of the technology used to deliver the service.

ICS Telephone – A telephone instrument, or other device capable of initiating calls, set aside by authorities of a Correctional Facility for use by Incarcerated Persons.

Incarcerated User - A person incarcerated in a facility serviced by the Company who is authorized by the Correctional Facility to be connected to and utilize the Company's services under the terms and regulations of this price list.

Jail – A facility of a local, state, or federal law enforcement agency that is used primarily to hold individuals who are (1) awaiting adjudication of criminal charges; (2) post-conviction and committed to incarceration for sentences of one year or less; or (3) post-conviction and awaiting transfer to another facility. The term also includes city, county or regional facilities that have contracted with a private company to manage day-to-day operations; privately owned and operated facilities primarily engaged in housing city, county, or regional Incarcerated Persons; immigration detention facilities operated by, or pursuant to contracts with, federal, state, city, county, or regional agencies; juvenile detention centers; and secure mental health facilities.

Local Message Charge (LMC) – The charge that applies for a completed telephone call that is made when the calling station and the stations to which the connection is established are both within the same local calling area.

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS (Continued)

Mandatory Tax or Mandatory Fee – A fee that a Provider is required to collect directly from Consumers, and remit to federal, state, or local governments. A Mandatory Tax or Fee that is passed through to a Consumer may not include a markup, unless the markup is specifically authorized by a federal, state, or local statute, rule, or regulation.

Per-Call, or Per-Connection Charge – A one-time fee charged to a Consumer at call initiation.

Prepaid Balance – A balance that is established with an initial payment by an Incarcerated User or Authorized User for Prepaid Service. Charges are deducted from the Prepaid Balance on a per minute, real-time basis.

Prepaid Calling – A presubscription or comparable service in which a Consumer, other than an Incarcerated Person, funds an account set up through a Provider of Incarcerated Calling Services. Funds from the account can then be used to pay for Incarcerated Calling Services, including calls that originate with an Incarcerated Person.

Prepaid Card – A card issued by the Company which provides the Incarcerated User or Authorized User with a Prepaid Balance, an Authorization Code, and instructions for accessing the Company's services. The Incarcerated User or Authorized User purchases usage on a set prepaid basis.

Prepaid Collect Calling – A calling arrangement that allows an Incarcerated Person to initiate an Incarcerated Calling Services call without having a pre-established billing arrangement and also provides a means, within that call, for the called party to establish an arrangement to be billed directly by the Provider of Incarcerated Calling Services for future calls from the same Incarcerated Person.

Prepaid Service – A service whereby the Incarcerated User or Authorized User accepts responsibility for advance payment of the charges for use of the Company's service. Service is accessed via a toll-free access number or other access dialing sequence.

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS (Continued)

Prison – A facility operated by a territorial, state, or federal agency that is used primarily to confine individuals convicted of felonies and sentenced to terms in excess of one year. The term also includes public and private facilities that provide outsource housing to other agencies such as the State Departments of Correction and the Federal Bureau of Prisons; and facilities that would otherwise fall under the definition of a Jail but in which the majority of Incarcerated Persons are post-conviction or are committed to incarceration for sentences of longer than one year.

Provider of Incarcerated Calling Services, or Provider – Any communications service provider that provides Incarcerated Calling Services, regardless of the technology used.

Responsible Party – The party liable for the payment of charges for calls placed using the services of the carrier. For Collect Calls, the Responsible Party is the party who has accepted the call placed by the Incarcerated Person.

Securus – Refers to Securus Technologies, LLC

Site Commission - Any form of monetary payment, in-kind payment, gift, exchange of services or goods, fee, technology allowance, or product that Securus may pay, give, donate, or otherwise provide to an entity that operates a correctional institution, an entity with which Securus enters into an agreement to provide ICS, a governmental agency that oversees a correctional facility, the city, county, or state where a facility is located, or an agent of any such facility.

Subscriber – The Correctional Facilities to which Securus provides the services specified in this price list.

SECTION 2 - RULES AND REGULATIONS

2.1 Undertaking of Securus

Securus' services and facilities are furnished to Correctional Facilities for Incarcerated Person communications originating and terminating within the State of Oklahoma under terms of this price list.

Securus installs, operates, and maintains the communications services provided herein in accordance with the terms and conditions set forth under this price list. Securus may act as the Subscriber's agent for ordering access connection facilities provided by other carriers or entities, when authorized by the Subscriber, to allow connection of a Subscriber's location to the Securus network.

The Company's services and facilities are available twenty-four hours per day, seven days per week.

2.2 Limitations

- 2.2.1 Service is offered subject to the availability of the necessary facilities and equipment, or both facilities and equipment, and subject to the provisions of this price list.
- 2.2.2 Securus reserves the right to discontinue or limit service when necessitated by conditions beyond its control, or when the Subscriber or Consumer is using service in violation of provisions of this price list, or in violation of the law.
- 2.2.3 The Company does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections.
- 2.2.4 All facilities provided under this price list are directly controlled by Securus and the Subscriber may not transfer or assign the use of service or facilities without the express written consent of the Company. Such transfer or assignment shall only apply where there is no interruption of the use or location of the service or facilities.
- 2.2.5 Prior written permission from the Company is required before any assignment or transfer. All regulations and conditions contained in this price list shall apply to all such permitted assignees or transferees, as well as all conditions of service.

SECTION 2 - RULES AND REGULATIONS, (CONTINUED)**2.3 Use**

Services provided under this price list may be used for any lawful purpose for which the service is technically suited.

2.4 Liabilities of the Company

The liability, if any, of the Company arising out of or in any way connected with any defect, error, omission, delay, interruption, suspension, or other failure in connection with furnishing service or facilities shall, unless otherwise provided in the schedules, be in an amount not in excess of the charge for the service or facility involved for the period during which the defect, error, omission, delay, interruption, suspension, or other failure continues.

2.5 Installation

Service is installed upon mutual agreement between the Subscriber and the Company. The service agreement does not alter rates specified in this price list.

2.6 Interconnection

Service furnished by Securus may be connected with the services or facilities of other carriers. Any special interface equipment or facilities necessary to achieve compatibility between carriers is the responsibility of the subscriber.

2.7 Inspection, Testing and Adjustment

Upon reasonable notice, the facilities provided by the Carrier shall be made available to the Carrier for tests and adjustments as may be deemed necessary by the Carrier for maintenance. No interruption allowance will be granted for the time during which such tests and adjustments are made.

SECTION 2 - RULES AND REGULATIONS, (CONTINUED)**2.8 Interruption of Service**

Credit allowances for interruptions of service which are not due to the Carrier's testing or adjusting, to the negligence of the Subscriber, or to the failure of channels, equipment or communications systems provided by the Subscriber, are subject to the general liability provisions set forth in Section 2.4 herein. It shall be the obligation of the Subscriber to notify Carrier immediately of any interruption in service for which a credit allowance is desired by Subscriber. Before giving such notice, the Subscriber shall ascertain that the trouble is not within his or her control, or is not in wiring or equipment, if any, furnished by Subscriber and connected to Carrier's terminal.

2.9 Billing and Payment for Service**2.9.1 Responsibility for Charges**

The called party that accepts a collect call is responsible for payment of all charges for services.

2.9.2 Payment for Service

All charges due by the Responsible Party are payable to the Company or any agent duly authorized to receive such payments. The billing agent may be the Company, a credit card company, or other billing service. Terms of payment shall be according to the rules and regulations of the agent and subject to the rules of regulatory bodies having jurisdiction. Any objections to billed charges must be promptly reported to the Company or its billing agent. Adjustments to Responsible Parties' bills shall be made to the extent that circumstances exist which reasonably indicate that such changes are appropriate.

SECTION 2 - RULES AND REGULATIONS, (CONTINUED)**2.9 Billing and Payment for Service, (continued)****2.9.3 Disputed Charges**

In the event of a dispute between the Responsible Party and the Company regarding charges billed by the Company, the Company will investigate the particular case and report the results thereof to the Responsible Party. During the period that the disputed amount is under investigation, the Company will not pursue any collection procedures or assess late fees with regard to the disputed amount. The Responsible Party shall be required to pay the undisputed part of the bill, and if not paid, the Company may discontinue service as set forth in Section 2.15 and 2.16.

In the event the disputed charges are not resolved, the Company shall inform the Responsible Party that the Responsible Party may utilize the complaint procedures of the Commission's Consumer Services Division. The Company shall provide the Responsible Party with the following information:

Oklahoma Corporation Commission
Consumer Services Division
P.O. Box 52000-2000
Oklahoma City, Oklahoma 73152-2000
(405)521-2331
(800)522-8154

2.9.4 Return Check Charge

The Company reserves the right to assess a return check charge of \$15.00 whenever a check or draft presented for payment of service is not accepted by the institution upon which it is written. Any applicable return check charges will be assessed according to the terms and conditions of the Company or its billing agent and pursuant to Oklahoma state law.

SECTION 2 – RULES AND REGULATIONS (CONTINUED)**2.9 Billing and Payment for Service, (continued)****2.9.5 Oklahoma Universal Service Fund****2.9.5.1 General Regulations**

- 2.9.5.1.1 Contributions to the OUSF are assessed as a uniform percentage of the telecommunications carrier's total retail-billed intrastate telecommunications revenues for a 12-month period identified by the OUSF Administrator. This percentage is established under the oversight of the Oklahoma Corporation Commission.
- 2.9.5.1.2 Pursuant to OAC 165:59-3-46, a telecommunications carrier may, at its options, recover the amount of its contributions to the Oklahoma Universal Service Fund (OUSF) from its retail customers. Such recovery shall be made in a fair, equitable and nondiscriminatory manner.
- 2.9.1.5.3 Recovery shall be assessed by either a recovery factor or flat recovery charge as described below.
- 2.9.1.5.4 Recovery shall be based on the same retail revenues as those used for contribution purposes.

2.9.5.2 OUSF Recovery Factor

- 2.9.5.2.1 Recovery of the OUSF contribution from Responsible Parties shall be by a uniform monthly factor, which shall be applied in addition to any other applicable rates and charges as provided for in the price list. The OUSF Recovery Factor shall not exceed the currently approved Corporation Commission contribution factor.
- 2.9.5.2.2 The results of such calculation(s) shall be rounded to the penny for the purpose of applying this amount to the responsible party's bills.

SECTION 2 - RULES AND REGULATIONS, (CONTINUED)**2.10 Deposits**

The Company does not require deposits from Responsible Parties for its services.

2.11 Advance Payments

The Company does not require advance payments from Responsible Parties for its services.

2.12 Taxes

Securus' practices in connection with collecting taxes and fees from Consumers for (or in connection with) intrastate ICS complies with Federal Communication Commission Rule 47 CFR § 64.6070. Securus charges and collects any applicable Mandatory Tax or Fee or Authorized Fee on a per-call basis (including (as applicable) Federal Cost Recovery Charge, State sales tax, municipal taxes, gross receipts tax, and similar taxes and fees to the extent applicable). Generally, any applicable Mandatory Tax or Fee or Authorized Fee is in addition to the rates and charges stated in this price list, and each Mandatory Tax or Fee or Authorized Fee will be itemized separately on Consumer bills. In addition to specifically itemized government fees and taxes, the Federal Cost Recovery Charge may be applied to recover government-imposed charges that can't be individually itemized including, without limitation, federal charges for Telecommunications Relay Services, Local Number Portability, North American Numbering Plan administration and certain other federal taxes and assessments applicable to the calling services.

2.13 Cancellation by the Responsible Party

The Responsible Party may cancel or refuse service by not accepting collect calls placed to his/her telephone number. Service may also be discontinued upon written or oral notice to the Company. The Company shall hold the Responsible Party responsible for payment of all bills for service furnished until the cancellation date specified by the Responsible Party or until the date that the written cancellation notice is received, whichever is later.

2.14 Refusal or Discontinuance by the Company

Service continues to be provided until canceled by the Responsible Party, in writing, or until discontinued by the Company as set forth below. The Company may render bills subsequent to the termination of service for charges incurred before termination.

2.14.1 Nonpayment of a bill which is more than 30 days past due;

2.14.2 Violation or noncompliance with any provision of law, or rules and regulations within this price list, or Oklahoma Corporation Commission rules and regulations;

2.14.3 Excessive or improper use of telecommunications services or use in such a manner as to interfere with reasonable service to others.

SECTION 2 - RULES AND REGULATIONS, (CONTINUED)**2.15 Disconnection and Notice**

2.15.1 When service to a Responsible Party is discontinued for nonpayment of a bill for service, the Company shall give at least five (5) days written notice to the Responsible Party of the Company's intent to discontinue service. Notice shall be mailed by the Company to the Responsible Party's address. Notice will be deemed given to the Responsible Party two (2) days after mailing by the Company.

2.15.2 A notice of discontinuance shall contain the following:

- (a) Name, address, and telephone number of the Responsible Party;
- (b) Statement of reason for proposed discontinuance of service;
- (c) The date on or after which service will be discontinued unless appropriate action is taken;
- (d) The telephone number of the Company where the Responsible Party may make an inquiry;
- (e) Charges for reconnection;
- (f) The address and telephone number of the Commission's Consumer Services Division;

2.15.3 The Company shall not be required to give the written notice of disconnection in situations where the Company has evidence of fraudulent or illegal use of the Company's services.

2.16 Restoration of Service

If service has been discontinued for nonpayment or as otherwise provided herein and the Responsible Party wishes it continued, service shall, at the Company's discretion, be restored when all past due amounts are paid or the event giving rise to the discontinuance (if other than nonpayment) is corrected.

SECTION 2 - RULES AND REGULATIONS, (CONTINUED)**2.17 Special Conditions for Incarceration Services**

Several special blocking and screening capabilities are available with correctional operator services provided by Securus. These capabilities allow Correctional Facilities to control access to telecommunications services, reduce fraudulent use of the Company's services, and eliminate harassing calls to persons outside the facility.

For services provided to Incarcerated Persons of Correctional Facilities, the following special conditions apply:

- (a) At the request of the Correctional Facility, Securus may block access to "800", "888", "950-XXXX", "10XXXX" numbers and other carriers or operator service providers.
- (b) At the request of the Correctional Facility, Securus may block access to "911", "411", or local operators reached through "0-" dialing.
- (c) At the request of the Correctional Facility, Securus may block access to specific telephone numbers.
- (d) Availability of Securus' services may be restricted by the Correctional Facility to certain hours and/or days.
- (e) No notices or signage concerning the Company's services will be posted with its instruments. Information concerning Securus' services is provided to the administration of each Correctional Facility where the Company's services are offered. Incarcerated Persons may obtain information regarding rates and charges by requesting such information from the Correctional Facility's administration.
- (f) At the request of the Correctional Facility, Securus may place time limits on local and long-distance calls placed using its services.
- (g) At the request of the Correctional Facility, equipment may be provided which permits monitoring of incarcerated calls by legally authorized government officials.
- (h) Calls to "900", "976" or other pay-per-call services are blocked by Securus.

SECTION 3 – DESCRIPTION OF SERVICE

3.1 Product Descriptions

All intrastate services are offered in conjunction with similar interstate service.

3.1.1 Incarcerated Operator Assisted Service

Incarcerated Operator Assisted Service allows Incarcerated Persons to place collect calls through an automated call processing system. The call processing system prompts the call originator and the called party such that the call is completed without live operator assistance.

Calls are placed collect to the called party. Collect Calling is a billing arrangement whereby charges for a call from the originating party are billed to the called party, provided that the called party agrees to accept the charges.

3.1.2 Incarcerated Prepaid Service – Prepaid Calling Cards and Debit Accounts

Where offered by the Correctional Facility, Incarcerated Persons may either purchase a Prepaid Calling Card or set up a Prepaid Debit Account for calls made by the Incarcerated User or Authorized User. Prepaid Calling Cards and Debit Accounts provide an alternative method to make calls and are designed for those Incarcerated Persons who prefer to prepay for their calls. Calls are made by dialing a special access dialing sequence that connects directly to the Company's network at the Correctional Facility. A valid Authorization Code must be entered to access the account.

The Company's system automatically informs the Incarcerated User or Authorized User of the Prepaid Balance remaining on the Prepaid Calling Card or in the Prepaid Debit Account and provides prompts to place the call by entering the destination telephone number with area code. Network usage is deducted from the Prepaid Balance on a real-time basis as the call progresses. On Prepaid Calling Card and Prepaid Debit Account calls, when the Prepaid Balance is one minute prior to depletion, the Incarcerated User or Authorized User will be interrupted with such an announcement.

Prepaid Calling Card and Debit Account services are available twenty-four (24) hours a day, seven (7) days per week to all terminating locations serviced. Access to such telephone services by an Incarcerated User may be subject to time-of-day and usage restrictions imposed by individual Correctional Facilities. No minimum service period applies. For debiting purposes, call timing is rounded up to the nearest one (1) minute increment. Usage charges are computed and rounded up to the nearest one (1) cent on a per call basis. Prepaid Balances are not charged for incomplete calls.

SECTION 3 – DESCRIPTION OF SERVICE (CONTINUED)**3.1 Product Descriptions (Continued)****3.1.2 Incarcerated Prepaid Service – Prepaid Calling Cards and Debit Accounts (Continued)****3.1.2.A Prepaid Calling Cards**

The Correctional Facilities that offer the option of Prepaid Calling Cards may purchase Prepaid Calling Cards directly from the Company. Incarcerated Persons then purchase the Cards from authorized personnel at the Correctional Facilities. The Company does not engage in direct monetary transactions with the Incarcerated Person. The Incarcerated Person may purchase a Prepaid Calling Card in denominations determined by the Correctional Facility. Prepaid Calling Cards are offered only to Incarcerated Persons at Correctional Facilities and not to the general public. Prepaid Calling Cards are valid for one hundred eighty (180) days from the date of first usage. Unused Prepaid Balances may be used by the Incarcerated User or Authorized User following release from the Correctional Facility only through the Company's network by dialing a special toll-free access number with automatically connects the call to the Company's network. Unused Prepaid Balances are not refundable, nor may Prepaid Calling Cards be replenished upon the depletion of the Prepaid Balance. Incarcerated Persons may purchase additional cards, as permitted by their Correctional Facility.

3.1.2.B Prepaid Debit Accounts

For a Prepaid Debit Account, the Incarcerated Person may set up the account through the Correctional Facility administrators with an initial payment typically through the Incarcerated Person's commissary account, in those Correctional Facilities where this service is available. Upon the depletion of the Prepaid Balance, the Prepaid Debit Account may be replenished by depositing funds into the Account via the Correctional Facility administrator. In conjunction with their release from the Correctional Facility, the Incarcerated Person may request a refund from the Correctional Facility administrator.

SECTION 3 – DESCRIPTION OF SERVICE (CONTINUED)**3.1 Product Descriptions (Continued)****3.1.3 AdvanceConnect Accounts**

Consumers who prefer to pay in advance for Collect Calls that originate from Correctional Facilities may set up an AdvanceConnect Account with the Company with an initial payment. The Account is set up with the initial payment and may be replenished by the Consumer.

When the balance in an AdvanceConnect Account reaches ten dollars (\$10) or below, the Consumer will receive an automated courtesy call from the Company notifying the Consumer with such an announcement. If the Consumer's balance reaches zero prior to replenishment of the Account, the Consumer will be blocked from receiving further calls from any Correctional Facility served by the Company until the balance is replenished or an alternative billing arrangement is made.

The Consumer may request a refund of the available balance in the AdvanceConnect Account either by written request to the Company or by contacting the Company at its toll-free telephone number once the Consumer verifies certain account information. Any such unused balances will expire in one hundred eighty (180) days following the last call made unless the balance is either fully depleted or a refund has been requested. An End User may request a refund of an unused account balance until final disposition of those funds.

AdvanceConnect Account service is available twenty-four (24) hours a day, seven (7) days a week to all terminating locations served. Access to such services by the Incarcerated User may be subject to time-of-day and usage restrictions imposed by individual Correctional Facilities. No minimum service period applies. For debiting purposes, call timing is rounded up to the nearest one (1) minute increment. Usage charges are computed and rounded up to the nearest one (1) cent on a per call basis. Balances are not charged for incomplete calls.

SECTION 3 – DESCRIPTION OF SERVICE (CONTINUED)**3.1 Product Descriptions (Continued)****3.1.4 Securus Debit**

Securus Debit is a prepaid telephone account offering made available to Incarcerated Persons by the Company when permitted by the Correctional Facility. Securus Debit provides an alternative method for Incarcerated Persons to prepay for and make calls. A Securus Debit account associated with the Incarcerated Person's Personal Identification Number (PIN) is automatically established by the Company. Incarcerated Persons fund and replenish their Securus Debit account through electing to transfer funds from either their facility trust fund or commissary account to their Securus Debit account. Securus Debit accounts may also be funded by the Incarcerated Person's friends and family members via the Company's points-of-sale. Funds placed in this account become the property of the Incarcerated Person.

Securus Debit calls are processed by dialing a special access dialing sequence that connects directly to the Company's network at the Correctional Facility. Incarcerated Persons must enter a valid Authorization Code to access their Securus Debit account. The Company's system automatically informs the Incarcerated Person of the prepaid balance remaining on the Securus Debit account prior to each call, provides prompts to place the call by entering the destination telephone number, and informs the Incarcerated Person of the rates for the call being attempted. Call charges are deducted from the prepaid account balance on a real-time basis as the call progresses. During a Securus Debit call, when the prepaid account balance is one minute prior to depletion, the Incarcerated Person will be interrupted with such an announcement.

Securus Debit services are available twenty-four (24) hours a day, seven (7) days per week to all terminating locations serviced. Access to such telephone services by an Incarcerated Person may be subject to time-of-day and usage restrictions imposed by individual Correctional Facilities. No minimum service period applies. For debiting purposes, call timing is rounded up to the nearest one (1) minute increment. Usage charges are computed and rounded up to the nearest one (1) cent on a per call basis. Prepaid balances are not charged for incomplete calls.

Refunds of unused Securus Debit account balances are issued by the entity controlling the actual cash deposits, which is either the Company, the commissary, the Correctional Facility, or its agent, depending on the specific arrangements, unless otherwise directed by state law. Depending on the entity issuing the refund, refund fees and/or minimum refund amounts may apply.

SECTION 3 – DESCRIPTION OF SERVICE (CONTINUED)

3.2 Timing of Calls

- 3.2.1** Correctional Facilities require time limits to be placed on Incarcerated Person initiated calls. Timing of ICS calls begins when the Consumer accepts the call, and the Incarcerated Person and Consumer are connected.
- 3.2.2** Chargeable time for a call ends upon disconnection by either party, as determined by the industry standard methods generally in use for ascertaining disconnection or when the call timer reaches the maximum time allowed by the Correctional Facility.
- 3.2.3** Calls are billed in full minute increments, rounded up to the nearest full minute.
- 3.2.4** No charges apply for incomplete calls.

SECTION 4-RATES
4.1 General

Calls are billed individually for each call placed through the Carrier. Responsible Parties are billed based on their use of Securus' service. No installation charges or fixed monthly recurring charges apply.

4.2 Rate Schedules – Incarcerated Operator Assisted Service

The total charge for each operator assisted call consists of a usage charge dependent on the duration of the call. The rates and charges as set forth below are applicable to local, IntraLATA and InterLATA Incarcerated Operator Assisted Service calls originating and terminating within the State of Oklahoma.

Rates

The following maximum rates are applicable for calls placed by Incarcerated Persons of Correctional Facilities. Correctional Facility rates will not exceed these rate caps.

The maximum ICS rates permitted by the FCC are set forth in the following table:

Type of Facility / Tier (ADP)	Per Minute Rate Cap	Per Minute Rate Additive	Per Minute Effective Rate Cap
Prisons (any ADP)	\$0.09	\$0.02	\$0.11
Large Jails (1,000+)	\$0.08	\$0.02	\$0.10
Med. Jails (350-999)	\$0.10	\$0.02	\$0.12
Small Jails (100-349)	\$0.11	\$0.02	\$0.13
Very Small Jails (50-99)	\$0.13	\$0.02	\$0.15
Extremely Small Jails (0-49)	\$0.17	\$0.02	\$0.19