

CITY OF BALTIMORE

BRANDON M. SCOTT, Mayor



DEPARTMENT OF TRANSPORTATION
CORREN JOHNSON, Director

414 N. Calvert Street
Baltimore, Maryland 21202

December 18, 2023

Mr. Colin McDaniels
1002 E. Coldspring Lane
Baltimore, MD 21212

Email: cdmcdaniels@gmail.com

Dear Mr. McDaniels:

The Traffic Division of Baltimore City Department of Transportation has received your 311-service request regarding the installation of speed humps in the 1000 block of East Coldspring Lane. We thank you for bringing these matters to our attention. The following request will be fully investigated, and an official letter will be mailed to you with the outcome of investigation.

The Department of Transportation goal is resolving all 311-service request within 160 days, starting from created date on the request. The investigation process is thorough because we are committed to providing you with the highest level of customer satisfaction.

Safety and mobility are the top priorities of the Baltimore City Department of Transportation. If you have any additional questions and or concerns, please feel free to e-mail Mr. Andre' Smith, Traffic Division at andre.smith@baltimorecity.gov or call 443 984-2175. Please be sure to have your reference number when you call.

Sincerely,

Robert Staten, General Superintendent
Plans & Inspections
DOT Traffic Division

RS/AKS:sld

cc: Ms. Corren Johnson
Mr. Damonnen Taylor
Mr. Andre K. Smith
File: CW23 976889/ID23 00844130