Gmail **Chaltu Musse <musse.chaltu@gmail.com>**

Notice of Ongoing Damage to the Premises | Unit 7 at 6S Calvert St

Property Management <info@trademarkprops.com> Mon, Apr 14, 2025 at 2:16 PM
To: Chaltu Musse <musse.chaltu@gmail.com>, Leasing Manager <leasing@trademarkprops.com>, "pgrace@trdemarkdc.com" <pgrace@trdemarkdc.com>
Cc: Sasha Vasserman <svasserman3183@gmail.com>, "chaltu.musse@aya.yale.edu" <chaltu.musse@aya.yale.edu>

Thank you for your very detailed message in regards to the off and on leak issue in your bathroom. We understand your concerns and appreciate your patience as we continue working to resolve this matter.

Our maintenance team has investigated the area multiple times and made necessary interim repairs, including the replacement of drywall where damage has occurred.

As noted in our most recent communication, we are in the process of installing an access panel to aid in further diagnosing the issue. Based on the information available so far, we believe the leak may be weather-related, and we are actively working to confirm the source and implement the appropriate mitigation steps.

We want to emphasize that, throughout this process, the bathroom and other essential facilities within your unit have remained functional and accessible. At no point has the apartment been rendered uninhabitable.

While we remain committed to resolving this issue thoroughly and as promptly as possible, we will not be providing a rent abatement at this time. The unit has not been without basic services, and we have acted promptly in responding to your maintenance concerns.

We will continue to monitor and investigate the situation closely and will keep you updated on any developments.

Thank you again for your cooperation.

Regards,

Eva Hodsdon

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From: Chaltu Musse <musse.chaltu@gmail.com>
Sent: Friday, April 11, 2025 4:46 PM
To: Property Management <info@trademarkprops.com>; Leasing Manager <leasing@trademarkprops.com>; pgrace@trdemarkdc.com <pgrace@trdemarkdc.com>
Cc: Sasha Vasserman <svasserman3183@gmail.com>; chaltu.musse@aya.yale.edu <chaltu.musse@aya.yale.edu>
Subject: Notice of Ongoing Damage to the Premises | Unit 7 at 6S Calvert St

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