

Internal: DEFECTIVE HVAC SYSTEM - No Heat (in Cold Season) & No AC (in Warm Season)

Initial Report of the Defective HVAC System on April 16, 2024

Submission of a Service Request

<DoNotReply@realpage.com> Tue, Apr 16, 2024, 1:21 PM
To: <acolston@rocksko.com>, <tjeffers@rocksko.com>

Service Request Information

Issue:	A/C does not cool properly
Ref#:	82860-1
Category:	Heating and cooling
Location:	HVAC Closet
Item:	Air conditioner
Comments:	The HVAC system is not providing air conditioning/ cool air.

Phone Call Made to Emergency Maintenance Regarding "No AC" on July 15, 2024



(848) 356-9855

[↗](#) Jul 15, 2024

From: Alana Peace

Date: June 11, 2025, 9:27 am

Subject: Imp

Dear Residents,

Management is aware that some of you are experiencing Air Conditioning issues