



**City of Baltimore
Department of Transportation**

SERVICE REQUEST 1273397 – TEC-Footways Complaint

Address: 3121 SAINT PAUL ST, Baltimore, MD	Sector: SECTOR 1
Zip Code: 21218	Salesforce ID: 25-00572070
Date Reported: 7/7/2025 10:55:21 PM	Status: In Progress
Dispatched To: VENABLE, WILLIAM L	Investigation Date (If complete): 7/8/2025 9:18:06 AM

Associated Work Order(s):

Work Order ID	Status	Work Order Type

Caller Info:

First Name	Last Name	Address	Home Phone	Work Phone
SAN SAN	YU		+1 (410) 467-5492	

Incident Details:

The drive-through lane becomes completely frozen over in the winter time. The sheet of ice covering it is as large as the drive-through itself.

Comments:

By MIDDLEWARE, BCIT : 7/7/2025 10:55:22 PM

The curb ramp from Hargrove Alley is far too narrow and obstructed by a utility pole. - Yes - Yes - Yes

By MIDDLEWARE, BCIT : 7/7/2025 10:55:22 PM

Attachment:

<http://res.cloudinary.com/balt311/image/upload/v1751943228/Baltimore311/Production/yx30gvnjo9nsiaqrwub9.pdf>

<http://res.cloudinary.com/balt311/image/upload/v1751943218/Baltimore311/Production/uofiaoi Johavmh94goqm.pdf>

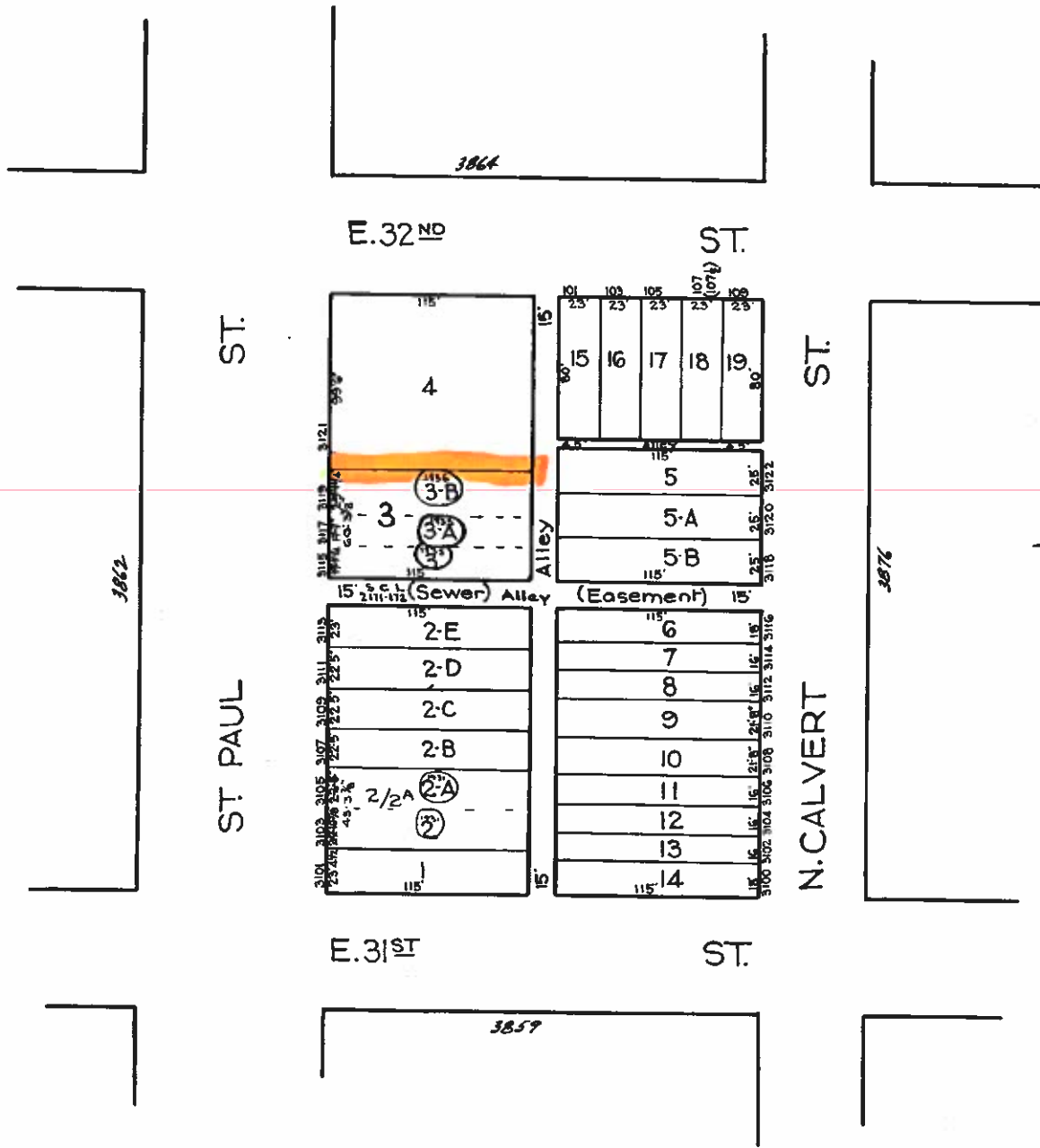
By VENABLE, WILLIAM L: 7/8/2025 9:18:24 AM

Location sent for ADA review

Flex Questions:

Flex Question	Answer
What is the problem with the sidewalk?	The curb ramp from Hargrove Alley is far too narrow and obstructed by a utility pole.
Is sidewalk damage due to a water repair?	Yes
Do you consider this a hazardous condition?	Yes

REVISIONS
 LOTS 3-A, 3-B CONS APP 712, C.S.B. 1000
 SECTION CHANGED PER P.S. C.S.H. 3130.



NOTE: BLOCK 12-1-3861 FOR 1944

NOTICE

THIS IS A REAL PROPERTY PLAT AS PROVIDED
 FOR UNDER ARTICLE 75(1) OF THE CITY CHARTER
 IT IS COMPILED FROM TITLE AND OTHER
 RECORDS AND IS NOT AN AUTHENTIC SURVEY

CITY OF BALTIMORE
 DEPARTMENT OF PUBLIC WORKS
 BUREAU OF PLANS & SURVEYS
 PROPERTY LOCATION DIVISION
 WARD 12 SECTION 19
 BLOCK 3861
 SCALE 1 in. = 60 FT. DATE May 1930

TRACED BY *M. Stumpf*
 LETTERED BY J.J.R.
 CHECKED BY _____



UTILITY VIEWER

DEPARTMENT OF PUBLIC WORKS

THE CITY OF BALTIMORE MAKES NO REPRESENTATIONS NOR WARRANTIES, EITHER EXPRESSED OR IMPLIED, PURPOSE WHATSOEVER, THE MAP IS SOLD AND/OR PROVIDED "AS IS" AND THE CITY OF BALTIMORE WILL NOT

CIS Mapping Tools

Map Layers

Geocoder

Address Geocoder

Address: 3121 saint paul st

City:

State: Maryland

Zip:

Address Type

3121 St Paul St, Baltimore, MD 212 premise

Baltimore City Department of Public Works

Scroll

Map Navigation

Layers

Draw Tools

Themes & Layouts

Save

Information

Window Tools

3200 SAINT PAUL ST

4 E 32ND ST

E 32ND ST

SAINT PAUL ST

SAINT PAUL ST

3120 SAINT PAUL ST

3150 SAINT PAUL ST

3121 SAINT PAUL ST

3115 SAINT PAUL ST

3113 SAINT PAUL ST

3111 SAINT PAUL ST

PAUL-HARGROVE

101 E 32ND ST

103 E 32ND ST

105 E 32ND ST

107 E 32ND ST

109 E 32ND ST

3122N CALVERT ST

3120N CALVERT ST

3118N CALVERT ST

3116N CALVERT ST

3114N CALVERT ST

3112N CALVERT ST

N CALVERT ST

LOVEGROVE ST

Feet: Choose One

Transparency: 100%

0%

Search