



(https://gwynnbrooktownhomes.com?_yTrackUser=MzQ1Nzc1MTA4NSMyMTIzMzA5NjI2-IRJgNQQTgMq4%253d&_yTrackVisit=NTcwNzQ1MTc3MCM5MjY3ODEyNDM%253d-u5L86NfuQp4%253d&_yTrackReqDT=50412120252205)

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Logged in as: Heaven Johnson

Maintenance Request

Please note, online maintenance requests are for routine maintenance only. If you are reporting a ***maintenance emergency***, you must call (410) 448-2552.

Maintenance requests submitted online will be reviewed and completed during normal business hours.

By submitting your maintenance request online, you are giving our service technicians permission to enter your home to complete the request.

- Submit Maintenance Request
- Request History

My Requests Already On File.

10 records per page

Request #	Requested	Category	Description	Status	Signature	Date Completed	Origin
6160610	4/2/2025	Carpentry	The hole in my front door was not repaired during the last maintenance visit and remains an issue. Additionally, because the door does not close flush with the frame, there is a visible gap from inside the house (pictured). While not extreme, both the hole and the gap are large enough to allow air and insects to freely enter my home. If these issues cannot be properly fixed, I request a door replacement, as my kitchen is exposed to the outside elements, creating an ongoing problem with pests.	Work Completed	Sign	4/3/2025	Heav John:
6145719	3/26/2025	Electrical	please replace the kitchen ceiling lamp shade. The previous worker neglected to do so, and I have been unable to reinstall it.	Work Completed	Sign	3/27/2025	Heav John:



Request #	Requested	Category	Description	Status	Signature	Date Completed	Originator
6144923	3/25/2025	Exterminating	There is still a gap on the inside bottom left corner of the front door that is allowing ants into my home. They have traveled as far as the counters and trash can and have made their way into the microwave, stove, and cabinets. The kitchen is becoming unusable and unsanitary. Despite my extermination efforts, the ant problem worsens daily.	Work Completed	Sign	3/29/2025	Heav John:
6139466	3/22/2025	Carpentry	There is a gap on the inside bottom left corner of the front door that is allowing ants into my kitchen. The ants have traveled as far as the counters and trashcan	Canceled			Heav John:
6112265	3/7/2025	Appliances	dryer still does not get hot or dry clothes after initial visit	Work Completed	Sign	3/11/2025	Heav John:
6095483	2/25/2025	Appliances	dryer will not dry clothes and makes extremely loud noise while running.	Work Completed	Sign	2/27/2025	Heav John:

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Gwynnbrook Townhomes
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