

Service Request Summary Report

25-00617735

Printed Date: Jul 22, 2025 - 11:20:54 AM

Type: SW-Recycling
Created By: Jeardon Keith
Service Request Owner: SW_ROUTINE SERVICES
Method Received: Phone
SLA Detail: 1 Business Day

SR #: 25-00617735
Priority: Standard
Status: Open
Status Date: Jul 22, 2025 8:15:18 AM
Created Date: Jul 22, 2025 7:59:45 AM
Overdue on: Jul 23, 2025 7:59:45 AM
Closed on:

Location: 1012 HOLLINS ST, Baltimore City,
21223

Location Details:

Description:

Service Questions

Questions	Answers
Is citizen insisting on SR after explanation of process?	Yes
Is your concern about a missed pick up today?	Yes
Is it before or after 4:30 PM?	After
What time and day did you place your items out for collection?	07/22/2025 5:00 AM
Has your neighbor's recycling been collected?	Yes

Contact Information

Name	Address	Email	Phones/Extensions

Service Activities

Activity Name	Status	Assigned To	Outcome	Outcome Reason	Finish Date
Investigate	Not Started				
Service Response	Not Started				

Resolution Questions

Service Activity	Resolution Question	Resolution Answer
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Comments

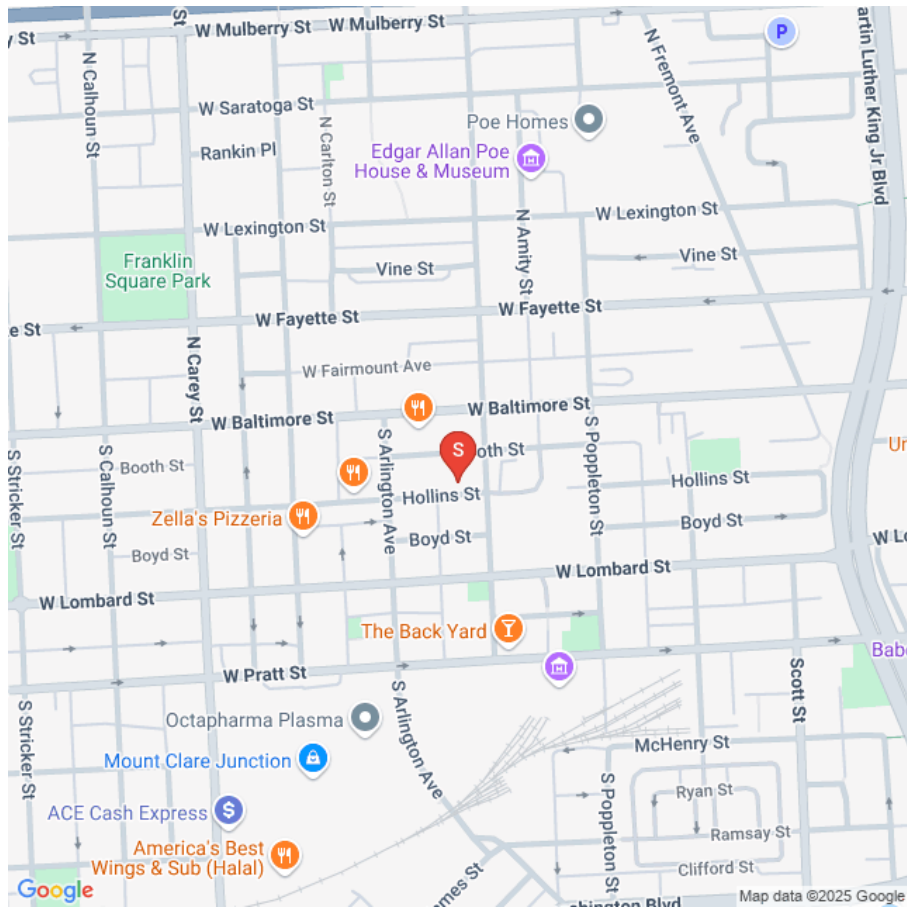
Comment	Comment By	Created Date	Visibility
Recycle Route: 32009	Jeardon Keith	7/22/2025 7:59 AM	Private

Related Child Service Requests

Related Parent Service Requests

External Service Requests

System Id	Name
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