

Homewood Pet Resort Care Agreement 4.8.24

<!--[if !supportLists]-->•> <!--[endif]-->You agree you have provided complete, truthful, and accurate information regarding any medical conditions, aggressiveness, or other conditions of your pup(s).

<!--[if !supportLists]-->•> <!--[endif]-->You agree you will keep Homewood Pet Resort updated of any changes or new information.

Homewood Pet Resort will exercise reasonable judgment on play and care we provide to your pup based on commercially reasonable standards and the information you have provided.

Choose updates by TEXT to the phone number above or by EMAIL at _____ Circle One

By signing up for text updates, you agree to receive recurring text messages about your pup(s). Typically around 1pm and 8pm each day.

Ownership

You declare that you are the owner of the pup being cared for by Homewood Pet Resort and you are authorized to enter into an agreement for care and will be legally responsible for the cost of the stay and services provided. In the case of an ownership (custody) dispute, Homewood Pet Resort will require proof of ownership, a written properly settlement agreement, or a legal Consent Decree prior to releasing a pup to someone claiming to own or have custody. You agree to indemnify and hold Homewood Pet Resort harmless, from and against all loss, damage, or expense, including attorneys' fees, resulting from misrepresentations by you or your representatives or resulting from care and services provided to the pup including, without limitation, any person claiming to be the owner of your pup and any person claiming damage or injury caused by your pup.

Reservation Agreement

Reservations may be accepted, but care and services are not guaranteed without verification of Homewood Pet Resort's Dog Health, Vaccination, and Behavior requirements. If your pup arrives for care on the reserved day but is not in compliance with health, vaccination, or behavior standards we may refuse care and your deposit will be forfeit.

Cancellations

A cancellation fee is charged for a reservation cancellation or alteration after 7am two (2) calendar days prior to your pup's scheduled arrival. *Example, after 7 am on Thursday for a stay reserved to start Saturday. *

Emergency Contact/Authorized Agent

You may designate an Emergency Contact authorized to pick up your pup and/or make any necessary decisions for your dog if you are not able to be contacted at a necessary time. The decisions can include health-related decisions and agreement to services that may be billed to your account. You authorize Homewood Pet Resort to contact the emergency contact in the event of an emergency and we are unable to reach you. If neither a pup parent or the Emergency Contact are reachable at a necessary time you agree that the supervising staff of Homewood may authorize medical treatment or services for your pup as necessary by their best judgement.

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Multi Dog Families

Pets from the same family and in the same Gingr profile may be cabined/denned together. If you choose to stay alone in the same space together during meals and rest you release and discharge Homewood Pet Resort from any liability for illness or injury suffered as a result.

Owner Initial:_____

Personal Items

Homewood Pet Resort encourages you to ONLY SEND FOOD, ONE COMFORT ITEM, AND ANY APPLICABLE MEDICATIONS. Homewood is not responsible for loss or damage to personal items or toys left with your pup. Do not leave items that are valuable or irreplaceable.

If you do not provide food or do not provide enough food for your dog's stay Kennel Kibble will be provided at cost but the nutritional content and allergy information is not consistent as the brand of house kibble changes. This may create gastrointestinal issue while here and upon the return of your pup to their regular food once at home.

Payment for Services

You agree to pay for the services provided at the rates in effect at time the service(s) begin. Rates are subject to change without notice and change fee may apply to reservations changed during the stay.

Your Services are expected to be:_____ Your charges are expected to be:_____

Your first overnight begins on the day your pup arrives and check-out is by 10:00AM on the departure date. Picking up your pup after check-out time will result in additional charges. You are responsible for paying your bill in full at check-out.

If your stay is longer than 14 nights you will be charged for the accrued charges of the stay at 14 days or the halfway point, whichever is first.

Possible Unforeseen Charges

While in our care you may be required to pay for additional services not anticipated before check-in. These services/charges may include but are not limited to: flea/tick treatment, a basic bath to clean up health risks, private yard play, donut collars, nail trims for staff and dog safety.

Transfer of Care

We reserve the right to move your pup to a local veterinarian set up for boarding if your pup experiences medical or behavioral changes (including going into heat or developing unmanageable aggression) that we cannot accommodate at Homewood. You will be responsible for all Homewood charges, transfer fees, and veterinary hospital boarding charges in this situation if you or your authorized contact cannot pick up your pup upon notification.

Reservation Extensions and Early Pickups

Homewood will always keep your pet longer than their additional reservation as long as there is space to do so. If you choose to pick up your pet early from their reservation you are welcome to do so during regular business hours but the stay will be charged for the reserved length.

If your Dog is not picked up at the designated date and time you authorize Homewood Pet Resort to continue to provide appropriate care & services and to add additional services necessary to care for your pup(s) at your expense.

Media

We will take photos and videos of your dog while they are in our care. You hereby grant Homewood Pet Resort the perpetual, in-evocable, royalty-free right and license to publish, distribute, adapt, modify, or otherwise use the media, or any portion thereof, in any manner for any commercial or non-commercial purpose without notice to you or your review or approval.

Release of Veterinarian Records.

You knowingly, and with informed consent, authorize the release of any and all veterinary records to Homewood.

Owner Initial:_____

Communicable Diseases.

All pups coming into Homewood are required to be vaccinated. It is still possible, as with human illness and vaccination, for a pup to become ill with a contagious condition. You understand and acknowledge this risk and agree that Homewood Pet Resort is not liable for any expense related to illness suffered by your pup(s) during or after its stay, including, but not limited to Tracheobronchitis (Kennel Cough), Feline Upper Respiratory Infections, Parvo, Distemper, Leptospirosis, Giardia, or Canine Influenza.

- All Vaccinations must be given by a licensed practitioner and paperwork must be provided with the office/clinic information, pup's name, date given and date due.
- Homewood recommends you pet come up-to-date on all vaccination and medications your vet recommends.
- Homewood strongly encourages active flea, tick, and heartworm medication.
- Homewood Pet Resort REQUIRES valid Rabies, Bordatella and Distemper vaccination at time of boarding.

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Abandoned Dog Procedure

Unless otherwise required by applicable law if your pup is deemed abandoned we will follow our Abandoned Dog Procedure. Pups that are with us with more than 20 unpaid nights of care will be deemed abandoned and you authorize the transfer of ownership to BARCS or Maryland SPCA or an individual private owner. You understand that you may lose ownership of your dog under these circumstances. You release and discharge Homewood Pet Resort from all further liability and responsibility for your Dog.

You shall remain liable to Homewood Pet Resort for all unpaid fees which will include any charges for the expense of pup transportation surrender and any court costs and reasonable attorneys' fees incurred in the collection of the amount owed.

Emergencies

In the event of an emergency that requires your pup to be moved to another location, we will attempt to contact you and your emergency contact. You agree that Homewood Pet Resort, at its sole discretion, is authorized to transport, and/or to make temporary alternative arrangements to house and care for your pup until you or your agent can claim your pup. You acknowledge and agree Homewood staff will always to their best to manage your pup's health and safety at all times, including transportation.

In the unlikely event your Dog becomes ill or injured, or if your Dog's preexisting condition requires professional attention and we cannot contact you or your agent at the telephone numbers provided, you authorize Homewood Pet Resort, at its sole discretion, to seek treatment and administer care as we determine necessary including the services of a veterinarian and/or administering medicine to your Dog. Until we can reach you or your agent, you authorize Homewood Pet Resort to make healthcare decisions for your Dog based on the recommendations of available professionals.

In cases we believe to be critical or a medical emergency, we may take your pup to a veterinarian (your vet, Paradise Animal Hospital, or VEG Veterinary Emergency Group) before trying to contact you. Until we can reach you or your agent, you authorize Homewood Pet Resort to make healthcare decisions for your pup based on the recommendations of available professionals. If at any time you refuse medical treatment for your pup, Homewood Pet Resort may, at its sole discretion, engage the services of a veterinarian and/or administer medicine to make your Dog as comfortable as possible until picked up by you or your agent.

In the unfortunate event that your Dog passes away while in our care, we will have your Dog held at a veterinary facility until you or your agent are able to pick up your Dog; or, if you wish, and at your sole expense, we will arrange to have your Dog cremated. If we cannot reach you or your agent in a timely manner, you authorize Homewood Pet Resort to engage the services of a veterinarian to perform a necropsy on your pup and to cremate your dog.

Owner Initial:_____

Socialization

The Homewood Pet Resort experience is CENTERED on social, outdoor play for dogs. Your pup WILL have an opportunity to socialize with other Pets while staying with us unless Homewood and you, the owner agree in writing otherwise. We supervise the dogs when they are socializing, and we require all dogs receiving Services to be vaccinated. Even with these precautions, it is still possible for your Pet to contract an illness, be injured, or aggravate a preexisting condition.

Injuries Sustained As Result of a Bite or Fight

Owner Initial: ____

If you choose to have your Pet socialize with other Pets, you acknowledge this risk and release and discharge Homewood Pet Resort from any liability for illness or injury suffered by your Pet as a result.

If your dog is involved in an altercation that creates injuries then Homewood will use eyewitness information and/or video will be used to determine the aggressor or instigator by upper management or Homewood's owner. If your dog is the aggressor/instigator you will be responsible for all vet bills associated with all injuries. If both dogs are determined to be at fault, then each (all) owners will be responsible for the vet and care bills associated with their dog.

Customer Information/Indemnification

In the event your pup is involved in an injury or legal issue (e.g. biting a person or another dog(s)), you authorize Homewood Pet Resort to release your name and contact information to any party involved in the injury/issue and/or government authorities. You agree to defend and indemnify Homewood Pet Resort for any claims, damages, or costs arising out of or related to any injurious event, including, but not limited to, providing inaccurate information regarding any medical conditions, aggressiveness, vaccinations, or conditions resulting from anxiety.

Limitation Of Liability

Except where not allowed by law, Homewood is not liable to you or any other person for any indirect, incidental, consequential, special, exemplary, or punitive damages for any matter arising out of or relating to the services performed under this agreement, whether such liability is asserted based on contract or otherwise.

Arbitration

YOU AND HOMEWOOD PET RESORT AGREE THAT ALL DISPUTES BETWEEN US WILL BE RESOLVED BY MANDATORY BINDING ARBITRATION PURSUANT TO THE AMERICAN ARBITRATION ASSOCIATION'S CONSUMER. IN ARBITRATION, THERE IS LESS DISCOVERY AND APPELLATE REVIEW THAN IN COURT. ALL ARBITRATION CLAIMS SHALL BE SUBJECT TO THE LAWS OF MARYLAND.

Miscellaneous Provisions

This written agreement constitutes the entire agreement regarding care and services provided to your dog(s) there are no oral agreements or understandings whatsoever except as written and attached to this agreement. This agreement shall bind Homewood Pet Resort and its successors assigns and you, and your heirs, successors, and assigns. Maryland state law and Baltimore City law applies to this agreement any litigation will be held in those courts.

Definitions

The terms used throughout this Agreement, whether capitalized or not, and in either the singular or plural form, means as follows: "We," "Us," "Doggie Day Care," and "Homewood" means Homewood Pet Resort LLC its employees and its parent company. "You" and "your" shall mean the legal pet parent signing this agreement. "Pup" shall mean the dog(s) designated by the legal pet owner.

You have read and understand this entire Agreement and you agree to its terms.

Pet(s) Parent Signature _____

Date _____

☒ Signed**Name:** Alyssa Cox**IP Address:** 69.243.56.54**User Agent:** Mozilla/5.0 (iPhone; CPU iPhone OS 17_5_1 like Mac OS X) AppleWebKit/605.1.15 (KHTML, like Gecko) Version/17.5 Mobile/15E148 Safari/604.1**Fingerprint:** a8b56101389c3c64d9f10f92aea64e9e**Signed on:** Thursday, 8/8/2024 2:34 pm