

Service Request Summary Report

25-00732709

Printed Date: Aug 26, 2025 - 9:23:14 AM

Type: SW-Recycling
Created By: Robin Gilliam
Service Request Owner: SW_ROUTINE SERVICES
Method Received: Phone
SLA Detail: 1 Business Day

SR #: 25-00732709
Priority: Standard
Status: New
Status Date: Aug 26, 2025 8:02:10 AM
Created Date: Aug 26, 2025 8:01:57 AM
Overdue on: Aug 27, 2025 8:01:57 AM
Closed on:

Location: 778 DR BENJAMIN QUARLES PL, Baltimore City, 21201

Location Details:

Description: insist - recycling is in a black can

Service Questions

Questions	Answers
Is citizen insisting on SR after explanation of process?	Yes
Is your concern about a missed pick up today?	Yes
Is it before or after 4:30 PM?	After
What time and day did you place your items out for collection?	08/25/2025 7:00 PM
Has your neighbor's recycling been collected?	Yes

Contact Information

Name	Address	Email	Phones/Extensions
Janet Cook			+1 (410) 206-2308

Service Activities

Activity Name	Status	Assigned To	Outcome	Outcome Reason	Finish Date
Investigate	Not Started				
Service Response	Not Started				

Resolution Questions

Service Activity	Resolution Question	Resolution Answer
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Comments

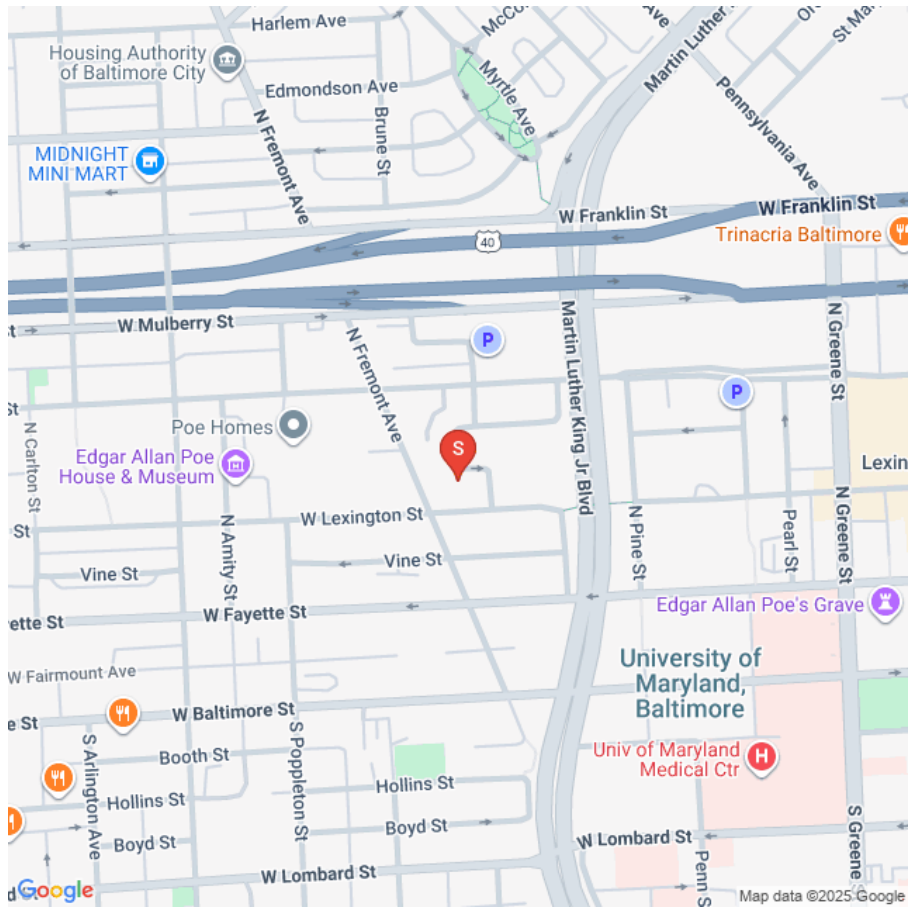
Comment	Comment By	Created Date	Visibility
Recycle Route: 32009	Robin Gilliam	8/26/2025 8:01 AM	Private

Related Child Service Requests

Related Parent Service Requests

External Service Requests

System Id	Name
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